**Mr. Amar Agrawal,**

**Senior Software Quality Assurance Engineer**

**Cerence Services (India) LLP**

**E-Mail**: [**amar.agrawal2087@gmail.com**](mailto:amar.agrawal2087@gmail.com)

**Mobile**: +91 9699390905

Summary of Qualifications (Knowledge & Skill Areas)

* **9.9 Years** of Exp. **In the area of** SoftwareTesting **(**Automation **and** ManualTesting**)**
* **4.5** Years of Exp. in Automation Testing using **Selenium WebDriver**.
* Hands-on experience in Automation Testing using Robot framework with Selenium Libraries.
* Good experience in creating custom xpath identifier for locating objects on web pages.
* Developing, Executing & maintaining automation Test Cases using Core JAVA.
* Knowledge of Selenium Grid to execute tests on a multiple browser.
* Strong understanding of Automation scripts and Framework.
* Debugging & Running the Test, Analyzing the Test Results.
* Experience in languages like Java, SQL, HTML, Shell script etc.
* Experience with tools like Firebug, Fire path, AutoIT, TestNG, Jenkins, Maven.
* Experience of working in Agile & Scrum Environment.
* Familiar with all aspects of SDLC and STLC.
* Having experience in Webservices Testing using tool like SoapUI tool and Postman.
* Excellent Leadership & Team handling abilities.
* Experience using SQL to retrieve and use data in databases.
* Experience in mentoring a team and guiding them for Automation related tasks.
* Experience of helping HR & Recruitment team in interviewing candidates.
* Effective team player and able to achieve common goals and business objectives.
* Basic Image creation, Bundle creation, User creation, Workspace installation for specific user in **AWS ALKS Account.**
* Assigning permission/roles for specific server (public server) in **AWS ALKS.**
* Holding **B1 / B2 Visa.**

Tools & Technology Expertise

|  |  |
| --- | --- |
| Functional Testing Tool | Sahi pro, Selenium WebDriver, Robot Framework, Postman, SoapUI. |
| Bug Reporting Tool | JIRA, RALLY. |
| Test Management tool | QMetry, Rally |
| [Source code management](https://en.wikipedia.org/wiki/Source_code_management) | GitHub,CI/CD,SVN |
| Cloud Technology | AWS |
| Operating Systems | Windows 10 & Mac OS |
| Languages | HTML, Java, Python |
| Other Tools | Jenkins, TestNG, Maven, Cucumber, |
| Database | Sqlserver2008, Oracle SQL Developer |

Work Experience

|  |  |  |
| --- | --- | --- |
| **Organization** | **Role** | **Duration** |
| **Cerence Services (India) LLP** | SENIOR SOFTWARE QA ENGINEER | JAN 2022 – Till Date |
| **Harman Connected Services Corp India Pvt. Ltd [India]** | LEAD PRODUCT ENGINEER | JUNE 2014 – JAN 2022 |

Project Experience - with customer information

|  |  |  |  |
| --- | --- | --- | --- |
| **Project name: UDE- Navigation** | | **Duration: Jan 2022 to till date** | |
| Role | Senior Software QA Engineer | | |
| Project Summary | **Unified Destination Entry (UDE)** - UDE is a combination Voice destination entry (VDE) and Point of Interest (POI) which enables user to navigate to the respective geographical locations | | |
| Client | *Cerence Services (India) LLP* | | |
| Tools | *Jira, Jenkins, GitHub, Java, API Automation, Postman, IntelliJ, SVN* | | |
| Platform | Windows 10 | | |
| Responsibilities | * Analyze High Level Requirements, Project Specifications. * Writing Automation Script & executing them through Jenkins * Review & Merge Automation PR * Identify Test Scenarios. * Write & review Test Cases, Execute Test Suites. * Report & track Defects. * Helping Agile Team in resolving the Issues. * Assignment of task. | |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Project name: Digital Contracting** | | | | **Duration: April 2021 to Jan 2022** | | | | |
| Role | Lead Product Engineer | | | | | | | |
| Project Summary | **Digital Contracting** - Digital contracting solution enables you to submit auto contracts to your lenders in real-time and get funded as fast as same day. | | | | | | | |
| Client | Cox Automotive Inc. | | | | | | | |
| Tools | *Rally, Jira, Jenkins, GitHub, PYTEST, Oracle SQL Developer* | | | | | | | |
| Responsibilities | * Analyze High Level Requirements, Project Specifications. * Working in Agile Methodology. * Writing Pytest Automation Script & executing them through Jenkins * Review Automation PR * Identify Test Scenarios. * Write & review Test Cases, Execute Test Suites. * Report & track Defects. * Clarifying issues with On-site team, taking KT sessions and discussions with team members * Validating the data values in database using SQL queries. * Helping Agile Team in resolving the Issues. | | | | | | |
| **Project name: DRaaS** | | | | | **Duration: Jan 2020 to March 2021** | |
| Role | | Senior Product Engineer | | | | |
| Project Summary | | DRaaS: - Provide Lenders a channel to reach consumers looking for automotive financing: ​ Search inventory from dealers within the lender network. Construct an online deal (with or without trade) based on the advertised lender rates. Apply for credit on a specific a vehicle. | | | | |
| Client | | Cox Automotive Inc. | | | | |
| Tools | | Rally, Jira, Jenkins, GitHub, Selenium WebDriver, Oracle SQL Developer, Postman, SoapUI. | | | | |
| Platform | | Windows 10, Mac OS | | | | |
| Responsibilities | | * Analyze High Level Requirements, Project Specifications. * Working in Agile Methodology. * Writing Selenium Web Driver & JAVA Code using Page Object Framework with integration of other tools like TestNG and Cucumber * Create and configure Jenkins jobs for Automation. * Review and Merge Automation Scripts. * Identify Test Scenarios. * Write & review Test Cases, Execute Test Suites. * Report & track Defects. * Clarifying issues with On-site team, taking KT sessions and discussions with team members * Validating the data values in database using SQL queries. * Helping Agile Team in resolving the Issues. * Running API Calls with Soap UI and postman. | | | | |
| **Project name: Toolkit** | | | **Duration: Dec 2017 to Dec 2019** | | |
| Role | Senior Product Engineer | | | | |
| Project Summary | The objective of this project is DealerTrack can help your dealership supercharge its F&I business with ToolKit. From requesting credit reports, to building and submitting credit application data, to checking on the real-time status of contracts-in-transit —the ToolKit accelerates your F&I process, enabling you to reduce costs, build stronger customer relationships and boost profitability | | | | |
| Client | Cox Automotive Inc. | | | | |
| Tools | Rally, Jira, Jenkins, GitHub, Selenium WebDriver, Sqlserver2008 | | | | |
| Platform | Windows 7, Mac OS | | | | |
| Responsibilities | * Analyze High Level Requirements, Project Specifications. * Working in Agile Methodology. * Writing Selenium Web Driver & JAVA Code using Page Object Framework with integration of other tools like TestNG and Cucumber * Create and configure Jenkins jobs for Automation. * Review and Merge Automation Scripts. * Identify Test Scenarios. * Write & review Test Cases, Execute Test Suites. * Report & track Defects. | | | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Project name: Toolkit** | | | **Duration: February 2016 to Dec 2017** |
| Role | Product Engineer | | |
| Project Summary | The objective of this project is DealerTrack can help your dealership supercharge its F&I business with ToolKit. From requesting credit reports, to building and submitting credit application data, to checking on the real-time status of contracts-in-transit —the ToolKit accelerates your F&I process, enabling you to reduce costs, build stronger customer relationships and boost profitability | | |
| Client | DealerTrack Technologies | | |
| Tools | Rally, Jira, Jenkins, GitHub, Selenium WebDriver, Robot Framework, Sqlserver2008 | | |
| Platform | Windows 7, Mac OS | | |
| Responsibilities | * Analyze High Level Requirements, Project Specifications. * Working in Agile Methodology. * Writing Selenium Web Driver & JAVA Code using Page Object Framework with integration of other tools like TestNG and Cucumber * Create Automating Script using Robot Framework & executing them through Jenkins * Create and configure Jenkins jobs for Automation. * Review and Merge Automation Scripts. * Identify Test Scenarios, as well as Report & track Defects. * Write & review Test Cases, Execute Test Suites | | |
| **Project name: Classic OS Refresh** | | | **Duration: January 2016 to February 2016** | |
| Role | | Product Engineer | | |
| Project Summary | | The objective of this project is the windows server is getting upgraded from 2003 to 2012, so regression need to be done for all the major products. | | |
| Client | | DealerTrack Technologies | | |
| Tools | | QMetry, Jira, Oracle10g | | |
| Platform | | Windows 7, Mac OS | | |
| Responsibilities | | * Analyze High Level Requirements, Project Specifications * Identify Test Scenarios. * Write & review Test Cases, Execute Test Suites * Report & track Defects. * Validating the data values in database using queries. | | |

