**Akshaykumar Tatiya**

**PHONE +91 9049794449 • E-MAIL** [**aktatiya15@gmail.com**](mailto:aktatiya15@gmail.com)

CAREER OBJECTIVE

* Looking for opportunity in Salesforce/Vlocity Development domain with a leading corporate, to work with committed & dedicated individuals to meet the client/Delivery Goals.

PROFESSIONAL EXPERIENCE

|  |  |  |
| --- | --- | --- |
| **Company Name** | **Designation** | **Duration** |
| Accenture Services PVT LTD | Software Engineer Analyst | Oct 2015 - Present |

EDUCATIONAL QUALIFICATIONS

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree** | **Institute / School** | **Year** | **Results** |
| BE(Computer) | SMT. Kashibai Navale College of Engineering, Pune | 2015 | 62%  (Aggregate) |
| HSC | K.T.H.M. College, Nashik | 2011 | 69.50% |
| SSC | KSK New CityHIgh School, Dhule | 2009 | 88.30% |

PROFESSIONAL SUMMARY

* Total work experience of 5.7 Years in Salesforce and Vlocity development, Salesforce Administration in Lightning and Functional as well as technical user stories, Bug fixing and application support in Java as well.
* Customized and personalize salesforce.com to fit environment specific needs.
* Analyzing and understanding the user requirements and modeling solution in salesforce.
* Apex Enhancement (Triggers, Classes, Test Classes).
* Good understanding of Vlocity data raptor, Vlocity cards and layout, Vlocity omni script
* Good exposure to Vlocity CLM and Vlocity EPC components.
* Salesforce Lightning Hands on like custom workflows, sharing rules and validation rules based on requirement.
* Good understanding of Setup Apps, Objects, Page layouts, Related list, Tabs, Roles, Profile.
* Exposure to tools like Data loader, Data import wizards, GitHub, Jenkins, Jira, Workbench
* Having Experience in On-Call Support, Ticket Analysis and Resolution as well as SLA’s.

CERTIFICATIONS

1. Vlocity Platform Essentials Developer
2. Salesforce Platform Developer 1
3. Salesforce Platform App Builder
4. Vlocity communications CPQ developer I

TECHNICAL SKILL-SET

|  |  |
| --- | --- |
| **Platform** | Vlocity, Salesforce, Java (E-commerce) |
| **Languages/Frameworks** | Vlocity, Salesforce, Core Java, Apex, MySQL, UNIX, HTML. |
| **Application Tool and Web Servers** | Workbench, Jira GitHub, Jenkins, Splunk, Putty, Appdynamics, Unix Server, BMC remedy |
| **Development tools** | Eclipse, MySQL, Developer Console |
| **Operating System** | Windows 10 |

# Project Details

|  |  |
| --- | --- |
| **1. Accenture:Volkswagen** | |
| **Project Name** | Volkswagen (**Dec-2015 to May 2016)** |
| **Platform:** | Java |
| **Responsibilities** | I have played multiple roles ranging from bridging the gaps between business requirement. Also, I worked towards helping the client to overcome their ongoing crisis and strengthening their market value by enhancing customer satisfaction.  Responsible for Deployments on Unix server. I have worked in Incident management as well as Problem management. |
| **Description:** | The objective of the project is to provide different E-Remote services within Volkswagen car. We support the web-based application like CARNET, ServicePortlet. |

|  |  |
| --- | --- |
| **2. Accenture: E-Commerce – B2B Online Order Placement/Management** | |
| **Project Name** | Anytime B2B Commerce Alfa Laval Project (**May 2016- Dec 2017**) |
| **Platform:** | Java |
| **Responsibilities** | Bug fixing in production environment. Incident management.  Provide L3 level support.  Performed Deployment Task on Jenkins. |
| **Description:** | This is an e-Commerce application. In this application users make orders for different products that includes pumps, motors, configurators etc. I am totally involved for solving all the issue that is related to this web-based application like issues in placing an order, price issues or order related issues. |

|  |  |
| --- | --- |
| **3. Accenture: Cox Unify SFDC (Telefonica)** | |
| **Project Name** | COX unify SFDC (USA) (**Jan 2018-Present**) |
| **Platform**: | Vlocity and Salesforce |
| **Description** | This project is totally based on Salesforce lightning where Cox provides high speed Internet, streaming TV - both live and on-demand, home telephone, and smart home security solutions for its residential customers. We basically worked on the products  management as well as Order management flow. |
| **Responsibilities** | 1. Technical User Stories based on Vlocity Omni scrips, Data raptors, Vlocity cards & layout template as well as Apex classes and Triggers. 2. Analyze and Provide exact changes/resolution to user stories as well as defect fix. 3. Worked on Layouts, Record types, Process builder, Workflows, Test classes.   4.Perform deployments from lower env. to production using GitHub and Jenkins 5. Unit testing  6.Data Extraction using data loader, workbench.  7. EPC product Configuration. |

Key Specialties

* + Self-motivated and entrepreneurial approach, view
  + Very strong analytical, decision making and problem resolution skills
  + Very good communication and management skills
  + Awarded and appreciated for business operation and performance by client
  + Analyze the loopholes and set up processes to ensure timely and escalation free deliverables
  + Adaptable to work environment and a very good team player
  + Good leadership and team binding qualities

# Personal Information

|  |  |
| --- | --- |
| **D.O.B:** | 31st Oct 1993 |
| **Sex:** | Male |
| **Languages:** | English, Hindi and Marathi |
| **Marital Status:** | Single |

I hereby declare that the information furnished above is true to the best of my knowledge. Akshaykumar Tatiya