



CHINTA BHASKAR SAI
Salesforce Developer

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PROFILE SUMMARY

- Skilled Salesforce professional with **4+years** of experience in **implementation, configuration, and customization**.
- Proficient in Salesforce administration tasks including **user management, security, and data management**.
- Strong understanding of Salesforce development including **Apex, Visual force, and Lightning Components**.
- Skilled in creating custom **Objects, Lightning Flows, Validation rules, and Process builder** automation.
- Provided end to end solution and requirement gathering, design, development, enhancements, testing and deployment of application.
- Worked with integration Team Salesforce with external systems.
- Excellent problem-solving skills and ability to analyse **complex business requirements** and translate them into Salesforce solutions.
- Proven ability to collaborate with cross-functional teams and **deliver projects**.
- Experienced in analyzing **business requirements, Entity Relationship** diagram and implementing them

TECHNICAL SKILLS

Salesforce Technologies: Salesforce CRM, Apex Triggers, SOQL & SOSL, Lightning Flows & Approvals, Lightning Aura, LWC.

Salesforce Tools: Apex Data Loader, Force.com Platform

Web Technologies: HTML, Java Script, CSS

Other Tool Utilities: AzureDevops, WorkBench

CERTIFICATIONS

- Salesforce Certified **Administrator**
- Salesforce Certified **Platform Developer I**
- Salesforce Certified **Associate**

EDUCATION

- Bachelor of Technology in Civil Engineering 2019, Jawaharlal Nehru Technological University, Kakinada, India.

WORK EXPERIENCE

Currently working with **Automotive Robotic Indian Pvt Ltd(ARI)** from January 2022 To July 2023
Worked with **AMTP Software Private Ltd** from December 2019 to November 2021

PROFESSIONAL EXPERIENCE

Client: Caterpillar

Salesforce Developer

SF Administration & Development

- Worked closely with **Business** and **project team** to analyze business needs and opportunities that can be solutions by software and technical deliverable (i.e., applications, data, reporting).
- Analyzed the changes performed in **Salesforce CRM application**, translate them to business and functional requirements for **service cloud**.
- Designed and developed **salesforce.com** setup activities and customize the apps to match the functional needs of the **organization**.
- Developed **Apex Classes**, Controller Classes, and **Apex Triggers** on **Force.com** for various functional needs in the application and experienced in creating **lightning pages** inside **lightning Community builder**.
- Triggered interface events by user interactions, which includes **Lightning Component framework** and involved in building **Lightning Components** using the **aura framework**.
- Also embedded **Lightning Components** in **Visual force Page** by using new Lightning out feature by event-Driven Programming.
- Worked on **Salesforce Platform** to build Mobile App by enabling **lightning components** for use in the Salesforce mobile platform to make **Lightning application** to mobile.
- Created **Lightning page** with some customization based on the components used and created the **Lightning app**.
- Written **SOQL**, **SOSL** inquiries in **Apex triggers** and controllers, utilized **Salesforce** workbench to produce questions.

Documentation & Testing

- Directed **change management** to document & test code releases from **Sandboxes** to **Production environments**
- Developed **unit tests** & ensured accurate testing of business logic & functionality by providing **code coverage's**
- Documented **designs, solutions, tips and tricks** in addition to solving complex business issues

Client: TCS – Hyderabad, IN

December 2019 to November 2022

Salesforce Developer

Responsibilities:

- Created productive documents which will be used by rest of the team to have a better understanding of the related system; **Salesforce.com CRM**.
- As a part of administrative tasks, Created **custom objects, custom Fields, Validation Rules, and Formula Fields**. Wrote scripts to load Forecast Data from **Salesforce.com**.
- Worked on **Salesforce.com** Sales Cloud functionality, including Account Planning, Sales Forecasting, **Opportunity Management, Lead Management**.
- Developed **Apex triggers**, classes to achieve users desired functionality and have written the dependent **test classes**.

- Involved in **Deployment**, deployed all the **classes**, **triggers**, **objects**, **components**, pages from **sandbox** environment to **production** environment.
- Used **Data Loader** for insert, update, and bulk import or export of data from **Salesforce.com** objects. Used it to **read**, **extract** and load data from **comma separated values** (CSV) files.
- Designed and deployed **Custom tabs**, **validation rules**, **Approval Processes** and Auto-Response Rules for automating business logic.
- Created **workflow rules** and defined related tasks, **email alerts**, and **field updates**.
- Implemented pick lists, **lookups**, **master detail relationships**, **validation**, and **formula fields** to the custom objects.
- Developed and configured **Dashboards**, **Reports** and Report Folders for different user profiles based on the need in the organization.
- Customized page layouts for **Opportunity**, **Contacts** and **Accounts** depending upon user roles and groups.
- Used the **sandbox** for testing and migrated the code to the deployment instance after testing.
- Used Force.com developer toolkit including **Apex Classes**, **Apex Triggers** and **Visual force pages** to develop custom business logic.
- Developed **Visual Force Pages** to include extra functionality and wrote **Apex Classes** to provide functionality to the **visual pages**.

Environment: Salesforce.com platform, MS project, Standard and Custom Objects, Validation rules, Workflow and Approvals, Record types, Reports, Apex Language, Visual Force (Pages, Component and Controllers), Web Services, Data Loader.