# Kamal Lochan Pattnaik @CSM certified

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| **Career Objective** |

Seeking a challenging career in **Software Testing and functional expert.** Would like to work in challenging, competitive environment to excel with team spirit and grow as a person with unique recognition.

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| **Expertise** |

* Good understanding of Software Development Life Cycle and Test Methodologies.
* Experience in Testing on Client/Server and Web-based Applications on diverse set of technologies
* Managing QA activities, attending reviews and defect prevention meeting.
* Knowledge of SCM Tools i.e., Visual Source Safe 6.0.
* Good in SQL and Know basics of UNIX
* Knowledge on Test Automation(functional and performance)
* Good knowledge on private and investment banking
* Good knowledge on Bug tracking tool like PVCS bug tracking tool
* Basic knowledge of Big Data
* Basic knowledge of data ware house and mobile application testing.
* Involved in test environment and test data management.
* Experience in Payment systems like Online payment,collections,Cash management, RTGS, Swift and clearing settlement system like ACH,ECS.
* Exceptionally strong work ethics and willingness to work hard to meet deadlines.
* Expertise in test estimation using TCP (Test case point) technique, test proposal, test strategy, test plan, test status report (Daily/Weekly/Monthly), test metrics.
* Involved in operational activities like contract creation, project creation, service order creation, assign of resource, budget plan creation and pushing milestone for fixed bid, invoice creation for billing, profitability based on revenue and resource loading and Contract amendment for CR.
* Led the scrum team in using Agile methodology and scrum practices
* Conducted sprint planning, daily scrum, sprint review and retrospective
* Involved in preparing capacity plan for the team and agile estimation
* Helped the product owner and development team to achieve customer satisfaction
* Removed the impediments and coached the scrum team on removing impediments
* Involved in review of users stories created story board in Jira
* Provided inputs for the prioritization of the sprint tasks in Jira.
* Updated product back log, sprint backlog in Jira along with team.
* Review of sprint burn up, down chart and velocity of team and took corrective and preventive measures
* Anchor the transformation of team with Scaled agile framework principles
* Coached Real agile teams and agile release trains
* Conducted Program increment planning where all the high level business features and dependencies are discussed for all teams at program level and finalized the plan for the next release.
* Coordinated with system demo for all the stakeholders and teams for faster feedback
* Motivated the team for inspect and adapt
* Dedicated time for innovation and Planning
* Actively involved in presales activity like proposal development, SOW, Project management, Project Coordination, Communication process, Process Improvement, Team leadership, Client relations.
* Involved in helping in TCOE for core testing services(functional/automation/performance), specialized testing services(data testing, mobile testing, security testing) with different accelerators and tools
* Involved in test environment delivery
* **Involved in incremental delivery as part of agile testing in Jira.**
* **ISTQB foundation certified**
* **SAFE 4.0 certified and got expertise in scaled agile framework.**
* **CSM cerified from scrum alliance**
* **Got expertise on MS Azure 900 after attending online training conducted by Microsoft**
* **Got good knowledge on ADO(Azure Devops)**
* **Good exposure to Business Driven Development.**
* **Experience in Quality audit like work product audit, process audit, delivery audit, project management review and closure audit, metrics collection.**
* Handled maximum team size of 50 members (35 Offshore+15 Onshore) including 5 test leads.
* Good Expertise in Finacle Retail banking(Core banking, Payment domain,Internet banking and Islamic banking)
* Acted as a product champion for the current project and single point of contact for all trouble shooting of deposit module in Infosys
* Involved in anchoring data migration testing of deposit module from finacle version 7.0.18 to 10.2 versions in Infosys.
* Involved in change management, root cause analysis of defect, impact analysis
* Involved in Configuration control audit of project.
* Basic knowledge of test data management(LntInfotech In house tool RADAR-Test data extraction/masking/new synthetic data generation).
* Apart from good understanding of SEI-CMM software quality practices, processes he also possesses good understanding and experience in working with team members from different cultures.
* **Trained and participated in TMMi implementation in Lnt Infotech**
* **Got Leadership Journeyman award in Lnt Infotech**
* His soft skill includes communication skills, team building, quick learner and multi tasking

