**Siva Dama**

**Salesforce Developer**

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**PROFESSIONAL SUMMARY:**

* Experienced **Certified Salesforce professional** with **7+ years** hands-on experience in **Salesforce.com CRM** and **Force.com platform** as **Salesforce Developer and Administrator** and **classic to lightning migration, lightning component creation, lightning out and lightning web components.**
* Has comprehensive understanding of CRM Business processes and involved in various SFDC implementations covering **Sales Cloud, Service Cloud, Call center** and **App-exchange** applications.
* Well acquainted with all phases of **Software Development Life Cycle (SDLC)** and **Software Testing Life Cycle (STLC)** with expertise in Requirement gathering, Analysis, Designing, Development and Testing.
* Complete understanding of the **Salesforce.com CRM business process** and its phases for translation of business requirements into systems design.
* Experience in implementing **Apex Classes, Triggers, Batch Apex, Test Classes, Visualforce pages, Web Service APIs**, **Lightning Components Bundle** etc. to achieve complex business functionalities.
* Experience in **Salesforce.com Configuration** in creating the **Custom Objects, Custom fields, buttons, links, Record types, Page layouts, User Profiles, Permission sets, Roles, Custom Labels, Custom Settings, Static resources, Assignment and Validating Rules.**
* Experience in creating **Workflow Rules, Approval Processes** to automate business process.
* Expertise in using tools like **Apex Data Loader, Work Bench** in migrating of data.
* Designed **junction objects** and implemented various advanced fields like Pick list, **Custom Formula Fields**, **Field Dependencies**, **Validation Rules**, **and Workflows**, **sharing** **rules** and Approval Processes for automated alerts, field updates, and Email generation according to application requirements.
* Solid Experience in Building Salesforce **Lightning Components from scratch**. Created Aura based **Components**, Attributes, and **Controllers** the custom created components can be accessed through **Lightning App builder**.
* Experience with **APPTUS CPQ** for subscription, billing, invoicing and can take control of sales process from Quote to Cash.
* Experience in creating modern Enterprise Lightning Apps utilizing **Lightning Design System**, Lightning App Builder and Lightning Component features
* Experience in wide range of languages and technologies such as **HTML, CSS.**
* Worked on **Eclipse IDE** with Force.com Plug-in for writing Business logic in Apex programming language.
* Extensive Experience in deploying code from sandbox to production using deployment tools **ANT**, **GIT**, **Jenkin’s** **and Change Sets**.
* Experience in **SSO** (single sign on).
* Used Force.com **REST API Web services** and **SOAP Methodologies** to interact with third party applications like **Managed packages**, **Smart correspondence**, **Mule soft, IVR**.
* Strong Database **(RDBMS) development** experience in writing queries, functions, stored procedures, triggers, and views in **Oracle**, **SQL**, **PL/SQL** and **MS Access.**
* Capability of learning new technologies and implementing them in the project successfully.
* Team player with good Interpersonal skills, strong understanding of fundamental business process, excellent communication and problem-solving skills.

**Education**

Master of Degree from Monroe college, New York, US

Bachelor Degree from Jawaharlal Nehru Technological University, India, passed out in Apr, 2013.

**TECHNICAL SKILLS:**

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| --- | --- |
| **Salesforce Technologies:** | Salesforce CRM, Apex Language, Apex Classes/Controllers, Apex Triggers, Aura components, JavaScript, Communities, Analytic Snapshots, Case Management, Automation, Workflow & Approval processes, Dashboards, Analytic Snapshots, Custom Objects, SOQL, SOSL. |
| **ETL/Integration Tools:** | Force.com Data Loader, Connect for Outlook, Force.com Explorer and Force.com Workbench |
| **Programming & Data Analysis:** | Java, C, C++, HTML, CSS, XML, JavaScript |
| **Databases:** | Microsoft SQL Server 2000/2005/ 2008, MS Access, Oracle 8i/ 9i/ 10g/ 11g and DB2 |
| **Web Services:** | SOAP, REST |
| **Operating Systems:** | Windows NT/2000/XP/Vista/7, Windows Server 2000/2003/2008, Linux, Unix. |

Work Experience:

Health First, NY Nov 2018 – Till Now

Salesforce Developer

RESPONSIBILTIES:

