**PRATEEK SOOTA**

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**SUMMARY**

Software Consultant with an experience of 9.7 years in the areas of problem solving, development, testing and defect fixing. Proficient in software development, customer interaction, requirement gathering and analysis, effort estimation, implementation and documentation. Intend to have a career which would utilize my potentials and skills to its maximum and evolve me as a better professional throughout.

Hands on experience in working with:

▪ Sales cloud and its configurational changes like Profiles, Roles, Security Model, Sharing Rules, Workflows, Validation Rules etc.

▪ Customization like Triggers, Apex Class, Batch Class, Visual Force Pages, Lightning Design System, Aura Components, LWC, Communities, Einstein Chatbots.

▪ Marketing Tool, Eloqua, and its integration with Salesforce and real time sync of campaign members, Lead Scoring Model, Campaign Management, Lead Scoring Model, Program Builder etc.

▪ Data Migration and Restatement Activities using Data Loader, Workbench and Import Wizard Tool.

**PROFESSIONAL EXPERIENCE**

**Application Development Specialist** (*Sept 2020 – Present)* ***Accenture***

**[Serving Notice Period]**

**Position** Application Development Specialist

**Languages/Technology/Tools** Salesforce, Lightning, Apex, Visual Studio Code,

Git, Bitbucket

**Responsibilities** Core responsibilities involve:-

▪ Development on differentiated tasks by translating the service request in accordance to the customers quality requirements.

▪ Involved in the design and implementation of user flows within Telstra.

▪ Resolution of technical and functional issues faced within the team.

**SENIOR ASSOCIATE***(April 2020 – Sept 2020)* ***PwC***

**Position** Senior Associate

**Languages/Technology/Tools** Salesforce, Lightning, CPQ, Apex, Visual Studio Code, SourceTree, Bitbucket

**Responsibilities** Core responsibilities involve:-

▪ Involved in the design and implementation of CPQ solution.

▪ Resolution of technical and functional issues faced within the team.

▪ Coordination with offshore and onshore activities.

▪ Providing various training sessions within the team.

**CONSULTANT***(July 2017 – April 2020)* ***Deloitte Consulting***

**Position** Consultant

**Languages/Technology/Tools** Salesforce, Lightning, Apex, Visual Studio Code, SourceTree, Azure DevOps

**Responsibilities** Core responsibilities involve:-

▪ Managing and delivering the user stories.

▪ Managing the Sprint Grooming and retrospective sessions.

▪ Resolution of technical and functional issues faced within the team.

▪ Coordination with offshore and onshore activities.

**Software Engineer** (*Sept 2013 – June 2017)* ***Hexaware Technologies Limited***

**Position** Developer

**Languages/Technology/Tools** Salesforce, Eloqua, Informatica, CPQ, Apex, Data Loader

**Responsibilities** Core responsibilities involve:-

Managing and delivering the deliverables.

Analyze service request and software functional specification.

Resolution of technical and functional issues faced within the team.

Coordination with offshore and onshore activities.

Creation of Technical Design documents as per the

Responsible for Application Development to Application maintenance handover.

**EDUCATION**

* **Bachelors of Technology (B.Tech); 63.25% - 2012**

KIIT College of Engineering, Maharashi Dayanand University, Rohtak, India

* **Grade 12, Central Board of Secondary Education; 73% - 2008**

Kulachi HansRaj Model School, Delhi, India

* **Grade 10, Central Board of Secondary Education; 76.40% - 2006**

Kulachi HansRaj Model School, Delhi, India

**AWARDS**

* Two times Spot award winner in Deloitte.
* Second Prize in Brain Box Awards for Client Value Add in Hexaware.
* Ace Award for Q2 Quarter in Hexaware.