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| Academic details | | | | | |
| **Qualifications** | **Period** | **% of Marks** | **University** |
| M.Tech | 1999-2001 | 8.37/10 | IIT,Kharagpur |
| B.Tech | 1994-1998 | 7.41/10 | OUAT,Bhubaneswar |
| Intermediate | 1993 | 71% | CHSE,Orissa |
| High School | 1991 | 78.12% | BSE,Orissa |

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| **Computer Skills** | | | | | |
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| Hardware Platforms | IBM compatible PC | | | | |
| Operating Systems | Windows XP, Windows 2007 , Windows Vista, Unix | | | | |
| Languages | SQL,Java,Scala | | | | |
| RDBMS | Oracle 10 | | | | |
| Configuration management tool  Test Management/Automation tool | VSS,SVN  HP ALM, Selenium Web Driver, Cucumber, Jmeter, Jira, Jenkins. Gatling,.Scala,GitHub,NightWatch automation framework,Continueous integration and deployment,Mobile testing,API testing Using postman,Azure fundamentals,Azure Devops(ADO) | | | | |
| Defect Management | PVCS bug tracking tool | | | | |
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| **Work Summary** |

15 years of experience software testing. Currently working as Manager of projects (Testing) in L&T infotech,Mumbai for Nordea a/c.

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| **Organization** | **Designation** | **Duration** |
| L&T infotech | Project manager(Testing) | Mar’2013 to till date |
| Cognizant Technologies Solutions | Project manager(Testing) | Dec’2010-Mar’2013 |
| Infosys Technologies Ltd | Technical manager(Testing) | Jun’2006-Nov’2010 |
| Virtusa India Pvt ltd,Hyderabad | Senior engineer, QA | Oct’2004 –Jun’2006 |
| Infotech Enterprises Ltd., Hyderabad | Senior Software Engineer | Mar’2003-Oct’2004 |
| Frontier Information Technologies Ltd., Secunderabad | Software Engineer | May’2001-Mar’2003 |

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| **Professional Experience** | | |
| **Project** | **Nordea Denmark Testing** |
| **Organization** | L&T Infotech |
| **Client** | Nordea |
| **Domain** | Banking |
| **Period** | Mar’2013 to till date |
| **Technologies** | ASP .NET,SQL server |
| **Role** | Project Manger (Testing) |

**Brief Description:**

Nordea Bank AB is a Stockholm-based financial services group operating in Northern Europe. The bank is the result of the successive mergers and acquisitions of the Swedish, Finnish, Danish and Norwegian banks of Nordbanken, Merita Bank, Unibank and Kreditkassen (Christiania Bank) that took place between 1997 and 2000. The Baltic countries and Poland are today considered part of the home market, Latvia already having a branch of Nordea (Latvian: Nordea banka) from 2006. The largest shareholder of Nordea is Sampo a Finnish insurance company with around 20% of the shares. Nordea is listed on the Stockholm Stock Exchange, Helsinki Stock Exchange and Copenhagen Stock Exchange.

Nordea has more than 1,400 branches and is present in 19 countries around the world, operating through full service branches, subsidiaries and representative offices.

The international corporate banking division has branches in Germany (Frankfurt), United Kingdom (London), Singapore, China (Shanghai)[2] and in the United States (New York). Nordea International private banking has its headquarters in Luxembourg with branches in Belgium (Brussels), France (Cannes), Luxembourg, Spain (Fuengirola - Malaga) and Switzerland (Zurich). Besides, Nordea also has representative offices in Brazil (São Paulo) and China (Beijing).[2]

Nordea currently serves 11 million private [3] and 700,000 active corporate customers. The group also operates an internet bank, which is the world leader of internet banking in terms of usage, having more than 5.9 million online customers doing more than 260 million payments / year.

