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Professional Summary:

- Overall 6 plus years of experience in IT industry including 4 years of experience in Salesforce.com CRM platform.
- Experience in **Development, Administration, Configuration, Implementation** and Support of Salesforce CRM based on Apex language and leveraging Force.com Platform.
- Having knowledge of **REST, SOAP** web services & **Heroku, Platform Events, MuleSoft Integration**.
- Experience in Creating, Maintaining and Enhancing **Workflows, Flow, Process Builder, Approval Processes, Formula Fields, Validation Rules** and **Field Updates** according to application requirements.
- Knowledge of Configuration and Maintenance of Security Settings such as implementing **Organization wide defaults, Role Hierarchies, Criteria/Owner based Sharing rules, Field Level Security, Profiles and Permission sets** compliance with organizational needs.
- Worked on creating **Record Types, Business Processes, Rollup Summary fields, and Related Lists**.
- Created **Custom Objects, Custom Apps, Custom fields, Custom Button and Links, Page Layouts** and **Search Layouts**.
- Participated in all stages of **Software Development Life Cycle (SDLC)**
- Experience in understanding business requirement to design the required entities like custom objects, creating the **relationships and junction objects**.
- Developed **Apex classes** using other platform based technologies like **Visualforce, Force.com IDE**.
- Experience in using tools like **Data Loader, Data Import Wizard, Work Bench** for **insert, update** and **bulk import** or **export** of data from Salesforce.com Objects.
- Worked on **Salesforce Lightning UI, VF pages, Aura framework programming, LWC**.

SDLC Technologies	Standard objects, Flow, Workflow & Approvals, Apex Classes/Controllers, Apex Triggers, Visualforce Pages, Data Loader, Reports, Dashboards, Force.com IDE, Aura, LWC.
Languages	APEX, Visualforce, Javascript, Java, HTML, CSS, Python, Shell.
Tools & Technologies	VS code, Developer console, Force.com Data Loader, Force.com Platform (Sand box and Production), GIT, GitHub, Jira, Bitbucket, Source Tree, Work Bench.
Operating systems	Windows 7/8/10, Linux, Unix.

Professional Experience:

Company: IBM.
Tenure : April 2021 to present.

Projects:
Client: National Grid.

Roles and Responsibilities: (Senior Salesforce Developer/Consultant)

- Gathering and analysis of business requirements and providing solution for the same.
- User stories refinement and sizing the same.
- Effectively taking part in sprint and developing the user stories as per the requirement.
- Working on FSL, LWC, APEX, Trigger, Flows & mule integration.

Company: Tata Technologies.

Tenure : Jan 2019 to April 2021.

Projects:

Client: UK Based Automotive.

Roles and Responsibilities: (Solution Developer)

- Worked on Salesforce & Heroku Integration.
- Involved in gathering and analysis of business requirements and then effectively took part in sprint planning to achieve the requirement.
- Creates custom application, objects, tabs, fields with the custom functionality to efficiently meet the Business requirement.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish Connectivity among objects.
- Customized page layouts for Opportunity, Contacts, and Accounts depending upon user profiles and Created permission sets where necessary.
- Worked on Assigning creating Roles Hierarchy, Profiles and Security setup within the organization.
- Involved in end-to-end testing and gathering feedback from business users
- Enhancement in VPF, Aura components, LWC.
- Worked on enhancement and support related activities.

Client: Year Up

Roles and Responsibilities:

- Involved in SFDC application setup and customization to match the functional needs of the Company
- Worked as Salesforce admin support governing user account creation, personal information setup, password reset, Roles & Profile creation, user group creation, updating company profile, Network access setup.
- Developed LWC component as per the requirement for the UI.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
- Performed unit testing.

Company: Infosys Limited.

Tenure : Sep 2015 to Jan 2019.

Projects:

Client: USA based Healthcare Insurance.

Roles and Responsibilities: (Senior System Engineer)

- Apex, Trigger, Visual Force Page, aura, Integration.
- Experience in using declarative features like **validation rules, workflows, approval process, dynamic approval process, sharing rules** automation for satisfying complex business process automations.
- Creates custom application, objects, tabs, fields with the custom functionality to efficiently meet the

Business requirement.

- Experience in batch processing (Batch Apex) with Scheduling.
- Followed agile methodology by using the scrum board.
- Experience in migrating data from one salesforce org to another org using ANT migration tool, changeset and VS Code.
- Involved in java development of the project and completed the same on time.
- Worked in Dev as well as prod support team.

Client: UK based printer manufacturer.

Roles and Responsibilities: (System engineer)

- Worked on Java, python, shell scripting, Oracle.
- Worked on Cognos BI tool and DW.
- Also worked as a part of production support team.
- Resolved incidents and tickets within SLA.
- Completed accelerate task using Java and Python technology.

Role : System Engineer Trainee

- 4 months of training at Mysore in Python and Java.

PROFESSIONAL QUALIFICATION:

- **B.E Information Technology / 2015 (MIT College of Engineering, Pune) – 73 %.**
- **Diploma in Information Technology / 2012 (Government Polytechnic College, Solapur) – 82 %.**
- **SSC /2009 (Maharashtra State board) - 88 %.**