



**Ravi Rahul**  
Salesforce Developer

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## Professional Summary

An IT Professional with **2.5 years** of experience in Salesforce domain. Currently involved in Development and Enhancement across multiple projects. I bring valuable expertise on full cycle implementations of Salesforce for a Business. Comfortable working in geographically dispersed implementation teams on worldwide roll-out. Clear and concise communication with different IT Team and business personnel and a proficient team player. Excellent analytical, conceptual and problem-solving skills to evaluate business problems, identify the root cause and apply knowledge to offer solution.

## Technical Skills

### ➤ Salesforce Skills:

- Sales Cloud
- LWC Framework, Aura Framework, Apex Coding
- Salesforce Configuration and Customisation

### ➤ Tools:

- Copado, Visual Studio, Eclipse
- ANT, Workbench, Data Loader
- Github, Change Sets

### ➤ Other Skills:

- MS Office, MS Excel

## Certifications

### ➤ Salesforce Certifications:

- Certified Platform Developer- I
- Infosys Global Agile Developer

## Devops Experience:

- Copado Admin and Developer
- Trail Head Profile: <https://trailblazer.me/id/rrahul>
- Got appreciation from Client as a Team Player.

## Company Details

Company Name	Role	Start Date	End Date	Location
Infosys Limited	Senior Systems Engineer	July 2020	Till Date	Chennai
Infosys Limited	Systems Engineer	May 2018	June 2020	Chennai

## Project Summary

**Project Name :** TFS CEP 2.0  
**Client :** TFS , USA  
**Role :** Salesforce Developer  
**Duration :** Jul'19 to till date  
**Company :** Infosys Ltd.

### Roles and Responsibilities:

- Created multiple Lightning Components (Aura and LWC) leveraging LDS and Server-side controllers.
- Designed and developed User Interfaces using SLDS.
- **Lightning Flow Builder, Embedded the LWC inside the flow.**
- **Implemented LWC in Quick Actions using Aura.**
- **Using Aura made page section scrollable via customization.**
- **Payment Related LWC**
- Implemented Apex classes, Async Apex, Scheduled Apex and Triggers for various cross functional needs and Data cleansing activities.
- Expertise in writing SOQL & SOSL queries, and analysing the data.
- Process Builder, Approval Process, Action and Recommendations
- Created Custom objects, Tabs, Lightning record pages, Record Types, Custom fields.
- Configured Profiles, Workflow rules, Validation rules, Assignment Rules, Sharing Rules.
- Global Picklist Value Set and used it in picklist of an object.
- Custom Settings and Custom Metadata.
- Created Effective Reports and dashboard for client specific requirements using Einstein Analytics.
- Experienced with Agile Extreme Programming (XP) development and Scrum lifecycle practices, also experienced with Sprint Planning Meeting, Grooming Session, Product Backlog Estimation Meeting, Daily Stand-up Meeting, Sprint Review Meeting & Sprint Retrospective Meeting.
- Organized Retrospective meeting within the fun retro.
- Retrospective board to get the feedback from individual Developer, Testing Team Member and BP Stake Holders to improve the ways of working.
- Collaboration with Business to get the requirement and convert them into technical requirements, and collaborating with all the developers to review their code to follow the industry best practices.

**Project Name :** HCSC LGNA  
**Client :** HCSC, USA  
**Role :** Salesforce Admin/ Developer  
**Duration :** Jul'18 to Jun'19  
**Company :** Infosys Ltd.

### Roles and Responsibilities:

- Created Users, Roles, Public groups and implemented Role hierarchies, sharing rules and record level permissions to provide shared access among different users.
- Created Profiles, implemented Object and field level security to hide critical information on the profile users.
- Conga Queries , Conga Template using **Conga builder**
- Created Workflow rules and defined related tasks
- Quick Actions, Validation Rule
- Process Builder to automate a business process
- Created Page Layouts to organize fields, custom links, related lists, and other components on Record pages.
- Created Custom objects, Tabs, Lightning record pages, Record Types, Custom fields.
- Implemented various advanced fields like Pick list Fields, Master-Detail Fields and Look up, Custom Formula Fields, and defined Field Dependencies for custom pick list fields.

- Developed and configured various Reports and Report Folders for different user profiles based on the need in the organization.
- Created Email Template to write effective email notification for the compass User.
- Worked on Migration tools like Apex- Data Loader, Salesforce Import Wizard and Workbench.
- Worked on assignment, Auto Response, Matching and Duplicate rules.
- Experienced with Agile Extreme Programming (XP) development and Scrum lifecycle practices, also experienced with Sprint Planning Meeting, Grooming Session, Product Backlog Estimation Meeting, Daily Stand-up Meeting, Sprint Review Meeting & Sprint Retrospective Meeting.

## Educational Details

Degree	College/ School	University/ Affiliation Organization	Year of Passing	Percentage
B.Tech (Electronics and Communication Engineering)	Gurukula Kangri University	Gurukula Kangri University	2017	71.5
Intermediate	K.B Sahay High School	B.S.E.B	2012	68
High School	K.B Sahay High School	B.S.E.B	2010	74

## Personal Details

DOB	18-Apr-94
Nationality	Indian
Gender	Male
Father Name	Mr. Amit Kumar