

# Indrayani Joshi

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## Professional Summary

Methodical QA professional with 6 years of experience in optimal testing strategies. Open and clear communicator with good multitasking skills, organized nature and strong attention to detail. Certified with **Salesforce Sales Cloud Consultant & Sales Cloud Administrator** with an experience of working in the financial services and IT service industry.

6 Years | QA | Salesforce Testing | Automation testing | Sales Cloud Consultant | Community Cloud | Service CRM | Salesforce Banking | Bugzilla | Jira

### Profile Highlights:

1. Strong structured testing knowledge and thorough understanding of quality assurance testing methodologies & concepts, demonstrating deep knowledge and hands on experience mainly Functional and Automation testing across Salesforce platform.
2. Led the testing team of 6-8 members for cross functional projects consisting of various Salesforce platforms, such as Sales cloud, Community cloud, Service cloud.
3. Extensive experience and knowledge in Testing lifecycle and core Testing techniques using different test approaches, Requirements/ Functional Analysis, Test Planning, Test Preparation, Test Estimation, Test Execution, Test Management and Defect Management.
4. Maintained a good Customer Relationship and trust by excellent delivery in the last few years that resulted in Company being treated as a partner rather than vendor/ supplier.
5. Mentor team on Test Execution, Requirement Analysis & skill development.
6. Experience of using test management tools to manage testing activity and to provide testing metrics.

### Roles & Responsibilities handled:

1. Proficient in the various testing phases like: Functional Testing, Integration Testing, Data Migration Testing and Regression Testing, UAT & Go-live Support.
2. Providing Feature Demo to Stakeholders and Product Owner.
3. Superintend for Reporting including Daily, weekly, sprint wise, monthly status reports.
4. Superintend to test UAT scenarios with UAT users during the UAT cycle and taking feedback.
5. Contribution in QA Scrum meetings, Sprint Planning and Retrospectives.
6. Involved in regression testing by using Selenium test-suite with maintenance of test-scripts.
7. Thorough hands on experience with all levels of testing including Smoke & Sanity, Usability, Functional, Non Functional, Integration testing, Regression, Re-testing and User Acceptance Testing.
8. Involved in requirements gathering and client discussions.
9. Preparing requirement documents as per discussed scopes.
10. Identifying testing scope based on requirement document (BRDs).
11. Communicating with Clients, Developer & Project management team

### Achievements:

1. SPOT Award 2020 - Ubsdigicloud Solutions
2. Project award received for "Industrial Market Performance Excellence Award 2022" in the category of Driving Operational Efficiencies.
3. Client appreciation for quality excellence and on time delivery for various projects.
4. Appreciation for successful planning and execution of QA process within the organization.

## Experience



### **Salesforce QA/QC Engineer**

UBSdigiCloud Solutions

Oct 2020 - Present (2 years 7 months)



### **Software Tester**

Bajaj Finserv

Jun 2018 - Oct 2020 (2 years 5 months)



### **Trainee Test Engineer**

Innocura technologies

May 2016 - Oct 2017 (1 year 6 months)

## Education



### **Dip. In E&Tc Engineering**

2012

## Licenses & Certifications



### **Salesforce Certified Administrator (SCA)**



### **Salesforce Certified Sales Cloud Consultant**

## Skills

Selenium • Business Requirements • Automation with Selenium Web-driver • Quality Assurance • Testing • Management • SQL • Microsoft Office • Agile Methodologies •