

DEEPIKA M

Phone:

+917795811002

E-Mail:

Deepikagowda11997@gmail.com

Certifications

- Microsoft Azure Fundamentals AZ-900
- Salesforce Administration

Languages

- English
- Kannada
- Telugu

Professional Summary

Salesforce Administrator and Developer with experience in Creating Custom Objects, Tabs, Custom Apps, Page Layouts, Security Administration, and User Security Management, Creating Roles, Profiles, Permission set, Visual Force Pages, validation rules, static resource, custom settings, custom metadata. As a Salesforce developer, I have involved in Developing Apex Classes, LWC component, Visual Force Pages. Developed Test Classes to ensure maximum Code Coverage in the production instance. Maintenance with timely delivery against the deadlines. Worked on SFDC standard object Opportunities.

Skills

Salesforce CRM, Salesforce Technologies Apex Classes/Controllers, SOQL, SOSL, VisualForce (Pages, Components), Lightning Pages, HTML, JavaScript, CSS, Workflow & Approvals, Custom Objects.

Education

- B.E in Electronics and communication from Cambridge institute of technology, Bangalore in 2019 with 7.1 CGPA.
- Secondary Education in PCMC from Ujjval Vidyalaya with 79.33%.
- Higher Education from Ujjval Vidyalaya, Bangalore with 71.20%

Professional Experience

Accenture, Bangalore → Jun 2020 to till date

Project Brief [Salesforce –Jan 2021 to till date]

The project was based on salesforce implementation. Here mainly we work on different SFDC standard and custom object like Account, opportunities, contact ,OpportunityLineitem, people object.

Responsibilities:

- Worked on SFDC standard object Opportunities.
- Experience in implementation of Salesforce.com using Visualforce Pages, Apex Classes, Custom Tabs, Custom Objects.
- Experience on working with custom objects, custom fields, Pick-list, page layouts, Approval Process, Validation Rules
- Salesforce Securities – Roles, Profiles, Permission Sets, User Management.

- Experience on working on Record Types, custom settings, custom metadata, static resource , Data Types, Formula Fields, Validations.
- Good knowledge in implementing Batch Apex and Schedule Apex interfaces
- Code optimization with respect to Governor Limits of Sales Force.
- Knowledge on inbound and outbound integration
- Possess a strong ability to quickly adapt to new applications and platforms.
- I have involved in Developing Apex Classes, LWC component, Visual Force Pages. Developed Test Classes to ensure maximum Code Coverage in the production instance.

Project Brief [Service management –Jan 2020 to Dec 2020]

Here mainly we were supporting different client in resolving the technical query. The clients will raise the BUG in the client snow and we replicate the same Bug to accenture snow and after analysing the issue we assign to proper technical team and follow up on the Bug until it gets resolved

Ingenico, Bangalore →July 2019 to Dec 2019

Project Brief

The project is mainly dealt with the SDK releases of the build. It is basically used to check the behavior of the OS level and the different applications embedded on the terminal (pin pad, Android and IOS phones, different series of swiping machines). This is tested on the swiping machines and also on the IOS and android phones. Here we also verify with the interface between the terminals and mobile phones and majorly verified with the different kinds of card transitions. Transactions could be made via GPRS, Wi-Fi or internet, we were verifying if the transactions were successful or not, when done transitions via various modes.

Declaration

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars

Place :Bengaluru

Deepika M