

Shiva Krishna Goud Ramgoni

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Professional Summary

Over 12 plus years of experience in Cloud platform, Configuration Management platform, CICD pipeline, Configuring and Deploying Instances in AWS & Azure, Digital Mobile Banking application development (iOS & Android)

Key Areas of Expertise

CICD pipeline implementation, Cloud migration, AWS, Azure, Digital Mobile Banking development, API Strategy, Roadmap Development, PI Planning, Release Planning, Product backlog, Feature prioritization, Story slicing, Story Estimation

Technical Skills

- **Tools:** JIRA, Confluence, MS Project, Putty, AWS, AZURE, Putty, Jenkins, Maven, Code Deploy, Git, GitHub, Ansible, Docker, Kubernetes
- **Techniques:** Scrum, Waterfall Methodology, Behavior Driven Development (BDD), Test Driven Development (TDD)
- **Operating System:** Linux, Windows XP
- **Cloud Platform:** AWS, Azure
- **Container management platform:** Kubernetes

Certifications: Certified Scrum Master(CSM)

Highest Education

Master of Business Administration (Systems & Human Resource) from 2007-2009

Work Experience

Technical Scrum Master in DBS Technology Services India Pvt Ltd from October 2022 to till date

Project Name: Jenkins Kubernetes Integration

Duration: October 2022 to till date

Role: Technical Project Manager/ Scrum Master

Technology/Tool: GitHub, Jenkins, Maven, Docker, Kubernetes, REST API, JIRA, Confluence

Methodology: Scrum Framework

Develop a new pipeline in Jenkins to build and deploy the artifacts in kubernetes cluster,

Responsibilities:

- Deployment readiness to assess Release Readiness and Breakthrough achievements
- Continually work towards making improvements in the release process through Program Increment Planning and Sprints
- Using JIRA, Confluence for updating and maintaining the product artifacts. Preparing and sharing the progress status report, meeting minutes and KPI's related to the development activities with the Program Owner and the stakeholders
- Exposure on Python, Ansible, Docker, Kubernetes, Linux
- Understand Project Milestones, goals and expectations through collaboration with Program Owner and Solution Manager.
- Supervise overall roadmap, identify and report potential obstacles such as scope creep, resource and personnel shortfalls, problems with schedule, release delays

Technical Scrum Master in Wells Fargo International Solutions Pvt Ltd Jan'2015 – Oct'2022

Project Name: Build CI/CD pipeline in Azure Devops

Duration: June 2020 to October 2022

Role: Technical Project Manager/Scrum Master

Technology/Tool: Azure Repos, GitHub, RHEL Linux server, JIRA, Confluence

Methodology: Scrum Framework

Develop a new pipeline in Azure to build and deploy the artifacts in Redhat linux server

Responsibilities:

- Deployment readiness to assess Release Readiness and Breakthrough achievements
- Continually work towards making improvements in the release process through Program Increment Planning and Sprints

- Using JIRA, Confluence for updating and maintaining the product artifacts. Preparing and sharing the progress status report, meeting minutes and KPI's related to the development activities with the Program Owner and the stakeholders
- Exposure on Python, Ansible, Docker, Kubernetes, Linux
- Involved in Product strategy discussions to build key product requirements such as releases, features, user flow and design, and technical specifications.

Project Name: Digital Mobile Banking App development

Duration: November 2018 to June 2020

Role: Technical Scrum Master

Technology/Tool: React, REST API, JIRA, Confluence, Wireframe

Methodology: Scrum Framework

Develop new functionality in the mobile banking application to transfer of fund and also on optimizing the performance of reports on the reports tab

Responsibilities:

- Deployment readiness to assess Release Readiness and Breakthrough achievements
- Continually work towards making improvements in the release process through Program Increment Planning and Sprints
- Using JIRA, Confluence for updating and maintaining the product artifacts. Preparing and sharing the progress status report, meeting minutes and KPI's related to the development activities with the Program Owner and the stakeholders
- Involved in Product strategy discussions to build key product requirements such as releases, features, user flow and design, and technical specifications.
- Understand Project Milestones, goals and expectations through collaboration with Program Owner and Solution Manager.
- Focused on Value driven execution
- Supervise overall roadmap, identify and report potential obstacles such as scope creep, resource and personnel shortfalls, problems with schedule, release delays
- Develop, manage and execute for key Product Management deliverables including but not limited to project plan, risk assessment, dashboard reporting, to support both agile releases as well as the overall priorities for the program

