

D. SATISH KUMAR

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PROFESIONAL OVERVIEW:

Software engineer in Creative Tech Mars Software Solutions private limited with 3.5 years of experience in IT industry specializing in Salesforce CRM. In this duration, I was involved in various stages of software development life cycle including analysis, design, implementation, development and testing.

- Experienced in building Custom Applications that includes Administration, Configuration, Implementation and Support experience with Salesforce.com Platform.
- Experienced in Administration, Development, Design and Configuration skills in Sales Cloud, Service Cloud.
- Experienced in Salesforce administrative tasks like creating Profiles, Roles, and Users, Page Layouts, Email Services, Reports, Dashboards, Tasks and actions.
- Worked on Security & Access, Reports & Dashboards, Workflows & Approval Automation, Custom Objects and Page Layout Creation.
- Hands on Experience working with Apex Triggers, Apex Classes, Visualforce pages and Visual force components.
- Experience on Apex Data Loader.
- Sound Knowledge in Lightning Components.
- Involved in developing and good knowledge on SOQL, SOSL and DML statements.
- Written and executed test cases for the developed functionalities.
- Ability to work independently with minimal management direction.

TECHNICAL SKILLS:

- Operating System : Windows
- Tools : Salesforce, Apex Data Loader
- SFDC TECHNOLOGIES : Salesforce CRM, Apex Classes, Triggers, SOQL, Visualforce Pages, Reports Dashboards, Lightning
- SFDC Tools : Apex Data Loader.
- Scripting Languages : HTML and JavaScript.

WORK EXPERIENCE:

Project 1	:	Pharmacy Management System
Role	:	Salesforce Administrator/Developer
Client	:	Omni Cell

Description : "Pharmacy Management System" was designed successfully and it was executed with different modules. Customers can buy their products through the pharmacy management and payment is also carried out through the payment system which is very helpful for the customers. We can also check the current status of the stock details and generate the invoice details through the pharmacy management system.

Responsibilities:

- Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs.
- Worked with various standard and custom objects like Accounts, Contacts, Leads, Campaigns, Reports and Dashboards, Bill transaction, Purchase detail, Purchase line items, Stock details.
- Created workflow rules for email alerts, filed updates to implement business logic and worked on validation rules.
- Created some visual force pages like registration, login, product, forgot, Payment, Invoice and write apex classes for them.
- Created users, implemented role hierarchies, profiles and implemented Object, field and record level security to hide critical information on the profile users.
- Customized Dashboards to track usage of productivity and performance of business centers and sales teams.
- Used Data Loader for insert, update, upsert and bulk import or export of data from Salesforce Objects. Used it to read, extract and load data from comma separated value (CSV) files.

Project 2 : Enterprise Resource planning
Role : Associate Software Developer
Client : NJR Steel

Description : The project is to create an intranet application that is accessible by authorized people in various departments and business units in a secure manner. The main purpose of the project is to integrate all the sales data, employee data, manufacturing data, stock data, shipping details. This project provides an interface for employees and retailers as well as employee with their departments too. The main purpose of the project is to provide an online software solution to computerize various operations that are currently performed manually. This provides benefits such as improved productivity, well defined process, information security, quick access to required information in the form of various reports etc.

Responsibilities:

- Analyzing Source System data and Information.
- Maintain user roles, security, profiles, workflow rules, etc.
- Involved in the development of UI Applications using VF Pages and Apex.
- Involving generating workflows and Approvals.
- Preparation of Unit Test case and execution.
- Account and Contact Management.

ACADEMIC QUALIFICATIONS:

COURSE	INSTITUTION	YEAR OF PASSING	PERCENTAGE/CGPA
B.Sc(Computer science and Electronics)	Avanthi Degree College	2017	58
Intermediate (+2)	Narayana junior college, (state board)	2013	72
Secondary School	Sri Rama Krishna Sarada Vidyalaya High School (state board)	2011	63

PERSONAL DETAILS:

DATE OF BIRTH : 7th October 1995

FATHER'S NAME : D. Srinivasulu

MOTHER'S NAME : D. Sandhya

LANGUAGES KNOWN : Telugu, Hindi, English

ADDRESS : H.No:20-65, Kodandaram Nagar,P&T Colony,SaroorNagar,
Hyderabad, Telangana, 500036.

DECLARATION :

I hereby declare that all the information furnished above is true to the best of my knowledge and belief

PLACE : Hyderabad

(D. Satish Kumar)