Utkarsh Srivastava

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**Experience and Skills Summary:**

* I have a total of **5.5** years of experience in the IT industry
* I have **3** years of experience in **Business Analysis** & **Product management**
* I have **2.5** years of experience in **System Testing** and **Business Analysis**
* Expertise in creating **Product roadmap** and **managing Product releases**
* Expertise in interacting directly with **end users** and **internal stakeholders** to define new **features** to enhance overall user experience
* Expertise in **Product research**, **user and competitive analysis**
* Expertise in **Requirement Elicitation and documenting**
* Extensive experience in **Product Backlog Refinement** as per business need
* Hands-on experience in **Functional/system**, **Usability , Integration, Regression** and **User acceptance Testing** **(UAT)**
* Expert in **Business Requirement Analysis, Requirement Gathering, Preparation of BRD, FRD, User stories, UAT, Gap Analysis, Wire-framming ,Product Delivery , Functional Testing & Test Planning**
* Currently working as an **Business Analyst** in **NIIT Technologies**, Previously Worked in **IDC Technologies** for client **TCS** as BA/ QA.
* Experience in working directly with customer and internal stakeholders to define features and technical user stories
* Hands on experience in Product Backlog Refinement as per business need
* Proficient in creating user stories and acceptance criteria
* Experience in working closely with development team, guiding them and making sure we are building the right product
* Proficient in End-to-End testing of Products and Usability Testing
* Extensive experience in Functional/system, Integration, Regression and User acceptance Testing (UAT) for Web and mobile applications
* I have very good analytical skills that helps me in understanding the business requirements in a better way
* Good experience of working in **Agile** typeprojects
* Good experience in analyzing the complex business requirements
* Experienced in Client handling & Client Support.
* Experienced in Managing the Product Delivery.

**Technical Expertise:**

* **Databases :** Microsoft SQL Server
* **Defect Tracking Tool**: **JIRA, TFS**
* **Domain-Knowledge: E-commerce, E-auction, Procurement System, Logistics, GDPR (Data Protection) and Life Science.**

**Project experience AT NIIT Technologies (December 2019 to Present)**

**project # 1**

**Designation - Business/ Analyst**

**Product- We have In-House developed Application SynergyEasy & ProcureEasy for E-Auction & Procurement System.**

**Description:** We have Many Clients who are using our application for E-Auction. We have also developed an Procurements System for some of our Clients. Our Clients are Happiely Using our

 E-Auction & Procurement Application Since last 10 years. They Perform 10 to 15 auctions a day.

**Tools**: Jira, Excel, SQL.

**Team Size: 5**

**Responsibilities**:

* Collaborating with key resources to understand and analyze the software requirements
* Finding out the gaps in requirement and discussing the same with client
* Turning customer pains and problems into actionable user stories.
* Prioritizing the user stories, and arranging them in the product backlog as per business need
* Constructing and prioritizing production processes to ensure that the development team is clear on what to work on next.
* Attending all agile and scrum meetings to ensure that development work is aligned with the roadmap set by the product manager.
* Communicating the voice of the customer to the development team.
* Discussing any queries or gaps related to business requirements with Client and PM
* Preparing the Functional Document based on Cliente Requirements & Discussion.
* Providing requirement transition to Dev team & Testing team
* Providing QA support during production deployment
* Sharing the daily status report with various stakeholders
* Performing UAT
* Providing support to Client.

**Project experience AT TCS (IDC Technologies) (January 2019 to December 2019)**

**project # 1**

**Designation - BA/QA**

**Client**: BGRS Brookfield Global Relocation Services

**Description:** Brookfield provides the Relocation services to their client across the world. Brookfield provide all the services related to relocation.

**Tools**: TFS

**Team Size: 5**

**Responsibilities**:

* Understanding the Business requirements directly from Client
* Discussing any queries or gaps related to business requirements with Client and PM
* Providing requirement transition to Testing team
* Executing and regularly updating/maintaining regression test cases
* Providing QA support during production deployment
* Sharing the daily status report with various stakeholders
* Performing UAT
* Providing support to Client.

**Project experience at Oodles Technology (Gurgaon)(April 2018- Jan 2019)**

**project # 1**

**Designation-** **BA/QA**

**Client**: General Data Protection Regulation (GDPR) for European Countries.

**Description:** The **General Data Protection Regulation** (**GDPR**) is a legal framework that sets guidelines for the collection and processing of personal information of individuals within the European Union (EU).

**Tools**: Jira

**Team Size: 10**

**Responsibilities**:

* Working closely with counterparts in **Product Management to align on the vision, program backlog, and roadmap**
* Acting as **stakeholder of specific product backlog items**, work closely with development teams to ensure the output to be aligned with expectations
* **Being the voice of the customer and providing a business perspective on value during day-to-day development**
* **Creating user stories and acceptance criteria and prioritize all stories to ensure work focuses on those with maximum business value that align with product strategy**
* Providing vision and direction to the Agile development team and stakeholders throughout the project
* **Reviewing and approving all the functional test cases and making sure that all the scenarios are covered.**
* Doing Impact analysis of the new requirement and finding out impacted regression test cases
* Responsible to **deliver a quality product release**
* Managing the development team and responsible for their performance evaluation
* **Guiding & mentoring the product team and doing resource planning for the upcoming projects**

**Project experience at Q3 Technologies (Gurgaon) (April 2017 to April 2018)**

**project # 1**

**Designation - QA**

**Client**: Deckers.com

**Description:** Deckers is a footwear designer and distributor based in California, United States. It sells footwear through their B2C e-commerce website.  It’s products are sold in more than 50 countries and territories through select department and specialty stores, Company-owned and select online stores, including Company-owned websites.

**Tools**: Jira

**Team Size: 5**

**Responsibilities**:

* Understanding the Business requirements
* Getting requirements from client.
* Work closely with the stakeholders to track the functional progress and to ensure/minimize no gaps / scope creep comes in from capturing to delivering the project.
* Writing Functional test cases
* Executing and regularly updating/maintaining regression test cases
* Sending daily status reports

**project # 2**

**Designation - QA**

**Client**: **Certara** -**D360 Application**

**Description: Certara** - **D360** is the industry leading scientific data informatics hub used globally by over 5,000 discovery research scientists. **Certara** - **D360** helps researchers to analyze composition of drugs.

**Tools**: Jira

**Team Size: 4**

**Responsibilities**:

**Role & Responsibilities:**

* Understanding and analyzing the Business requirements
* Creation of Functional Test cases for the end to end testing
* Execution of Functional Test cases
* Creation and execution of regression test cases
* Defect management
* Published EOTR (End of test Summary Report)

**ACADEMIC QUALIFICATIONS:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Qualification** | **Institute Name** | **/ Board** | **Year of Passing** |
| **B.Tech (Computer Science)** | SHIATS,Allahabad | Deemed University | 2015 |
| 12th | SVM. Inter College, Gorakhpur | UP Board | 2011 |
| 10th | SVM. Inter College, Gorakhpur | UP Board | 2009 |

* **Certifications:**

|  |  |  |
| --- | --- | --- |
| **Name of Institution** | **Diploma Name** | **Year of Passing** |
| Ducat, Noida | Certification in Software Testing | 2016 |

**Technical Certifications:**

|  |  |  |  |
| --- | --- | --- | --- |
| **S. No.** | **Name of Institution** | **Certification** | **Year of Passing** |
| 1 | Q3 Technology (Internal) | Level 1: Software Testing | 2017 |