Soujanya C S
Salesforce Administrator

Experienced Salesforce Administrator with 3+ years of work experience in IT and services industry, also, skilled in Customer Relationship Management (CRM),Salesforce Configuration and Salesforce.com Administration.

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📍 Bangalore, India

in linkedin.com/in/soujanya-cs

SKILLS

Administrator role for Lightning UI

Salesforce.com Skills

Data loader

Reports and Dashboards

Agile methodology

LANGUAGES

English
Full Professional Proficiency

Hindi
Full Professional Proficiency

Kannada
Full Professional Proficiency

Telugu
Limited Working Proficiency

INTERESTS

Active participant of an NGO(S2S) and Swachha Mysuru

Yoga enthusiast

WORK EXPERIENCE

Citigroup Technology Inc Group
Aspion Technologies Pvt Ltd.

07/2020 - Present   *Bangalore, Karnataka*

Citigroup Technology Inc Group is a best banking account by providing financial Services and products across the countries which has customers who would order Cards from their front end system and then getting updates from the customers, validating information that they want to store and track in Salesforce.

Achievements/Tasks

- Worked on workflows for Sales and Purchase Orders.
- Configured triggers for Sales orders and Purchase orders to meet client requirements .
- Closely worked with the development team in updating assignment rules and security permissions for the stake holders.
- Help Business Stakeholders and Business analysts to create complex Reports and dashboards as per their needs.
- Worked on different Environments and Deployment teams at the time of production deployment.

Aetna Inc.(Lightning version)
Mindtree Ltd.

06/2018 - 06/2020   *Hyderabad, Telangana*

Aetna Inc. is an American managed health care company that sells traditional and consumer directed health care insurance and related services, such as medical, pharmaceutical, dental, behavioral health, long-term care, and disability plans, primarily through employer-paid (fully or partly) insurance and benefit programs, and through Medicare.

Achievements/Tasks

- Created custom Objects, Tabs, Fields, Record types, Page layouts as per Business requirements.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
- Created and Configured Page Layouts, Work Flows, Customer and Partner Portal
- Utilized Apex Data Loader in handling massive amounts of data.
- Created and Deployed Several Reports and Dashboards Using Sales force Platform.

ORGANIZATIONS

Aspion Technologies (07/2021 - Present)

Mindtree Ltd. (06/2018 - 06/2020)

CERTIFICATES

Salesforce Certified Administrator (2021)

Scrum Fundamentals (2020)
SCRUMStudy

EDUCATION

Bachelor of Engineering, Information Science
Vidyavardhaka College of Engineering

06/2014 - 06/2018   *62%*