Project Name: Enhancing digital Customer experience and cost reduction

Duration: December 2015 to October 2018

Role: Scrum Master

Technology/Tool: REST API, JIRA, Confluence, Wireframe, Andriod, Swagger

Methodology: Scrum Framework

To launch a new functionality in the customer facing application along with the migration of user interface in mobile app to enable faster response time, transfer of fund and reduce the usage of paper.

Responsibilities:

- Exposure to Modern architecture and concepts of Microservices, DevOps
- Involved in Product strategy discussions to build key product requirements such as releases, features, user flow and design, and technical specifications.
- Understand Project Milestones, goals and expectations through collaboration with Program Owner and Solution Manager.
- Focused on Value driven execution
- Supervise overall roadmap, identify and report potential obstacles such as scope creep, resource and personnel shortfalls, problems with schedule, release delays
- Develop, manage and execute for key Product Management deliverables including but not limited to project plan, risk assessment, dashboard reporting, to support both agile releases as well as the overall priorities for the program
- Deployment readiness to assess Release Readiness and Breakthrough achievements
- Continually work towards making improvements in the release process through Program Increment Planning and Sprints
- Using JIRA, Confluence for updating and maintaining the product artifacts. Preparing and sharing the progress status report, meeting minutes and KPI's related to the development activities with the Program Owner and the stakeholders.
- Creating Metrics like Velocity Chart, Burndown Chart, Backlog depth, Cycle Time and forecast to completion, Capacity Planning, Release Burn Down for understanding the capacity of the team to deliver in a respective sprint

Project Name: Performance Optimization Analytics Dashboard

Duration: January 2015 to November 2015

Role: Project Manager/Scrum Master

Technology/Tool: Tableau, SQL, MS Excel, JIRA, Confluence, WireFrame

Methodology: Agile (Scrum)

Description: The purpose of the tableau project is to develop Attrition, Team Demographics & Recruitment Insights dashboards and have been worked on the change requests raised by the business stakeholders.

Responsibilities:

- Understanding the requirement from the product owner
- Estimates costs, timescales, and resource requirements for the successful completion to agreed terms of reference for each project
- Prepares and maintains project plans and tracks activities against the plan, providing regular and accurate reports as appropriate
- Validating the data in the SQL database
- Developing new views and populating the data per requirement on the views
- Incorporating the developed views onto the dashboard
- Have been guiding the scrum team on scrum values and principles. Ensuring the team lives agile values and principles and follows the processes and practices that the team agreed that they would use.
- Facilitating the scrum ceremonies and partnering with Product Owner(s) for continuous refinement of product backlog and supporting especially on grooming and maintaining the product backlog.
- Clearing obstacles and protecting the team from outside interruptions and distractions.
- Coaching and motivating the team with the goal of increasing productivity.
- Using JIRA, Confluence for updating and maintaining the product artifacts. Preparing and sharing the progress status report, meeting minutes and KPI's related to the development activities with the PO and the stakeholders.
- Creating Metrics like Velocity Chart, Burndown Chart, Backlog depth, Cycle Time and forecast to completion, Capacity Planning, Release Burn Down for understanding the capacity of the team to deliver in a respective sprint.
- Have been worked on tableau projects as a tableau developer to develop and deliver Attrition, Team Demographics & Recruitment Insights dashboards based on business need and also have provided tableau training to the new team members
- Involved in design planning, API strategy, PI planning

Human Resource Executive(Analytics) Implant in Wells Fargo International Solutions Pvt Ltd Dec'12 – Jan'15

Human Resource Executive Vasavi Power Services Private Ltd July'11 – Nov'12

Human Resource Recruitment Consultant Adecco India Solutions Pvt Ltd July'10 – March'11