* Customized the entire Salesforce.com applications to incorporate the business requirements which involved creating Web Forms and processing the data in SFDC with the extensive usage of Web services API.
* Worked with anonymous blocks that compiled and executed in Force.com IDE, also in integrating  Salesforce.com with Google Apps like mails, calendar, docs, and sites.
* Good hands on practice with the new Lightning System Design which helps to quickly and easily create modern enterprise apps using Lightning App Builder and Lightning Components Performed.
* Built Customized reusable lightning component-UI Framework using Lightning Framework and aura framework.
* Implemented Salesforce app and Lightning Experience events supported for one app container, Aura events and handlers for interactions between components.
* Strong Implementation and rollout experience with Salesforce.com CRM (Sales & Service Cloud) and Force.com Platform.
* Creating Web Services for handling requests and API and SAAS based applications using REST API.
* Working Experience on Configuration, Customization and Development with Salesforce.com on Service Cloud.
* Used Data Loader, ETL Cloud for insert, update, and bulk import or export of data from Salesforce.com subjects.
* Used the sandbox for testing and migrated the code to the deployment instance after testing.
* Good experience in integrating external applications with Salesforce.com both Inbound and Outbound by writing REST Callouts in Apex Classes.

**Environment:** Saleforce.com, Apex Classes, Controller Classes, Triggers, Visualforce, Salesforce.com Data Loader, Workflow & Approvals, Lightning components, Wrapper classes, Reports, Custom Objects, Custom Tabs, Page layouts, Email Services, SOQL, SOSL, Force.com IDE.

B.Braun, PA Dec 2016 – Oct 2018

Salesforce Developer

RESPONSIBILTIES:

* Performed the role of Salesforce Lightning Developerand Pioneer member in the organization.
* Created many Lightning Components and Server-side Controllers to meet the business requirements.
* Installed/Configured/Managed Jenkins CI Automation.
* Integrated JIRA with Git and created automated release Notes using Perl Scripts; used JIRA to track issues
* Deployed web applications into different application servers using Jenkins.
* Experience on Deployment Tool Ansible**.**
* Worked on designing and developing Lightning Community Builder and developed Lightning Components using Aura Framework.
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
* Integrated salesforce data with external systems by writing salesforce REST Web Services for Inbound classes and used Http Request methods to call external application REST API endpoint.
* Worked on single sign on to provided user creation access directly to clients.
* Used HTTP Callout using JSON to fetch records/data from other system and display them on the fly in the Visualforce Page each time the page opens.
* Implemented Python Scripts for CPQ and also Integrated CPQ with SAP.
* In addition, Supported the project's end to end CPQ implementation.
* Designed, developed and deployed Apex Triggers, Apex Classes considering governor limits and various other components as per the client and application requirements.
* Developed Visual Force Pages using standard/custom controllers and extensions as applicable.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Implemented the requirements on salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Worked on User's Profiles, Workflow & Approvals, Permission Sets, Roles, Groups, Queues, and Sharing Settings etc.
* Experience in developing salesforce Lightning Apps, Components, Controllers, and Events.
* Worked on Service now to raise production issues and used jira to assign user stories with proper comment history.
* Worked on different App Exchange Products (Docu sign).
* Working exposure to Demand Tool, Financial Force, Salesforce Communities, Mobile Workforce, Salesforce1 Platform.

**Environment:** Saleforce.com, Apex Classes, Controller Classes, Triggers, Visualforce, Salesforce.com Data Loader, Workflow & Approvals, Reports, Custom Objects, Calidious Cloud CPQ, Apptus, Custom Tabs, Page layouts, Email Services, SOQL, SOSL, Sandbox, Force.com IDE.

divami ux design& innovation, Hyd, India Jan 2014 – July 2015

Salesforce Developer/Admin

**RESPONSIBILTIES:**

* Implemented the Salesforce.com applications using Agile SCRUM Methodology that involves the iterative development.
* Closely worked with Business users, Business Analysts and large team for Analysis of the existing system and specifications.
* Designed, developed and deployed Custom Objects consisting of validation rules with effective formulae fields, Workflow rules necessary to suit the needs of the application.
* Created workflow rules and defined related tasks, email alerts, and field updates.
* Developed Triggers, Apex classes and visual force pages as per the needs of the application.
* Created VF Components used repeatedly in VF pages to reduce the redundancy when needed.
* Developed various Batch Apex classes and scheduled those using Apex Schedulable classes.
* Worked on SOQL & SOSL queries with Governor Limitations to store and download the data from Salesforce.com platform database.
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com objects. Used it to read, extract and load data from comma separated values (CSV) files.
* Giving production support for Integration part and at the same time performing some security update to salesforce.
* Integrated salesforce data with external systems by writing salesforce REST Web Services for Inbound classes and used Http Request methods to call external application REST API endpoint.

**Environment**: Saleforce.com platform, Apex Language, Visual force (Pages, Component & Controllers), REST API, Quick Books, JavaScript, Apex Data Loader, Sandbox, AppExchange, Eclipse IDE Plug-in.