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Tanya Chaturvedi

Business Analyst - Scrum Product Owner

SUMMARY

Six years of experience working as a Product Owner in the Telecom domain. Proficient in liaising with inter-disciplinary teams to collaborate, and deliver quality products and services. Experience in customer interactions and negotiations, business requirement gathering, solution analysis, and agile project management.

KEY SKILLS

Sprint Planning

Technical Design Sessions

ITIL

Product Monitoring

Stakeholder Management

Sprint Report

Design Reviews

Agile Development Practices

Resource Allocation

Development Life-Cycle

Business Use-Case Design

Functional Solution Design

Requirement Gathering

Impact Assessment

BRD and FRD writing

Analytical Skills

Products and Methodologies

C Programming

Unix Shell Scripting

SQL

PL-SQL

Webservices

JIRA

ITIL

Perforce

HP ALM

IBM ClearQuest

Microsoft Visio

Microsoft Excel

Waterfall

Agile-Scrum

DevOps

ServiceNow ITSM

PROFESSIONAL EXPERIENCE

Business Analyst - Scrum Product Owner

Sep '19 - Present

Amdocs, Client - T-Mobile, USA

Pune

- Leading software life-cycle of design, development, and testing phases. Collaborating with stakeholders and teams to ensure project progress by tracking activity; resolving problems; publishing progress reports and consensus with diverse stakeholders
- Analyzing and translating business requirements to functional specifications, best solutions, use-cases, and user stories.
- Focus on the preparation of Impact Assessment and Estimations. Leading ROI sessions for many large-scale initiatives.
- Solution development, requirement gathering, and design, through development and delivery to Production.
- Project management & leadership with stakeholders to ensure project progress by tracking activity; resolving bottlenecks.
- Reduced the delivery time by 15% and was able to coordinate 97% of product completion in line with the company roadmap.

Senior Software Developer

Jan '18 - Sep '19

Amdocs, Client - EE British Telecom, UK

- Analyzing and reviewing designs of the software, including technical reviews and analysis of source code.
 - Facilitator in design sessions with the implementation team to define solutions. Lead code reviews & Sub-System testing.
 - Worked in Dev-ops methodology on fast-track designs and development of new functionalities.
 - Scoping, presenting, and finalizing Technical Designs and efforts management for multiple projects.
- Represented Amdocs at various Client locations in United Kingdoms.

Software Developer

Sep '15 - Jan '18

Amdocs, Client - Rogers Communications, Canada

- Undertaken analysis of application defects in vital Rogers's products and services along with their development.
 - Progressive roles in production support and development of vital business-centric platform operation systems, while working directly with internal & external stakeholders. Designed various Operational Management Plans with clients.
 - Performed defect analysis that mitigated system crashes during Black Friday device sales, avoiding impact to ~30% of customers.
- Represented Amdocs at various Client locations in North America.

EDUCATION

YCCE, Nagpur, Bachelor of Engineering, Computer Technology

Aug '11 - Jun '15

CGPA - 7.37 on a scale of 10

Higher Secondary Education - CBSE 71.4%

May '11

Secondary School Education - CBSE 85.67%

May '09

Honors

- Star employee award, awarded by account management 2019
- Winner at Line level for Amdocs Value Award for Excellence 2017
- Nominated for Amdocs team value award 2016
- Titled as "Nagpur Times Clean and Clear Fresh Face 2014", Times of India Group, and Johnson and Johnson.
- Cultural head, computer technology student council, YCCE.

Certificates

- AWS business professional certified. 2021
- Certified in DevOps Methodology. 2019
- Certified in Unix Shell Programming, ENS CSM UX KL2, ENS CSM KL3, Python at Amdocs. 2015-2019