JINENDRA PRATAP SINGH

Sr. Data Analyst

@ jinendrapsingh@gmail.com 📞 +91-98389-99161 📍 Hennur Main Road, Bangalore, India
in linkedin.com/in/jiniprime

EXPERIENCE

Sr. Analyst
HSBC – D&A, North America Retail Banking & Wealth Management

📅 July 2019 – Ongoing 📍 Bangalore, India

- Currently managing reports that are critical to business teams such as Finance and Acquisition. Involved in migration of existing 15+ Excel based reports to Qlik Sense.

Net Customer Dashboard: Monthly report which serves as performance tracking for major Retail portfolio such as - Checkings snd Savings. Automated and migrated Excel based report to Qlik Sense which reduced 40+ hours of manual effort annually.

Product Inventory: Quarterly report where we track acquisition across the wealth products with their overall balances. Created new logic and migrated this report into QlikSense where we saved 25+ hours of manual effort annually.

Analyst
Citicorp – GDM, North America Cards

📅 Jan 2017 – July 2019 📍 Bangalore, India

- Data Analyst with hands-on experience in executing several projects and reports for management to decide critical business decision. Comfortable taking ownership of projects while also being an enthusiastic team player. 2+ years' of experience in Credit Card Domain and Retail Banking.

Acquisition Cube Build: Been SME in logic building which expedited the development of COGNOS data cube for viewing Acquisition metric of North America Credit Card. It reduced the effort and time required for teams by 40 hours a month to perform ad-hoc analysis.

Data migration validation: Validated more than 150 critical to business tables to ensure hassle-free data migration from traditional database to hadoop environment. Played key role in developing scenarios, test cases to ensure data quality and reliance in numbers.

APR Review: Bi-annual validation and testing of all customers to review their interest rates based on their paying behavior as per CARD Act using SAS programming tool and Excel reporting.
- Reviewed accounts for eligibility for an Annual Percentage Rate (APR) reduction pursuant to the requirement of CARD Act relating to the re-evaluation of rate increases
- Identified all populations of customer to be reviewed
- Mapped them to original or current market rate of interest

APR Remediation: Involved in design, development, sizing impact and testing phase of project which resulted in identifying 1.7MM accounts eligible to get refund amount of total $335MM.
- Citi Legal team identified the issue in miscalculating interest rate charged for 8 years
- Estimated effort of 6 months required in calculating the sizing, re-review, identification and hence refunding customers who got an increase in their interest rate due to miscalculation of ability-to-pay

Data Science Intern: Managed 15 reports having mixed frequency ranging from weekly, monthly and quarterly to bi-annual MIS reporting using SAS, Excel & COGNOS. Worked on IBM Connect:Direct for downloading and extracting the data from Mainframe to UNIX BI servers.

MOST PROUD OF

🏆 **Academic**
Secured AIR-7 in HCU & AIR-41 in NIMCET MCA entrance examination

💓 **Persistence & Loyalty**
I showed despite the hard moments and my willingness to stay with project that involved multiple weekend work

📈 **Professional Commitment**
Received an appreciation from Linville Judson (Citi Cards CEO) for contribution in APR Remediation Project

🧍 **Responsibilities**
Class Representative (2014-15), Member of Central Co-ordination Committee in Version'16 at NIT Trichy (2016)

SKILLS

Soft Skills

Problem Solving   Hard-working
Leadership   Listener   Self-Motivation
Teamwork   Positive Attitude

Hard Skills

SAS   Qlik Sense   Tableau   SQL
Unix   Python   Alteryx   COGNOS
MS Excel

EDUCATION

Master of Computer Applications
National Institute of Technology, Trichy

📅 2014 – 2017

Bachelor of Computer Applications
NIPS Institute of Management, Allahabad

📅 2010 – 2013