|  |  |  |
| --- | --- | --- |
| **Project name: Digital eContracting & App Loan Details** | | **Duration: September 2015 to January 2016** |
| Role | | Quality Assurance Analyst |
| Project Summary | | Electronic contracting solution enables you to submit auto contracts to your lenders in real-time and get funded as fast as same day. |
| Client | | DealerTrack Technologies |
| Tools | | QMetry, Jira |
| Platform | | Windows 7, Mac OS |
| Responsibilities | | * Analyze High Level Requirements, Project Specifications * Identify Test Scenarios. * Write & review Test Cases, execute Test Suites * Report & track Defects |
| **Project name: Lead Viewer Integration with Classic** | **Duration: March 2015 to August 2015** | |
| Role | Quality Assurance Analyst | |
| Project Summary | Goal of the project is providing an embeddable listing of leads for use with any web application, coexist with existing front/backend frameworks used by the app without change. | |
| Client | DealerTrack Technologies | |
| Tools | QMetry, Jira | |
| Platform | Windows 7, Mac OS | |
| Responsibilities | * Analyze High Level Requirements, Project Specifications * Identify Test Scenarios. * Write & review Test Cases, execute Test Suites * Report & track Defects. | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Project name: Multi Browser & Devices Testing** | | **Duration: June 2014 to February 2015** | |
| Role | Quality Assurance Analyst | |
| Project Summary | Multi browsers and devices (IPAD, Mac book) testing for Finance solution products | |
| Client | DealerTrack Technologies | |
| Tools | Jira, Sahi pro 5.1.1 | |
| Platform | Windows 7, Mac OS | |
| Responsibilities | * Analyze High Level Requirements, Project Specifications * Automating Script and executing them through Sahi pro tool. * Identify Test Scenarios. * Write & review Test Cases, execute Test Suites * Report & track Defects * Attend Project meetings with High Performance Team | |

Professional Experience

* **Cerence Services (India) LLP January 2022 to till date.**
* Cerence is an American multinational software company that develops artificial intelligence

assistant technology primarily for automobiles

* **Harman Connected Services Corp India Pvt. Ltd [India]**  **June** **2014 to January 2022**
* HARMAN Connected Services, a division of HARMAN International, is a leading professional

services provider.

Education

* Master of Computer Application (MCA) from M.I.T Academy of Engineering, Pune in 2014 with First Division.
* Bachelor of Computer Application (BCA) from M.P.I.M.C.A, Varanasi in 2011 with First Division.
* 12th from R.J. Inter College, Gorakhpur in 2008 with Second Division.
* 10th from Sunbeam School, Varanasi in 2004 with Second Division.

**VISA**

* Holding **B1 / B2** Visa

Advanced Training/Development Program

* Creativity and Innovation
* Problem Solving and Decision Making.

Awards and Recognitions

* Going the Extra Mile Award
* Take a Bow Award
* Rise Award

Certification

* **Microsoft Certified Professional**

**Certification Number**: E775-2317 **Achievement Date:** 04/07/2014

**Certification/Version:** Microsoft Certified Professional

* **Microsoft Technology Associate**

**Certification Number**: E775-2316 **Achievement Date**: 04/07/2014

**Certification/Version:** .NET Fundamentals.

Personal Details

Date of Birth: 20th September 1987

Address: Hinjewadi, Pune

Languages Known: English, Hindi.

**Declaration**

I hereby declare that the information given above is true to the best of my knowledge & belief.

**Place**: Pune. **Name**: Amar Agrawal.