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**Modules worked:**

Financial Planning (Wealth Management-Pension module)

**Roles & Responsibilities:**

* Acted as offshore test manager/scrum master.
* Actively involved in presales activity like proposal development, SOW, Project management, Project Coordination, Communication process, Process Improvement, Team leadership, Client relations and Test strategy.
* Led the scrum team in using Agile methodology and scrum practices
* Conducted sprint planning, daily scrum, sprint review and retrospective
* Involved in preparing capacity plan for the team and agile estimation
* Helped the product owner and development team to achieve customer satisfaction
* Removed the impediments and coached the scrum team on removing impediments
* Involved in review of users stories created story board in Jira
* Provided inputs for the prioritization of the sprint tasks in Jira.
* Updated product back log, sprint backlog in Jira along with team.
* Review of sprint burn up, down chart and velocity of team and took corrective and preventive measures
* System testing of various insurance policy which has single/multiple prognosis.
* Involved in collecting testing metrics from various project teams.
* Involved in discussion with them while review and analysis of KPI metrics
* Handled team 50 team members.
* Involved in putting KPI metrics analysis in one pager status report highlighting performance trends, key focus areas, general status and deliverables for all projects.
* Involved in SOR (Service order) creation and resource allocation.
* Involved in QMS (Quality management system) activity like startup audit,process audit,delivery audit,closure audit and SMR (Senior Management review) presentation.
* Involved In Preparation of Project Management plan, MPP.
* Coordinated with 3 integration interfaces,understand the test data generation process,test environment set up, analysis of test scenario in scope,finding out the gaps and bridging those gaps.
* Involved in configuration management of all Project Management life cycle document inside configuration management tool SVN.
* Did POC and smoke test analysis of test cases to be automated
* Involved in Business driven development(BDD) for automation test execution(Cucumber-Selenium Web Driver-Jenkins)
* Involved in helping in TCOE for core testing services (functional/automation/performance), specialized testing services (data testing, mobile testing, security testing) with different accelerators and tools.
* Involved in preparation of Stakeholder Responsibility matrix (RASCI).
* **Trained and participated in TMMi implementation**
* Highlighted good practices, value adds/ innovations/ideas during KPI presentation to team.
* Conducted biweekly status meeting with team and circulated MOM across team.
* Managed risks, issues and Project action log from MOM in splice-m (L&T Infotech In-house tool) with continuously monitoring.
* Conducted DP meeting and prepared DP log.
* Involved in SIT/Regression/UAT testing delivery of financial planning module.
* **Got Leadership Journeyman award in 56th LJ program conducted by Lnt Infotech**

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| **Professional Experience** | | |
| **Project** | **JPMC retail testing** |
| **Organization** | Cognizant technology solutions |
| **Client** | JPMC |
| **Domain** | Banking |
| **Period** | Dec 2010 to Mar’2013 |
| **Technologies** | Win XP, JSP, EJB, Oracle 10g |
| **Role** | Project Manger (Testing) |

**Brief Description:**

Mortgage is a legal contract that provides ownership. Chase Loan Origination System for Retail (CLOSR) is a software application that encompasses the entire mortgage process from origination through the closing functions. It may be a loan taken to purchase a property previously unoccupied/previously occupied/new construction/yet to be constructed, or a loan taken to pay off an existing loan on same property.

**Module overview:**

These three applications are used for origination, processing and funding the mortgage loan

* Loan Builder application - Point of Sale application for Loan Origination
* CLOSR - Loan Processing system
* Zippy Workbench-Loan Underwriting application

