Monisha S

monisha.suresh02@gmail.com ◆ +91-8553201408 Bangalore, KA, India

Senior Consultant - Oracle ChRM Consulting Stream

Oracle Functional Consultant with 6 years of experience. Hands on experience in Implementation, Postproduction Support Activities and Rollout. Extensive functional expertise in Channel Revenue Management, Order Management, Accounts Receivables, Inventory, Order Management, Advanced Pricing and Accounts Payables. Strong exposure to Channel Revenue Management implementation phases.

CORE COMPETENCIES

◆ Client Management ◆ Consulting ◆ ChRM Expertise ◆ Implementation ◆ Postproduction Support ◆
 Analytical Thinking ◆ Team Lead ◆ Techno-Functional ◆ User Management ◆ Requirement Gathering ◆
 Documentation ◆ User Training ◆ Month End Process Management ◆ Excellent communication skills ◆
 Ouick Learner ◆

EXPERIENCES AND ACHIEVEMENTS

Senior Consultant Tribus Point Software Pvt. Ltd, Bangalore, India Jun 2015 – Jun 2022

Key Roles Performed

- Implementation of Channel Revenue Management.
- Documentation of BR100, BRD, user guides and functional spec.
- Requirement gathering.
- Primary Contact for the client.
- Providing data fixes for the issue whenever required.
- Worked on Indirect Sales Management.
- Configuring Channel Revenue Management, Accounts Receivables, Accounts Payables, Pricing and General Ledger for multiple operating units.
- Configuring web ADI for Offers, Claims & Resale and customizing as per client requirement
- Training Juniors.
- End-User Training.
- Developed test cases, test scripts and documented defects.
- Testing of Business Processes / Regression testing.
- Supporting users in different time zones with postproduction activities.
- Analyzing the issues and providing quick solutions during postproduction phase.
- Managing month end processes/issues.
- Testing Sales Force interface with Oracle.
- Coordinating with the client and Development team.

Accountant R K Makhija & Co Bangalore, India Aug 2014 – May 2015

Key Roles Performed

- Billing for the services
- Payment Collection
- Updating the sales and receipts in Tally
- Bank Deposits
- Bank Reconciliation
- Month End reports
- Financial Control and record-keeping

Assistant Accountant BooknTravel Private Ltd Bangalore, India Apr 2013 to Jul 2014

Key Roles Performed

- Payment Collection
- Updating the sales and receipts in Tally
- Bank Reconciliation
- Sales Management
- Month End reports

Computer Instructor REDS Bangalore, India Jun 2011 – Mar 2013

Key Roles Performed

- Organize, maintain, and manage class systems in proper working condition.
- Teach students and learners to use computers.
- Design and develop appropriate computer instructional material.
- Manage and monitor student behavior.
- Initiate and implement systems, procedures, and other student management issues.
- Develop and implement lesson plans and classroom activities in consistent with the student management issues.
- Conduct group training sessions.

AWARDS & ACHIEVEMENTS

 Management and Client appreciation for successful projection completion, user management and client management

ACADEMICS

2015 -	Master of Business Administration (MBA)
2017	Annamalai University, India
2011 -	Bachelor of Commerce (B. Com)
2014	Bangalore University, India
2009 - 2011	Pre-University; Commerce Bangalore University, India

PERSONAL DETAILS

Communication Address:

967, 1st Floor, 5th B Main, Koramangala, 1st Block, Bangalore 560034

Marital Status : Married

Preferred Work Location : Bangalore

Annexure

Oracle EBS Applications Projects Portfolio

Projects Quick Snapshot

Implementation Projects : 04 Upgrade Project : 01 AMS / Support Projects : 06

Tribus Point Software Pvt. Ltd

I	ChRM	Upgrade Humar	na Inc	USA
Ι	ChRM	Implementation	l Belkin	Inc I USA

| ChRM Support | Corsair Inc | USA |

| ChRM Implementation | Synaptics | USA |

| ChRM Support | Plantronics | USA |

| ChRM Implementation | Reinhart Foodservice Inc | USA |

| ChRM Implementation | Trimark | USA |

| ChRM Support | Michelin | France |

| ChRM Support | TOPPS | USA |

| ChRM Support | Zenimax | USA |

| ChRM Support | World Finer Foods Inc | USA |