**Harikrishna Gilla**

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**Carrier Objective:** Looking for a challenging role in a reputable organization to utilize my technical, Testing, database and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector.

**Work Experience:**

* Currently working as an ‘QA Engineer’ at Silverline CRM from Sep 2020
* Having 3+ year of experience as a ‘QA Engineer’ at Phoenix American Sales Focus Solution, Hyderabad from May 2017 – Sep 2020
* Having 1+ years as experience as a ‘Data Analyst’ at Phoenix American Sales Focus Solution, Hyderabad from November 2015 to April 2017
* 1.8 Years of experience as ‘Associate’ at Black Knight Financial Services, Hyderabad from Feb 14 – Nov 15

**Technical Skills:**

Manual Testing Skills : SDLC, STLC, Aglie methodology and Functional Testing concepts

Bug Tracking Tool : Jira

Data Base : SQL

Process : Agile

SFDC : Sales Force Integration along with Workbench tool and Vlocity testing

**Professional Experience:**

**Project1:**

**Project Name:** Companion Life\_Ancillary Quoting

**Duration:** Oct 2020 – Till date

**Project Description:**

At the conclusion of this project, Companion Life’s appointed Agents and Brokers will be able to obtain quotes and submit applications digitally through a secure portal. Companion Life underwriters will be able to receive requests for quotes and applications for coverage. Underwriters will be presented with the rating from the system from within the Vlocity Underwriter Workbench. The underwriter will be able to approve up to their approval authority limits. In certain cases, approvals will occur automatically. Quotes will be presented back to the submitting agent via a Community Portal.

**Roles and Responsibilities:**

* The Quality Assurance role is an associate member of the Development team and is responsible for executing quality assurance testing during each sprint.
* The Quality Assurance role will write test cases, execute testing and report defects to other members of the Development Team for resolution. A unique testing cycle occurs in each sprint.
* The Quality Assurance role is a lead member of the Development team and is responsible for test planning and oversight and validation of the test plan as well as the execution of quality assurance testing during each sprint. The Quality Assurance role closely aligns with SBA and Configuration Lead to assure user stories delivered meet the acceptance criteria agreed upon with Companion Life’s Product Owner.

**Project 2**

**Product Name:** MARS

**Duration:** May 2017 – Sep 2020

**Project Description:**

MARS Sales Reporting provides organizations with the real-time accurate sales and asset intelligence that is needed to make informed business decisions. By using MARS organizations will have total visibility into sales and assets across entire organization as well as the ability to drill down into very specific areas of business.

The main aim of the project is to test CRM with different activities (Schedule Calls, Recurrence, emails, Notes etc), Sales Reports (Sales and Assets) Integration with MESA and other Activity reports. Also to test at end-user side demand on I- Phone, I-Pad, I-Pod and BB (T&NT) simulators to verify the CRM and Sales reports accordingly to the Customer limitations on business needs.

**Roles & Responsibilities:**

* Write and execute test cases
* Provide Unit Testing, Integration Testing, System testing, Integration testing and Exploratory testing for the System
* Participating in all aspects of product testing, including test plan development, execution and delivery of well-tested solutions with short time to release
* Independently analyzes issues, recommends software changes and writes detailed bug reports. Creates and maintains ownership of test cases and test results throughout SDLC
* Work with development team to create test plans for enhancements and fixes on applications
* Integration Testing with Sales Force and Data sync from Sales Force to MARS and vice versa
* Worked with Developers, Business Analyst and Project manager to test and document new enhancements.
* Recreation, Regression and Retest the client issues and send the Scenarios to Developers/Client Support Engineer/Sr. Managers

**Project 3**

**Product Name: Unify (MARS)**

**Duration:** Nov 2015 - April 2017

**Project Description:**

Unify is the one the MARS Database. With the help of few Batches, data will be inserted into Unify database on daily basis. It consists of CRM, Sales & Assets info. and financial advisor details. Apart from everyday insertion, Every month first week client files is also be inserted into this database, by that it consists of current info of financial advisor’s sales w.r.t Firms details and all.

**Roles & Responsibilities:**

* Worked on UNIFY- Product as a sole Tester. Actively participating in design meetings and training the support team on the same.
* Understanding the Requirement and Preparation of Test Scenarios based on Spec document.
* Worked with Developers, Business Analyst and Project manager to test and document new enhancements.

**Certifications:**

* Successfully completed Vlocity Platform consultant Certification exam on Oct 2020
* Successfully completed Salesforce Administrator Certification exam on Jan 2021

**Educational Qualifications:**

* Master of Technology in Power Electronics from Sree Chaitanya College of Engineering and Technology (JNTUH) in 2015 with 72%
* Bachelor of Technology in Electrical and Electronics in Engineering from Trinity College of Engineering and Technology (JNTUH) in 2012 with 72%
* Intermediate from Sri Vani Junior College in 2008 with 75% in MPC branch
* SSC from Nandini High School in 2006 with 85%

**Strengths:**

* Good communication and analytical skills
* Able to cope with any environment easily
* Quick learner, Flexibility and Adaptability

**Achievements:**

* Participated Several Nation Level Paper Presentations at the time of education
* Get an Best Employee award for month Aug 2016
* Trained colleague for Unify tasks

**Personal Information:**

Fathers name : Mallesham Gilla

D.O.B : 06- Mar -1991

Known Languages : Telugu, Hindi and English Hobbies : Playing Cricket and Surfing web

I hereby certify that all the information provided above is true to the best of my Knowledge.

Place: Hyderabad,

Date: G Harikrishna