**Basil Joy**

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 **Experience Summary:**

Test lead with 5.7 years of experience in IT industry with 3 years of experience in sales force testing under sales and service cloud platforms and 2.7 years with Apple ios web and mobile testing along with extensive accomplishments in strategizing testing cycle by defining test objective, test environment, test approach, automation tools, contingency plan, and risk analysis under Agile Scrum methadology.

**Functional Skills:**

* Expertise in creating Users, Roles, Profiles, Relationship, Page Layouts, Record types, Email Services, Validation rules, Reports, Dashboards.
* Experienced in creating custom objects, workflows and Process Builder.
* Proficient in App development and testing in Classic & Salesforce Lightning.
* Data migration and updates through the tools provided by Data Loader.
* Thorough hands on experience in identifying test scenarios / test cases based on user stories/ functional specs.
* Well experienced in Test case execution, defect logging / reporting, and analyzing the root cause.
* Experienced in status reporting, project tracking, and metrics collection and reporting.
* Hands on experience in updating QA activities – GoNoGo pack, Test exit report, Test Governance, Daily status reports, Test Approach, Test plan.
* Involved in Sprint planning, Backlog Refinement sessions, Daily scrum meetings, Defect triage Sprint review & retrospective meetings.
* Proficient in Functional, Smoke, regression, System Integration (SIT), User Interface & Browser compatibility testing.
* Coordinates with Project Manager, Business Analysts, Onshore stakeholders and Clients to communicate on project status and impediments.
* Excellent communication and presentation skills with strong work ethics.
* Module team leader also involved in preparing test documentation,Test strategy,Test Plan.
* Proven skills in writing and optimizing test cases to maximize success of manual software testing with consistent, thorough approaches
* Subject matter expert in online retail domain and accomplished proficient knowledge in usability testing on Android and iOS mobile platform
* Owned assessment of software bugs and compiling findings along with resolution techniques to disseminate to Test Manager

**Career Profile:**

* Working as **Test Lead** in Intellect Design Arena Limited, Chennai from August 2020-Till now
* Worked as **Associate Consultant** in Intellect Design Arena (Polaris group), Chennai from May2019 – August 2020.
* Worked as **Project Engineer** in Wipro Limited, Chennai from May 2015– November 2018.

**Technical Profile:**

* Certified in Salesforce Administrator.
* Salesforce Custom object; PageLayout; Record types; Reports and dashboards; Process builder & Workflows
* Salesforce CRM tool slike data loader data import wizard and workbench.
* Proficiency on tools like QC/ HP ALM (Application Lifecycle Management), JIRA, Confluence, Radar, Workbench; Splunk; Central Station; MDM database
* Test management
* Team leadership
* Test documents generation- Test Plan/Test Strategy/Risk mitigation plans
* Learner Selenium Automation framework.
* Agile Scrum Methadologies
* Knowledge in basic SQL queries.

**Company 2: Intellect Design Arena Limited**

Client: St. James’s Place Wealth Management

Project: Salesforce

Tool: HP ALM management tool, JIRA, Confluence, Sales force; MDM Database

Period: May 2019 – Till date

**Description :**

* St. James’s Place (SJP) Wealth Management is a FTSE 100 company with £52bn of client funds under management and Operates in Three Lines of Business & Services:- Investments, Retirement Planning, Life Insurance and Planning.
* SJP provides expert and reliable financial advice to mass affluent/high net worth investors. Associated with Intellect for the past nine years and delivered over 50+ critical projects successfully.

**Roles and Responsibilities:**

* + Creating new User Accounts and assigned Profiles as per their role in role hierarchy.
	+ Created Data Validation rules and Formulas as per business requirement.
	+ Worked with various salesforce.com Standard objects like Accounts, Contacts, Leads, Cases and Opportunities
	+ Created Workflow Rules to automate Tasks, Email Alerts, Field Updates and Time-dependent actions.
	+ Created Reports and Dashboards to track Leads, Projects, and Cases as per the requirements.
	+ Customized Page layouts for Standard/Custom objects and assigned Record Types.
	+ Raising questions in planning session and bring as New requirements.
	+ Effectiveness of creating automated test scripts/reusable script.
	+ Proactive measures taken for Improving productivity and error free delivery
* Leadership Ability:
	+ Ability to work with no supervision.
	+ Ability to handle conflict and crisis while working in team(S).
	+ Ability to handle a project as a Single handed
	+ Have prepared test strategy/test plan documents before the start of test including all the details required to carry testing
	+ Collaborated with developers and product owners to stay current on product features and intended functionality.
	+ Managed and collaborated with team of 6 members alongside working with clients counterparts and project management team
	+ Effectiveness in doing Root Cause Analysis
	+ Preparing Test Approach and Test exit reports.

**Company 1: Wipro Limited**

Client/Project: Apple Computers Inc

Tools : Radar; JIRA; Splunk; Resteasy; SQl Developer; Central Station;

Period: May 2015 – November 2018

**Description :**

Apple Computer, Inc., is an American multinational corporation headquartered in Cupertino, California, that design, develops, and sells consumer electronics, computer software and personal computers. Its best-known hardware products are the Mac line of computers, the iPod music player, the iPhone Smartphone, and the iPad tablet computer.

**Roles and Responsibilities:**

* Understanding Business Requirement Specifications
* Preparing Test Plan and Test Strategy documents for the testing
* Developing functional/system test scenarios and test cases to ensure product meets functional and design specifications & Test Artifacts
* Providing feedback to design reviews and test tool selections/improvements
* Executing test cases which involves functional, negative and regression testing
* Ensuring that the new development changes satisfy the business requirements and also that the new changes has not impacted the existing system functionalities.
* To co-ordinate with Onshore team about the project tasks.
* To manage and assist the team in every resolution and review all deliverables sent to onsite / client.
* To ensure offshore deliveries with quality as per timelines.
* Defect Tracking and Reporting
* Preparing Client Status Report, daily and weekly status reports
* Have worked individually in Black Projects and delivered the release successfully to production.

**Academic Profile:**

* B.E. in Electrical and Electronics Engineering from “Velammal Institute of Technology, Chennai from 2011 – 2015 with an aggregate of 74.0%.
* Higher Secondary in “Saint Paul’s Matriculation Higher Secondary School”, Neyveli during 2010 – 2011 with 93%.
* High School in “Saint Paul’s Matriculation Higher Secondary School”, Neyveli during 2008 – 2009 with 79%.

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**Declaration:**

I hereby declare that all the information furnished above is true to the best of my knowledge.

 (Basil Joy)

Date:

Place: