PURUSOTHAMAN NARAYANAN

ORACLE EBS CONSULTANT

Mob: 9940081918
Email: Purusothaman.n@outlook.com

SUMMARY

A total experience of 4.5 years in the IT industry, which includes 2.5 years of hands-on experience in configuring and supporting Oracle EBS R12 applications in Order Management. Strong hands on experience in designing, guiding development team, testing and deploying Reports, Interfaces, Customizations, Extensions and Workflows (RICEW) to address custom business needs.

EDUCATION

- **Diploma in Computer Science and Engineering, Roever Polytechnic College, Perambalur.**
- **B.Tech, Information Technology, St.Peter's College of Engineering, Anna University (2009 – 2012)**

TECHNICAL SKILLS

- **ERP** : Oracle EBS R12, Oracle EBS 11i
- **Module**: Order Management
- **Database**: TOAD, SQL Loader, Data Loader
- **Operating Systems:** Windows 7, 8 and 10
- **Markup Languages:**
  - HTML
  - XML
- **Project Tracking**:
  - JIRA
  - TEST TRACK
- **Programming Languages**
  - Basics of C
  - Basics of core JAVA

WORK SUMMARY

Trimble Inc., (April 2015 – Present)	**Role: Business Support Associative** **Responsibilities:** ▪ Configure and support Oracle EBS R12 (Order Management) applications for Trimble Positioning Service. ▪ Create Oracle ad-hoc database queries to provide information when standard reports are not available. ▪ End-to-end functional and integration testing of various application modules and custom designed components. ▪ Prepare of project scope, business requirements, and functional specification documents. ▪ Prepare functional Test Cases and Scenario documents. ▪ Configure and demonstrate critical end-end business scenarios as part of Conference Room Pilot (CRP) sessions. ▪ Provide end-to-end technical support for order management modules ▪ Handle tickets and incidents, resolve issues on priority as per company SLA. ▪ Prepare technical documents such as MD070, MD050, and BP80 ▪ Raise and monitor service requests. ▪ Participate in status review meetings.
IV TECHNOLOGIES (February 2013 – December 2014)	**Role: Technical Support Lead** **Responsibilities:** ▪ Performed software installation and troubleshooting. ▪ Provided on-site and remote support by using LogMeIn (remote access and remote desktop software). ▪ Installed and maintained Windows Vista and 7. ▪ Performed Microsoft Office Installation and troubleshooting. ▪ IP addressing and Sub netting.

PERSONAL DETAILS

Date of Birth   : 30-05-1990

Sex   : Male

Marital Status   : Single

Languages Known: Tamil, Telugu, and English

Address: 17/11 Thiruvaluvar second street, Ramapuram, Ambattur, Chennai -53.

DECLARATION

I vouch the authenticity of the mentioned details.

Date: (Purusothaman)