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SENIOR SOFTWARE ENGINEER

Megha Tenginkai

OBJECTIVE

Software Engineer Senior Analyst with 4 years and 11 months of experience seeking to work in a creative and challenging environment using cutting edge technologies where I could constantly learn and successfully deliver solutions to problems. Committed to delivering exceptional solutions that optimize data analytics, enhance operational efficiency, and drive business growth.

SKILLS

- Python programming
- Splunk
- Regex
- Unix
- Shell scripting
- Communication
- Adaptability
- Teamwork
- Creativity
- Problem-solving

EXPERIENCE

ACCENTURE - *Bengaluru, Karnataka, India*

July 2018 - June 2023

Project MyWizard AIOps

July 2020 - June 2023

- On-boarding new data sources into Splunk analyzing the data for anomalies and trends, and building dashboards highlighting the key trends of the data, ensuring data quality and accuracy.
- Experience integrating multiple data streams and feeds from networks, infrastructure services, business applications into a near, real-time dashboard with visualizations for use in troubleshooting.
- Developed more than 7 data collector apps in Python to integrate with Splunk which were released in the internal organizational Appstore.
- Integrated various monitoring tools like Dynatrace, Mongo OpsManager, Cisco DNAC, Meraki, ACI Fabric, Viptela, VMware VeloCloud and Dell EMC Avamar with Splunk by ingesting data to Splunk using their Rest API services using Python.
- Proficient in Splunk Query Language (SPL) and advanced search commands.
- Expertise in creating complex Splunk queries, visualizations and reports to provide actionable insights.
- Designed and implemented Splunk data models and knowledge objects to support custom reporting and analysis requirements.

- Familiarity with Splunk deployment architectures, including forwarders, indexers, and search heads.
- Experience using scripting languages, like Python & shell script, to automate tasks, collect and manipulate data and also worked on upgrading Splunk applications from existing to newer versions using Python and Shell scripts.
- Experience working on agile methodology and tools like Git and Jira.

Project Storage Risk Remediation - Client JPMorgan Chase

October 2018 – June 2020

- Developed and maintained Splunk applications, dashboards, and reports to monitor and analyze system performance, security events, and log data.
- Worked on building python script that was used for automatic opening and closing of tickets which was done manually earlier.
- Worked closely with the clients to understand their requirements and build various dashboards and reports for their storage products in Splunk.
- Worked on building the algorithm for validating logs and alerts that needs to be sent to the end users using Robotic Process Automation technology therefore eliminating manual process of sending out hundreds of alert mails.
- Created and optimized complex Splunk searches, alerts, and reports to proactively identify and address issues.
- Extracted complex fields from different types of log files using Regular Expressions.

EDUCATION

Bachelor of Engineering in Information Science – CGPA 8.8

August 2014 - June 2018

B V B College of Engineering & Technology

Hubli, Karnataka, India