

Aakash Bhatner

Salesforce Lightning Developer

Trailhead RANGER (200+ Badges)

B.E. (Computer Science)

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OBJECTIVE

Seeking a position to utilize my skills and abilities in an Industry that offers professional growth while being resourceful and innovative.



Skills

- ◆ Primary Skills: Salesforce CRM, Service Cloud, SAP BASIS, SAP HANA, HTML, CSS, JavaScript, Java, Android, C++, C, MySQL.
- ◆ Methodology: Agile - Scrum, Waterfall SDLC model
- ◆ Tools/Products: Eclipse, MS Office.
- ◆ SFDC, SFDC Data Model, App builder, Salesforce Lightning, Business Logic and Process Automation, Data Modeling and Management, Securing & Sharing data, Apex Code, Apex Triggers, Visualforce, etc.



Work History: 8 years(Sept 2012-Sept 2020)

Aug 2019 -
Present

Administration of the Salesforce Environment
Jobtype-Permanent

Cognizant Technology Solutions

- Responsibilities include customizing and implementing profiles, roles, security settings, sharing rules, applications, custom objects, custom fields, page layouts, workflow, validation rules, approvals, dashboards, reports.

**Feb2019 -
Aug 2019**

**Travel Process(TUI)
Job type-Contract**

WNS Global Services Private Limited

- Responsibilities include resolving of queries related to Pretravel and After Travel activities for UK passengers. Involved in upselling of luxury and need items involved in travel.

**Sept2018 -
Jan 2019**

**Technical Process(AAP)
Job type-Contract**

Concentrix

Responsibilities include resolving of queries related to network, hardware and Software for US team members. Involved in troubleshooting and assigning tickets to concerned teams.

**Apr 2018-
Aug2018**

**Technical Process(Dell)
Job type-Contract**

Convergys

Responsibilities include resolving of queries related to network, hardware and Software for Indian Customers. Involved in troubleshooting of Dell systems and assigning tickets to concerned teams.

**Jan 2016-
Mar 2018**

**Administrative Support
Job type-Permanent**

Business Innovation

Responsibilities include resolving queries related to database of IT services. Involved in activities like database upkeep and creation.

**Sep 2012 -
Dec 2015**

**Administration of the SAP Environment
Job type-Permanent**

Mindtree

- Part of SAP CoE as a SAP BASIS Consultant which was a helpdesk that supports demo and learning systems in Mindtree.
- Worked in Esprit Project as a SAP BASIS Consultant that dealt with apparel and footwear systems.



CORE CAPABILITIES



- Excellent communication and written skills.
- Strong analytical skills and ability to communicate with the clients.
- Multi-tasking attitude and ability to motivate team members
- Extensive knowledge of advanced technical tools and applications.
- Excellent leadership qualities and problem-solving skills as well as good interpersonal skills.
- Good organizational skills and ability to think critically.
- Ability to use the knowledge in the real-world context.



Education

**Jul 2009 -
Aug 2012**

Bachelor of Engineering: Computer Science

Rajiv Gandhi Technical University - Indore
79.6%

H.S.C (XII)

Central Board Of Secondary Education (CBSE)
81.8%. 2008

S.S.C (X)

Central Board Of Secondary Education (CBSE)

82.2%,2006



Training on Salesforce

- Identify relationships and converting to sales force custom objects, lookup relationships, junction objects, master- detail relationships.
- Experience in building Visual Force Pages, Visual Force Custom Controllers/ Components, Custom Objects, Reports, Dashboards, Tabs and Tags.
- Expertise in Force.com technology stack: APEX, Visual Force, SOQL, SOSL.
- Extensive experience of using declarative features like validation rules, workflows, approval processes, sharing rules automation for satisfying complex business process automations.
- Created page layouts, search layouts to organize fields, custom links, related lists and other components on a record detail and edit pages.
- Worked extensively on various salesforce.com standard objects like Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns, Reports and Dashboards.
- Hands on experience with Apex Language, Apex Trigger, Apex Class, Asynchronous Apex and Visual Force (Page, Component & Controllers).
- Knowledge of creating Lightning Components.



Project



Projects on Salesforce

Project 1: Building Lightning Application

Objective Building component to call client-side controller function and handle data, an alternate method for pulling contact details based on ID, creating component to handle event, creating a client-side controller for binding user event and calling new Apex Controller method, adding fields to components, querying fields in the controller method and displaying on the screen.

Project 2: Developer Console

Objective – This project involves working with the Salesforce Developer console. The Salesforce Developer Console is basically an integrated development environment that includes a set of tools for creating, debugging, testing and verifying applications in Salesforce. Some of the tasks specifically carried out are as below:

Executing test classes

Checking test class execution
Deploying change of classes
Learning about & deploying Eclipse
Scheduling of a particular class

Project 3

Domain – Cloud

Objective – Build a simple Academic management app with Apex and Visualforce

Domain – Cloud

Objective – To Build a simple conference management ap



Certification



- Salesforce Certified Administrator (ADM 201)
- Salesforce Certified Advance Administrator (ADM 211)
- Salesforce certified platform App builder.
- Double Ranger in Trailhead
- Salesforce Platform Developer I & II Certification training By Intellipaath