

# Saurabh Rastogi

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## WORK EXPERIENCE

### Kloudrac Software Pvt. Ltd., Gurgaon—Associate Technical Architect

Sep 2021 - PRESENT

- Worked on Architectural design of onboarding modules of various vertical of logistics domain and delivered end to end CRM solution for big player of logistics domain like ExpressBee, Delhivery.com etc.
- Acting as a Technical/Solution Architect for 3 scrum teams with over 25 developers
- Created a solution and technical architectural design for Delhivery.com as a value added self-onboarding process that helps clients to onboard themselves, which increased the number of onboarding and reduced the onboarding time to 5 minutes, as opposed to previously taking around 24 hours, resulting in customer success.
- Have developed GST- Waybill System, Customer Contract System, GST Indemnity Acceptance Letter and Rest Apex for External System (TMS), Salesforce to Oracle EBS Integration, Lightning Components with Aura Framework Involved in various stages of the Software Development Life Cycle(DLC) including analysis, requirement engineering, architecture design, development, enhancements, and testing.
- Worked on various Salesforce.com Standard objects, Custom Objects, Triggers, Classes, Pages, Reports and Dashboards.Migrated consistently to Lightning from Classic in order the sales reps find Just-In- Time information about customers and prospects.
- Created reusable components, and customized app using Lightning component framework. Used Lightning process builder for visualizing and creating automated business processes. Developed lightning components with LWC and Aura framework, worked on redesigning of the customizations

## SKILLS

- Quick learner
- Excellent communication and presentation skills
- Saas and Pass architecture experience
- Motivated self-starter
- Experience working with C-Level executives
- Focus on simplification
- Integrations Solutioning
- Large Data Playground
- Logistics Domain
- B2C and Retails Domain

## Certifications

- Integration Architect Designer
- Identity and Access Management Architect
- Sales Cloud Consultant
- Service Cloud Consultant
- Salesforce Einstein Analytics and Discovery Consultant
- Platform App Builder
- Administrator
- Platform Developer 1 Certification
- Oracle Certified JAVA

currently used in Visualforce into Lightning Pages/Lightning Components.

- Worked on organization custom dashboards achieved through implementation of LWC and Aura Components
- Intergraded large data set based Implementation to have the outstanding view with help of Bulk API 2.0
- Implemented Data archival with help of big objects and AWS Integration
- Worked on custom business logic to implement CS POC mapping in round robin logic and Lead or opportunity pipeline scoring
- Advocate the einstein implementation to get better insights of the business pipeline and BD productivity tracker
- Worked on Automation KYC and Integration of client onboarding in proprietary systems

- SE Programmer
- NIELIT Certified Business Professional Programmer

### **Kloudrac Software Pvt. Ltd., Gurgaon— *Technical Lead***

April 2018 - August 2021

- Architect, design and develop software applications and major functionalists.
- Collaborate with the functional team, blueprint the technical design for the salesforce application, considering all the functional, technical, non-functional and integration needs of the applications
- Drive Strategy for salesforce implementations for new and existing applications.
- POC for all Salesforce integrations needs and architecture patterns.
- Responsible for bringing in new tools and process for continuous improvement.
- Worked Various Integrations like Salesforce to JIRA, AWS Services for Salesforce, HubSpot Integration, FTP Integration [Boomi], CLI Based Integration, Salesforce to dot Net Legacy System, Salesforce to Oracle EBS System and CTI Tool

### **Software Developer, Noida— *Software Developer***

Feb 2016- March 2018

- Performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com (SFDC) and using

other Platform based technologies like Visualforce, Force.com, and Web Services using SOAP and RESTFUL API.

- Written Apex batch and Scheduled classes to process large volume of data on a periodic basis.
- Worked on minor enhancements to SFDC application required by business users from time to time, Worked on supporting tickets in the following areas: Roles, Profiles, Access Settings, Workflow Rules, Validations, creation, and modification of fields and page layouts, upload of data.
- Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com subjects.
- Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
- Involved in Agile methodology, Scrum which improved productivity and reduced errors

## **Worked On AppExchange Application :**

### **1.Org Health:**

Duration: 1 month

Organization: Kloudrac

Description : Salesforce Org Health is specially implemented to check the org usability within the Salesforce System, Every user has limitations within org depending upon the editions purchased, Here, we have synchronized the manual work for surfing the limits for Orgs into a single window.

- Designed and Implemented Org Health using REST API callouts,
- Apex classes, Visualforce pages, Components, Installer class, Test Code coverage.
- Force.com Security implementation in complete package

### **2. SalesForce Bulk Object Field Creator with FLS:**

Duration: 1 month

Organization : kloudrac

Description : This app is effectuated to create bulk object field and FLS'. It has a very simple and easy to interpret UI and helps the user to create 400 fields of 16 different field types in just a few minutes. There's no configuration Only a click on this App and there it is to hello

you creating multiple fields or objects in one go. And also give or update existing FLS Productivity goes up as it reduces the manual efforts and time.

- Designed and implemented using Metadata,
- Apex classes, Visualforce pages, Components, Installer class, Test Code coverage
- Force.com Security implementation in complete package

#### **Salesforce APP: Schema Export**

Duration: 1 month

Organization: Kloudrac

Description: Using this app user can export Schema based on profiles and objects.

- Designed and implemented using REST API Callout.
- Apex classes, Visualforce pages, Components, Installer class, Test Code coverages.
- Force.com Security implementation in complete package.

#### **DOEACC (M/s Madhur Computers), Lakhimpur— *Software Developer and Trainner***

May 2011- June 2013

- Worked on Commercial TAX Dept U.P Project Automation
- Trainner on program of O' Level

#### **EDUCATION**

#### **Dr. A.P.J. Abdul Kalam Technical University, Uttar Pradesh— *Master of Computer Applications [Gold Medalist]***

May 2016

Computer And Information Sciences

#### **Sikkim Manipal University , Lakhimpur— *Bachelor of Computer Applications***

JAN 2013

Computer And Information Sciences