**Modules worked:**

Mortgage loans

**Roles & Responsibilities:**

* Involved in doing test proposal, SOW, test estimation using TCP technique, MPP, Test plan and Test strategy.
* Involved in requirement analysis discussion, reviewing Test scenarios, Test cases in HP Quality Center10.0
* Involved in operational activities like contract creation, project creation, service order creation, assign of resource, budget plan creation and pushing milestone for fixed bid, invoice creation for billing, profitability based on revenue and resource loading and Contract amendment for CR.
* Involved in preparation of resource management plan, infrastructure plan, Knowledge transition plan, Decision making plan, configuration management plan, Defect prevention plan, root cause analysis of defect, risk management plan, Business continuity plan and integrated them in Software project plan.
* Involved in test environment delivery and test data management.
* Manage provisioning of applications environments as planned and agreed with projects, just those provisioned by QA.
* Organized Environment Definition Workshop(s) with required attendees to produce the Environment Definition Document (EDD) and Environment Delivery Plan (EDP)
* Acted as point of Contact for query resolution for stakeholders
* Followed appropriate processes, appropriate standards, practices for environment delivery
* Prepare delivery status trackers and reports at platform/project level for DSM (Environment Manager)
* Allocation of effort to the resources involved in the environment delivery.
* Handled a team of 30 team members including 5 test leads.
* Involved in and creating/review test metrics, test status reporting (daily/weekly/Monthly).
* Involved in delivery of mortgage (LB/CLOSR/Zippy) SIT/UAT testing.
* Involved in testing of Securitization(mortgage sold in secondary market and converted into bonds).
* Involved in operation clarity/lean activity( A special initiative by cognizant to increase productivity and core utilization of resource)
* Involved in developing 15 BIC (Best in class) metrics in operational clarity activity.
* Involved in Quality audit like work product audit, process audit, delivery audit, project management review and closure audit involving quality assurance team.
* Involved in preparing performance testing report using Load Runner.
* Manage progress against Plan and reporting
* Managing Risks and Issues
* Involved in stakeholder management with different teams (Support+Development team) and communicate/reporting to management team at all levels
* Involved in delivery of Mortgage end to end testing(Module/Integration/System/UAT testing)

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| **Project** | **Finacle V10.2** |
| **Organization** | Infosys Technologies Ltd |
| **Client** | ICICI and Axis Bank |
| **Domain** | Banking |
| **Period** | Feb 2008 to Nov 2010 |
| **Technologies** | Win XP, JSP, EJB, Oracle 10g |
| **Role** | Technical Manager(Testing) |

**Brief Description:**

**Finacle Description:**

Finacle core banking solution is a comprehensive, integrated yet modular business solution that effectively addresses the strategic and day-to-day challenges faced by banks. The solution has an integrated CRM module enabling banks to offer a rich and differentiated value proposition to customers. The layered Service Oriented Architecture (SOA), STP capabilities, web-enabled technology and 24 X 7 operations ensure multi-channel, multi-country and multi-currency implementations. The functionality-rich modules in the solution provide banks with a varied palette of features to continuously innovate on their product and service offerings. With Finacle core banking solution, banks can meet the challenges of managing change, competition, compliance and customer demands effectively.

**Term deposit module in brief:**

Term Deposits are one of the liability products offered by the Bank. They are for a pre agreed fixed period. Term deposits attract higher rate of interest as compared to Savings Bank account.The customer receives interest on the deposit made with the bank

Interest earned on the deposit is paid out periodically or on maturity along with the principal. Can be used as security against loans

**Modules worked:**

Traditional Fixed deposit/Recurring deposit Accounts/Notice deposit/Certificate of deposit.

**Roles & Responsibilities:**

* Involved in SRS and HLD review of various requirement specific to module.
* Involved in Developing test proposal, SOW, Reviewing Test plan, Test strategy, Test scenarios, Test cases, test plan
* Handled a team of 25 members including 2 test leads.
* Involved in MPP preparation
* Involved in operational activities like project creation, resource allocation, budgeting, costing, invoice, profitability based on revenue and resource loading
* Involved in test estimation, defect estimation and creating test metrics, test status reporting (daily/weekly/Monthly) and Root cause analysis of defect and impact analysis
* Involved in Payment systems like Online payment,collections,Cash management, RTGS, Swift and clearing settlement system like ACH,ECS.
* Involved in change management
* Effective Bug Reporting Using Firestone.
* **Acted as a product champion for the deposit module and single point of contact for all trouble shooting for the module.**
* Involved in Web Testing at various testing levels including Module testing, System Testing, System Integration Testing and User Acceptance Testing.
* Involved in data migration testing of Deposit module from Finacle 7.0.18 version to 10.2 versions.
* Involved in patch maintenance testing(Customer +Internal defects)
* Given functionality support to automation team.
* Involved in credit risk based testing
* Involved in deposit origination application testing using framework of loan origination application.
* Involved in stakeholder management with different teams (Support+Development team) and communicate/reporting to management team at all levels
* Involved in configuration control audit of project.

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| **Project** | **Finacle V10.0** |
| **Organization** | Infosys Technologies Ltd |
| **Client** | DBS – Singapore, Emirates Bank, Arab National Bank |
| **Domain** | Banking |
| **Period** | Jan 2007 to Jan 2008 |
| **Technologies** | HTML, Java script, JSP, IBM AIX/ HP UNIX M/C, Oracle 10.0 |
| **Role** | Project leader(Testing) |

**Brief Description:**

**Description:**

This was a Version which was specifically rolled out to the customers in Mid – Asia. It consists of support for various products like Top up deposit and Mudarbah deposit.

**Top up deposit in brief**

Top up Deposits or incremental fixed-Top up Deposits are deposits in which the principal amount increases within a predefined frequency, whether by means of a fixed amount or a predefined percentage on the initial principal. The amount and the monthly increase is defined by the customer. Another unique feature of Top Up deposits is the bonus payouts by the bank in addition to the normal interest. The bonus payout depends on certain defined parameters.  Top Up deposits also have other features of the master-placement type of deposits.

**Mudarbah deposit in brief:**

Mudarabah Deposits are Fixed Deposits. Bank plays the role of a Mudarib and the Customer that of the Rab-ul-Mal.Rab-ul-mal (Customer) provides Money (Deposit) to Mudarib (Bank) and the Mudarib invests the money in the Business as per terms of Mudarabah .Profit is shared between Bank & Customer.Loss entirely born by customer

Concept similar to a Mutual Fund Scheme of an Asset Management Company.

**Modules worked:**

1. Traditional fixed deposit/Top up deposit Accounts.

1. Islamic deposit module called Mudarbah fixed deposit and Mudarabah demand deposit

**Roles & Responsibilities:**

* Understanding the Requirements specification.
* Involved in Developing, Reviewing Test plan, Test strategy, Test cases, Execution of Test Cases.
* Involved in test estimation, defect estimation and creating test metrics, test status reporting (daily/weekly/Monthly) and Root cause analysis of defect and impact analysis
* Sanity testing, Functionality testing and Release Testing.
* Handling a team of 10 members.
* Acted as a product champion for Mudarbah deposit and Top up deposit
* Effective Defect tracking and reporting using BBU Tools
* Involved in configuration control audit of project.

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| **Project** | **Finacle V7.x** |
| **Organization** | Infosys Technologies Ltd |
| **Client** | ZFS,London |
| **Domain** | Banking |
| **Period** | Jun 2006 to Dec 2006 |
| **Technologies** | HTML, Java script, JSP, IBM AIX/ HP UNIX M/C, Oracle 10.0 |
| **Role** | Project leader(Testing) |

**Brief Description:**

**Description:**

This was a Version which was specifically rolled out to ZFS, London. It consists of support for various products like term deposit, savings account, current account, clearing,DD,Inventory, retail loans

**Modules worked:**

Traditional Fixed deposit, savings account, current account, clearing, DD, Inventory, retail loans

**Roles & Responsibilities:**

* Understanding the Requirements specification.
* Involved in Developing, Reviewing Test cases,test plan
* Execution of Test Cases.
* Sanity testing, Functionality testing and Release Testing.
* Handling a team of 3 members.
* Effective Defect tracking and reporting using BBU Tools
* Involved in configuration control audit of project.

