

Afrin Shehenaz Shaik

Salesforce Developer at Deloitte

Proactive Salesforce certified developer with 3+ years of extensive experience. Hands-on Experience in devoting and maintaining lightning components and base components.

PROFESSIONAL SUMMARY

Salesforce Developer

Deloitte USI, Hyderabad (August 2021 - Present)

Janssen- Operate Commercial (May 2021- Present)

Responsibilities

- Worked on diversified requirements where I used apex code with fflib framework standards, Configurational setup and out of the box features by salesforce to achieve the fulfillment of the same
- Worked on API integrations to connect and exchange the data to upstream and downstream systems.
- Involved in user story grooming sessions and proactively suggested better approaches to build the application flow.
- Involved in writing test classes to achieve 85% code coverage to maintain the best code quality.
- Debugged adamant errors like SOQL limit exception and was able to fix it permanently.
- Worked on multiple kinds of classic email templates such as Visualforce templates and HTML templates to populate customized emails through salesforce.

Janssen-patient support program (August 2021- May 2021)

Responsibilities

- Explored Health cloud data models. Completed
- Worked on multiple user requirements which involve custom object and fields creation, Security setup, custom buttons, Record types, Dependent picklists.
- Achieved client requirements by using Process builder, different types of flows, advanced formula fields with lookup filters.
- Worked on LWC components to achieve client requirements.
- Made the data accessibility easy by creating different reports and dashboards.
- Worked on Adobe templates, Data mapping, Auto task generation functionalities with Custom metadata.
- Designed Permission sets to achieve data accessible for particular profiles.
- Worked on tools like JIRA, BitBucket, and deployments through Webstrom and delivered the work within time.

Associate Software Engineer (Mainframes)

CGI, Hyderabad (July 2019- July 2021)

Bell Canada

Responsibilities

- Being a Production Support member, Actively worked on the User Account Issues (Troubleshooting the issue, Fixing the Backend mainframe code by using DML operations)
- Use to Work on the assigned tickets using the JIRA ticketing Tool - Use to get Engaged with Developers to fix End-user Issues.
- Good Knowledge of Application flow.
- Expertise in preparing daily status reports and weekly status reports.
- Having good communication skills and a quick analytical mind with a sense of responsibility.



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SKILLS

APEX

fflib Enterprise Pattern

Lightning

HTML

CSS

Javascript

Visualforce

Lightning Web Components

Salesforce Adobe

Leadership

Teamwork

Adaptiveness

AWARDS & RECOGNITIONS

- Received Bronze Award for Dedicated and Extended support in Team.
- Received Appreciation from Onshore for quickly troubleshooting and fixing the issues.
- Received Applause from Management for proactively participating in firm initiatives along with technical work.

EXTRACURRICULAR ACTIVITIES

Writing short stories

Collecting ancient facts

Giving tutions to old people

Organizing events

LANGUAGES

English

Full Professional Proficiency

Hindi

Full Professional Proficiency

Telugu

Full professional Proficiency

Urdu

Native or bilingual Proficiency

EDUCATION

Bachelor of Technology

(Electronics and Communications)

RISE Krishna Sai Prakasam Group of institutions, JNTUK

July 2015 - May 2019

Valluru, 75.6%