



Shubham Borkar

BE (Computer Science & Engineering)

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“To attain a position that utilizes my knowledge and skills and simultaneously provides an adaptive environment to hone up my skills and to act as an asset to the organization by giving a comprehensive understanding of different operations in the organization.”

Work Experience

Working in IBM India Pvt. Ltd. as an SW and HW Order Analyst in Asset Management.

- **Experience:** May 2018 till date.
- **Organization:** IBM India Pvt. Ltd.
- **Designation:** Order Analyst – Asset management

Tools Knowledge

Source, Order Now, Buy On Demand, Service Now, Infrastructure Resource Management, Software Contract Management Tool, Customer Number Database, CPI, Commercial Customer Strategic Outsourcing Orders, Integrated Resource Planning, Configurator For Software, Asset Tracking Planning, Order Status Online, World Wide Price Tool, World Wide Capital Tool, Catalog Request Tool, IBM Canada PreOrder,

Responsibilities

- Working with Mexico and Canada Squad members.
- Working as a HW and SW order management analyst.
- Receives request through tool (Source) from the requester and process the order.
- Create Source request for the renewals.
- Create Requisition in Order Now tool.
- Dedicated Analyst for Manulife Financial Canada and Air Canada accounts.
- Conduct weekly meeting for the SW Renewal for Manulife Financial Canada and Air Canada account
- Placing Order and Bond Cart.
- Provide purchase order number to the requester
- Request Review and entry in OP tool
- Analyze the order and make corrections if needed
- Search for tracking details (website, email, reports)
- Provide backup to Iteration Manager handle all the activity of IM in his absence.
- Contact supplier for estimate shipping dates and actual shipping dates
- Periodically attend calls from clients and update the team regarding the recent amendments in the process and changes to be adopted in the workflow
- Training the new team members
- Dispatch activity (assign order to analyst)

Achievement

- Individually handled the Canada Weekly Metrics.
- Handling more than 40 accounts.
- Dispatcher for Order Management Canada
- Received appreciations from Business Partners for handling high volumes of task and delivering quality output in a short span of time.

Education

- 2016 **B.E.**, Jawaharlal Darda Institute of Engineering & Technology, Yavatmal, CGPA– 7.19 (CSE).
- 2013 **Diploma**, L.A.M.I.T, Dhamangaon Railway, Percentage– 63.23 in Computer Technology.
- 2010 **10th Board**, Smt. Chandrabhagabai Pakode Vidyalaya, Mangrul(Dastgir), Percentage – 75.27. Secondary School Certificate

Project

2017 **CRM package testing.**

This project is all about testing the website which stores customer and prospect contact information, accounts, leads, and sales opportunities in one central location which allows businesses to manage business relationships and the data and information associated with them.

2016 **Design and implementation of an effective college selection system.**

The main aim of this project is to make a smart and effective college selection system that can help students for selecting the engineering college during the C.A.P. rounds as per their requirement.

Technical Skills

- C++, Java, Html.
- Manual Testing, Selenium Testing, Agile.
- MySQL, Oracle 11g

Personal Skills

- Quick Learner.
- Strong leadership and patience full skills
- Able to give the best result in pressure situations.
- Creating Ideas: Creativity.
- Can manage time effectively
- Good Computer handling skills.

Co-Curricular Activities

- Presented and Published a Paper in International Conference at S.S.A.C.O.E., Wardha.
- Presented and Published a Paper in National Conference on “**Smart College Selection Process**” at J.D.I.E.T., Yavatmal.
- Attended a Workshop on “**Cloud Computing**” at V.N.I.T., Nagpur.

Extra-Curricular Activities

- Founder President of NGO “Sawali – the joy of giving”.
- Main Performer and Rapper of Rock Band in College Gatherings
- An active participant in Drama and Dance for Social Awareness.
- Participated in blood donation camp.

Languages

Marathi **Mother Tongue**

Hindi **Good**

Conversationally fluent

English **Good**

Can understand and speak well

Punjabi **Good**

Can understand and speak well

Personal Details

DOB: 21st DEC 1994

Address: Kharda (Sonegaon), Tq: Dhamangaon Railway, Dist: Amravati, Maharashtra, India. Pin Code: 444709

Hobbies: Writing Songs, Poetry, Making Music, Playing Outdoor games.

Declaration

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned.

Date:

Place:

Shubham Borkar