

SHRIKANT NAVASE

Mobile# +91-8796417527

Mobile# +91-8668613804

E-mail: shrikant.navase@gmail.com



OBJECTIVE

To play a decisive role in diverse area of technical and functional design & development touching higher realms of professional excellences with productive use of my creative mettle & intellectual prowess.

CERTIFICATIONS & TRAININGS

- Salesforce Certified Administrator
- Salesforce Certified Platform Developer I
- Salesforce Certified Community Cloud Consultant
- Infosys Certified Salesforce Service Cloud Consultant
- nCino 201: Commercial Banking Functional certified
- nCino 101: Basics of nCino certified
- Vlocity Communications Foundation (Certificate of Completion)
- Vlocity CPQ Essentials (Certificate of Completion)
- Vlocity Order Management Essentials (Certificate of Completion)
- Trained of Salesforce CPQ(Steelbricks)

SKILL SET

- | | | |
|--------------------|----------------------|-------------------------|
| • Service Cloud | • Process Builder | • Field Service |
| • Community Cloud | • Security & Sharing | • Customer Service |
| • Sales Cloud | • Telecom Products | • Commercial Banking |
| • Workflow & Flows | • CPQ & OM | • Requirement Gathering |

AWARDS & ACHIEVEMENTS

Winner: Infosys Salesforce Practice Grand Hackathon, Season # 5 – 2018, Theme: Lightning

Selected: Bridge Academy first batch of 2013 for SSE to ACON Bridge program among 1600+ applicants

WORK EXPERIENCE

Salesforce Senior Consultant, Infosys Ltd. – *Pune, India*

- Leading & running workshops for Business SMEs to drive decisions on requirements.
- Owner of the change management board for the Application Enhancements.
- Work with Product Owner for requirement elicitations, demo the built application.
- Work with Developers to design the requirements, functionally test the built application.

Salesforce Consultant, Infosys Ltd. – *London, UK*

- Presenting and consulting on Best in Class Salesforce solutions for Case Management, Lightning UI, Omni-channel interactions (Live Chat, Chatbot, Email etc.), Knowledge Management,
- Developed eForm application for BP HR, Learning & Development, Expenses Teams using Youreka Managed package on Salesforce platform
- Created wireframes and prototypes to gather eForm requirements for BP's HR & learning Teams

Salesforce Consultant, Infosys Ltd. – *Pune, India*

- Worked as Salesforce Consultant, leading a team of 7 developers.
- Developed a HR Case Management System for a client which would be used across the 7 Delivery Centers by more than 300 HR Representatives.

- Developed an Employee Community for 55000+ employees of our client who would be accessing this community for their HR related queries.
- Implemented Service cloud features like Live Agent, Email-to-Case, Web-to-Case, Entitlements, Knowledge Management, Email Templates.

Siebel Senior Associate, Cognizant Technology Solutions – *Pune, India*

- Lead Siebel Developer working on a Transformation Project
- Working with Siebel and Salesforce teams to map & transform existing on premise Siebel application into a cloud based Salesforce application.

Siebel Senior Developer, Wipro Technologies – *Pune, India & Manama, Bahrain*

- Worked as senior developer leading a team of 3 Developers
- Developed Telecom Prepaid & Postpaid Products, their Pricing as well as prorated penalty model
- Developed highly complex Asset based Order Management System for Telecom products.
- Integrated with backend provisioning system to transform Commercial Telecom products to Technical Network products and ensure proper provisioning

Siebel Senior Associate Consultant, Infosys Ltd. – *Pune, India*

- Worked as Techno-Functional, mentoring a team of 3 SEs.
- Worked on PSP Pricing engine, RSTT, Dynamic Pricing Procedure, Discount Matrices etc.
- Worked on application configuration, scripting & workflows in Sales & Field Service domain.

Siebel Associate Consultant, Infosys Ltd. – *Pune, India*

- Lead Developer interact with the client to gather the requirements on Change Request.
- Preparation and communication of Impact assessment document, design document, Unit Test Plan, Release Notes for the CR. Provide demo to the client.

Siebel Senior System Engineer & System Engineer, Infosys Ltd. – *Pune, India*

- Worked on configuration of Telecom Product, their Eligibility & Compatibility rules
- Attributes based Pricing, Dynamic Pricing workflows & Discount matrix.
- Worked on implementing complicated pricing logic according to client's requirements.

EDUCATIONAL QUALIFICATION

Degree	From-To	University/Board	%age
B.E. (Electrical & Electronics)	06.2005-05.2009	RGPV, Bhopal	73.94 %
Higher Secondary (10+2)	06.2003-05.2004	M.P. Board	76.00 %
High School (10)	06.2001-05.2002	M.P. Board	80.40 %

EMPLOYMENT HISTORY

Employer	Designation	Period
Infosys Limited	Senior Consultant	10.2017 till date
Cognizant Technology Solutions	Senior Associate	10.2016–10.2017
Wipro Technologies	Senior Developer	05.2015–10.2016
Infosys Limited	Senior Associate Consultant	03.2010–05.2015

PERSONAL DETAILS

Nationality	: Indian	DOB	: 21.05.1986
PAN	: AJSPN4042L	Current Location:	Pune, India
Passport	: S2735910 (Exp. 30.05.2028)	Marital Status	: Married