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| **Project** | **Aprimo** |
| **Organization** | Virtusa India pvt Ltd |
| **Client** | Aprimo Professional services |
| **Period** | Oct’2004-June 2006 |
| **Technologies** | ASP.NET,SQL server2000,Oracle 10g,Windows2000 O/S |
| **Role** | Software Testing Engineer |

**Brief Description:**

Aprimo is all about customizations on the base product for clients such as UIP (United International pictures), WB (Warner and Brothers), Sony, and Bank of America etc.

**Responsibilities:**

* Leading the team of 5 members
* Involved in preparing QA estimation
* Developing test plan and test approach
* Involved in complete installation and release process
* Developing test scenarios and User acceptance test cases

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| **Project** | **Auto Sims** |
| **Organization** | Infotech Enterprises Ltd. |
| **Client** | Pratt & Whitney |
| **Period** | June 2003-Oct’2004 |
| **Technologies** | EJB, Servlets, JSP, Web logic Server 7.0,Plum tree portal Server 4.5, Oracle8i |
| **Role** | Software Testing Engineer |

**Brief Description:**

The primary purpose of the system Automated SIM (Schedule Integrity Maintenance Form) is to provide an accurate and efficient means of communicating requested MRP schedule changes to OEM’s (Original Equipment Manufacturers). In addition, this system will automatically track and produce monthly metrics for distribution to upper management.

**Responsibilities:**

* Involved in preparing test plan
* Involved in designing of test cases.
* Responsible for performing integration and system testing.

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| **Project** | **Margadarsi Web Chit Business** |
| **Organization** | Infotech Enterprises Ltd. |
| **Client** | Margadarsi chit fund Ltd |
| **Period** | March 2003-May 2003 |
| **Technologies** | EJB, Servlets, JSP, WebSphere 4.0, DB2 |
| **Role** | Software Testing Engineer |

**Brief Description:**

Margadarsi Web Chit Business (MCFL) is a customized solution of complete commercial B2C portal to enable MCFL customers to do the chit transactions online through the web.

**Responsibilities:**

* Involved in preparing test plan
* Involved in designing of test cases.
* Responsible for performing integration and system testing.

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| **Project** | **Master Health (Web Version)** |
| **Organization** | Frontier Information Technology Ltd. |
| **Client** | In-house product development |
| **Period** | Jan 2002-Feb 2003 |
| **Technologies** | Java, JSP, EJB, Oracle 8i |
| **Role** | Software Testing Engineer |

**Brief Description:**

Master Health is a web-enabled version of Hospital Management System. It is a comprehensive system which covers registration, administration, In-Patient, Out-Patient, Nurse Station and Investigative Lab. Services, Stores and purchases, Pharmacy, Payroll management system, Duty Roaster, Blood Bank, billing etc.

**Responsibilities:**

* Involved in designing of test cases.
* Responsible for performing Functional testing, Systems testing

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| **Project** | **Atithi (Web Version)** |
| **Organization** | Frontier Information Technology Ltd. |
| **Client** | In-house product development |
| **Period** | May 2001-Nov 2001. |
| **Technologies** | Java, JSP, Oracle |
| **Role** | Software Testing Engineer |

**Brief Description:**

Atithi is a web-enabled version of Hospitality Management System This product covers the major activities of the Front Office Management, Front Desk, Food and Beverage Management, Banquet Management, House Keeping, Telephone Interface and Point of Sale.

**Responsibilities:**

* Involved in designing of test cases
* Responsible for performing Functional testing, Systems testing

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| Strengths |

* Excellent interpersonal and communicational skills.
* Sincerity and Honesty.
* Hardworking and Ambitious
* Very high level of conceptual clarity and a very strong ability to grasp new concepts and apply them to real world situations.

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| Personal details |

Father Name : Krupa Sindhu Patnaik  
Date of Birth : 15/02/1976

**Kamal Lochan Pattnaik**