# Tanya Chaturvedi

Business Analyst - Scrum Product Owner

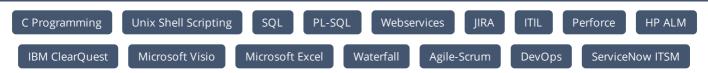
#### **SUMMARY**

Six years of experience working as a Product Owner in the Telecom domain. Proficient in liaising with inter-disciplinary teams to collaborate, and deliver quality products and services. Experience in customer interactions and negotiations, business requirement gathering, solution analysis, and agile project management.

#### **KEY SKILLS**



# **Products and Methodologies**



## **PROFESSIONAL EXPERIENCE**

### **Business Analyst - Scrum Product Owner**

Sep '19 - Present

# Amdocs, Client - T-Mobile, USA

Pune

- Leading software life-cycle of design, development, and testing phases. Collaborating with stakeholders and teams to ensure project progress by tracking activity; resolving problems; publishing progress reports and consensus with diverse stakeholders
- Analyzing and translating business requirements to functional specifications, best solutions, use-cases, and user stories.
- Focus on the preparation of Impact Assessment and Estimations. Leading ROI sessions for many large-scale initiatives.
- Solution development, requirement gathering, and design, through development and delivery to Production.
- Project management & leadership with stakeholders to ensure project progress by tracking activity; resolving bottlenecks.
- Reduced the delivery time by 15% and was able to coordinate 97% of product completion in line with the company roadmap.

#### **Senior Software Developer**

Jan '18 - Sep '19

## Amdocs, Client - EE British Telecom, UK

- Analyzing and reviewing designs of the software, including technical reviews and analysis of source code.
- Facilitator in design sessions with the implementation team to define solutions. Lead code reviews & Sub-System testing.
- Worked in Dev-ops methodology on fast-track designs and development of new functionalities.
- Scoping, presenting, and finalizing Technical Designs and efforts management for multiple projects. Represented Amdocs at various Client locations in United Kingdoms.

## **Software Developer**

Sep '15 - Jan '18

#### **Amdocs, Client - Rogers Communications, Canada**

- Undertaken analysis of application defects in vital Rogers's products and services along with their development.
- Progressive roles in production support and development of vital business-centric platform operation systems, while working directly with internal & external stakeholders. Designed various Operational Management Plans with clients.
- Performed defect analysis that mitigated system crashes during Black Friday device sales, avoiding impact to ~30% of customers. Represented Amdocs at various Client locations in North America.

#### **EDUCATION**

YCCE, Nagpur, Bachelor of Engineering, Computer Technology

Aug '11 - Jun '15

**CGPA - 7.37 on a scale of 10** 

**Higher Secondary Education - CBSE 71.4%** 

May '11

Secondary School Education - CBSE 85.67%

May '09

# **Honors**

Star employee award, awarded by account management	2019
Winner at Line level for Amdocs Value Award for Excellence	2017
Nominated for Amdocs team value award	2016
• Titled as "Nagpur Times Clean and Clear Fresh Face 2014", Times of India Group, and Johnson and Johnson.	
Cultural head, computer technology student council, YCCE.	
Certificates	
AWS business professional certified.	2021
Certified in DevOps Methodology.	2019
<ul> <li>Certified in Unix Shell Programming, ENS CSM UX KL2, ENS CSM KL3, Python at Amdocs.</li> </ul>	2015-2019