**ABHISHEK DAS**

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**SALESFORCE ADMINISTRATOR / DEVELOPER**

**PROFILE SUMMARY**

* **Salesforce Trailhead Ranger. 106 Badges and 3 Superbadges on Trailhead by Salesforce**
* **7+ years of Academic Experience as Assistant Professor in IT, Electronics and Communication Engineering.**
* In-depth understanding of CRM solutions like **Salesforce** and Cloud Technologies like **AWS**, and various web technologies and frameworks.
* **Lightning Experience** with ability to enforce data security and integrity.
* Expert in problem-solving, creative thinking, verbal communication and collaboration abilities.
* Strategic project-based thinking and decision making abilities.
* Team player and mentor.
* Designed, developed and deployed multiple projects at an academic level.

**SKILLS**

* **Programming Languages:** Java, JavaScript, Apex
* **Database Query Language:** SQL
* **Utilities and Tools:** Microsoft Visual Studio Code**,** Git, GitHub, Microsoft Office (Word, Excel, PowerPoint, Teams), Salesforce CLI, Oracle Apex
* **Salesforce Related Declarative, Programmatic Tools and Languages :**

Apex, Triggers, SOQL, SOSL, Asynchronous Apex, Lightning Web Component, Flows, Process Builder, Workflow Rules, Approval Processes

* **Web Development Tools:** HTML, CSS
* **Cloud Computing Technologies:** AWS, IBM Cloud

**TRAINING**

* **Trailhead Virtual Bootcamp for Platform Developer-1 training** conducted by Trailhead Academy over a duration of **6 weeks** **2020**
* **Salesforce Certified Administrator** (**ADX 201**) **training** conducted under the Salesforce for Hope program, **Salesforce Toronto 2019**
* **Workplace Communication in Canada** – Course by Ryerson University and Acces Employment **2019**
* **AWS Certified Solutions Architect Associate** – Course on **Udemy 2020**
* **Certificate in IT for IEP – York University, Canada (Pursuing Part-Time) 2019 -April 2021**

**PROJECTS:**

**SALESFORCE**

**Developer**

* **Lightning Web Component:** 
  + To-Do Manager Application
  + Renting a Car Application
* **Apex** 
  + COVID-19 Tracker and Contact Tracing

**Administrator**

**Security Specialist:**

* **Concepts Used:** Data Security, User Authentication, User permissions.

**Business Administration Specialist:**

* **Concepts Used:** Data Import, User Permissions and Management, Email Templates, UI configuration, Reports and Dashboards, Chatter Features.

**Lightning Experience Reports and Dashboards Specialist:**

* **Concepts Used:** Folder Sharing, Lightning Report Builder, Report Types, Report Filters, Cross Filters and logic, Report Buckets and Groups, Custom Summary Formula Fields, Lightning Dashboard Builder

**Amazon Web Services (AWS)**

* Built a serverless webpage using AWS services like Route53, S3, API Gateway, Lambda

**HTML/CSS/JavaScript**

* **Colour Flipper**
* **Counter**
* **Grocery List Maker**

**ACADEMIC EXPERIENCE**

* Developed and planned outcome-based learning methodologies to promote an effective teaching-learning process.
* Provided lectures on IT and Electronics related subjects.
* Designed and implemented new curriculum for multiple engineering subjects in curriculum.
* Collaborated with the internal audit teams to prepare self-assessment reports for accreditation purposes.
* Served as Head Co-ordinator for the institution to timely manage and publish the semester routines across 9 engineering departments.
* Worked with members of faculty, staff and management to develop and conduct workshops and conferences.
* Implemented technical projects, mentored and taught more than 500 students.

**EDUCATION**

* **Master of Technology**, Electronics and Communication Engineering , India **2009-2011**
* **Bachelor of Engineering**, Electronics and Communication Engineering, India **2004-2008**
* All the above international academic credentials are assessed and verified by **World Education Services (WES Canada)**