Sun Certified SA (Sun Solaris 8) ITSMF (ITIL certified) AWS CCP

  

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**Career Objective**

To obtain a dynamic and challenging opportunity with an organization that will utilize my TECHNICAL, MANAGEMENT, SUPERVISION & ADMINISTRATIVE skills to benefit mutual growth and success.

**Professional Summary:**

* A Techno-Managerial professional, with extensive experience of 18 years in leading the effort to **architect, design** and **implementation** of **Build and Release engineering** and **DevOps solutions** for Digital technology applications including 3+ years of Leadership experience in managing large technical teams.
* Currently working as Technology Manager handling **DevOps Build & Release engineering**, **Configuration management, Information Technology Support and Infrastructure Management**.
* Experience of working with **CI/CD** tool chain including **JIRA**, **Confluence, GIT, Maven, Jenkins, Tomcat** and **UDeploy**.
* Possessing an in-depth background in **Financial and Telecom Domains** IT support, encompassing various process streams of Digital Application and Release Engineering, System Administration, Middleware administration and Application support.
* Skilled in **building, developing, and managing** a high-performing infrastructure and DevOps team to meet the needs of a rapidly growing and changing business in an even more rapidly changing technology landscape.
* Expertise in **SDLC, DevOps, Continuous Integration, Continuous Delivery & Continuous monitoring, Web application Deployment, implementing test designs, building and testing automation tools for infrastructure provisioning, ITIL Process, Application Environment Provisioning, Unix System Administration and Middleware Application Administration** of more than **70** public access applications, delivering **400+** production releases yearly.
* Instrumental in leading and executing efforts of DevOps integration on the services that are using **cloud platforms; implementing continuous improvement ideas/projects**, optimizing the DevOps function.
* Experience includes **setting up Build and Release team**, **collaborating with multiple partners and stakeholders** (Development, QA, PTE, PSG and PPEM), Regular Brown Bag sessions to DEV/QA to increase awareness of **DevOps build and deployment pipeline improvements** and **self service enablement**.
* Hands-on experience in managing full release lifecycle from requirements gathering to final **production deployment** and PSG training.
* Established best-in-class delivery model of **Agile transformation, DevOps shift left, Automation, Safety and soundness upgrades** to achieve faster release deliveries to meet speed to market requirement.
* Prepare and present **weekly and monthly management reports** on productivity analysis and velocity metrics.

**Key Impact Areas:**

• Build and Release Management • DevOps and Agile • Cloud computing (AWS)

• Continuous Integration • Continuous deployment • Continuous delivery

• Resource Management • System administration • Troubleshooting/Resolution

• ITIL best practices • Strategy & Execution • Vendor Management

• Source code management • Middleware administration • SDLC

**Technical Proficiencies:**

**OS** : Sun Solaris, HP-Unix , AIX , Linux, Windows

**Cloud computing** : Amazon Web Services

**CI tools** : Anthilpro, Jenkins

**CD tools** :Sun N1, Puppet, Udeploy

**Build tools** : Maven, ANT

**Version Control**  : Subversion, Github, Clearcase

**Application/Webserver** : Weblogic, Websphere, Tomcat, Tcserver

**Webserver** : Apache, Iplanet

**Monitoring Tools** : BMC-Patrol, Splunk, Wily Introscope, AppDynamics

**Repository Manager** : Archiva, Artifactory

**Code Analyzer** :Sonarqube, Fortify, Coverity, Jacoco

**Issue management** : Cirrus, ClearQuest, JIRA

**RDBMS** : Oracle 11g, Oracle 12c

**Languages** : SQL, Shell programming, AWK, XML, Perl, Python

**System**  : IBM P6000, IBM RS6000, SUN V880, SUN E3500.

**Middleware** : Tuxedo 8.1, Corba 8.1

**Content Management** : Documentum, SDL Tridioncontent

**Domain** : Banking, Telecom

**Documentation**  : Sharepoint, Confluence

**RELEVANT EXPERIENCE**

###### Technology Manager: Dev Ops (Build, Release, Environment provisioning and Application support) – Wells Fargo India Solutions, Hyderabad (2017-Present)

* Leading Build and release team for ‘Digital Channel Technology’ Line of business, consisting 5 Major platforms and 70+ different public access applications, with more than 25 members reporting.
* Quarterly build, deployment and environment provisioning of 100 nonprod and production releases.
* Partnering effectively with various stakeholders and Collaborating with Development teams, Environment management teams, QA team, PTE team and PSG to ensure smooth and problem free functioning of application. Communication with stakeholders regarding pertinent B&R activities and new projects which will impact stakeholders and partners.
* Participate in Sprint Planning, conduct manifest walkthrough’s, review functional and high-level technical requirements, finalizing technical/functional specifications and high level design documents
* Defined and implemented disaster recovery and backup procedures for continuous integration and deployment.
* Designed and implemented a monthly Safety and Soundness hardware patching program throughout the LOB. Automated Safety and soundness patching activity for middleware applications. Develop and execute automated solutions and tools to monitor and support our software development and release processes.
* Monthly Metrics preparation to analyze the team efficiency and ensuring all administrative and IT records are entered and updated correctly.
* Strong analytical skills and the ability to communicate effectively with Business and Technical team across all levels of management, both written and verbal
* Managing IT staff, including hiring, training, conflict resolution, and performance coaching and talent management.
* Streamlined vendor processes reducing response and troubleshooting times across the releases, which increased Application environments uptime
* Arranging & chairing weekly team meetings, focusing on targets & achievements.
* Monitoring & reporting on standards & performance targets to senior management.

**Key Highlights:**

* **Started, Developed and now leading** the top performing Build and Engineering team in Wells Fargo for ‘Digital Channel Technology’ LOB.
* Restructuring of repositories to support new release delivery model (3 week release cycle) accommodating multiple sprints for agile delivery.
* On-boarded Digital application to enterprise build and deployment pipeline. Major activities included Subversion to GITHUB migration, Build tool migration from Maven to Gradle, CI tool from Anthilpro to Jenkins, CD tools from Sun N1 and Puppet to UDeploy, Artifact repository from Archiva to Artifactory, Integrated PMCI, DAST/SAST scans and automated quality analysis test suites.
* Architected, implemented, tested and documented application servers’ migration from **Solaris OS** to **Linux OS.**
* Standardization of application delivery processes for smoother DevOps transformation.
* Managed Maven to Gradle migration project.

**Career Progression:**

**Technology team lead - Dev Ops – Wells Fargo India Solutions, Hyderabad. (2013-2017)**

Wells Fargo homepage application CI-CD management, combination of 13 different applications.

[www.wellsfargo.com](http://www.wellsfargo.com)

**Senior Technology Specialist – Wells Fargo India Solutions, Hyderabad. (2009-2012)**

Build, release and configuration management, Environment provisioning and application administration.

**System Analyst - Convergys Information Management Group, Hyderabad. (2005-2008)**

Middleware Application Administration Support for the Telecom Operators

in North America.

**Senior Executive – MIS and Billing (IT) in Hutchison Essar, New Delhi. (2002-2004)**

Sun Solaris System Administration, Telecom Billing Operation and Mediation server.

**Technical Qualification:**

Post Graduate Diploma in Information Technology from Symbiosis, Pune.

Post Graduate diploma in Computer Programming and management from Hiltron

CALC, Nainital.

**Certification:**

AWS Certified Cloud Practitioner (CCP).

ITIL certification of foundation course (ITSMF).

SUN Solaris System Administration Certification (Sun Solaris 8) SA1 and SA2.

Date: 8/23/2020

Place: Hyderabad