

MONIKA SHIRKE

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OBJECTIVE:

To learn and utilize my skills towards individual & professional growth of the Organization.

WORK EXPERIENCE:

Over **4.2 years** of total IT experience as **Senior salesforce developer**. (Service Cloud – Lightning Development experience of 1 Year) & (Apttus CLM Experience) with 4X Salesforce Certified Professional. Had an experience of working on Salesforce Development. Worked on Marketing Cloud and Einstein Analytics project.

PROFICIENCIES:

- Experienced in designing and development of application using Salesforce.com.
 - Having Knowledge of Salesforce Configuration and Customization (Apex, VF).
 - Worked on Apttus CLM contract lifecycle management.
 - Having experience in Salesforce Service Cloud 'Service Console' lightning application development.
 - Implemented security and sharing rules at object, field, and record level for different users at different levels of organization
 - Created workflows, validation rules.
 - Created custom settings, Email templates and Email Alerts.
 - Having experience in Marketing cloud - journey builder, automation studio, Building email templates.
 - Proficient in Salesforce Admin toolkit including Process builder, Lightning Flows.
 - Proficient in Salesforce developer toolkit including Apex Classes, Controllers and Triggers, Visualforce.
 - Involved in Unit Testing and Test Coverage for triggers and classes.
 - Worked on Agile Methodologies and implemented in projects.
 - Having analytical capabilities and communication skills delivering solutions as part of a team.
 - Having Strong communication and interpersonal skills ability to backed by sound analytical, technical and leadership skills. I am having skill of management of multiple tasks and assignments.
 - Worked on Einstein Analytics, data set, lens, data manager, reports and dashboard.
 - Worked with data migration tools like Salesforce Apex Data Loader, Workbench, Import wizard.
 - Having experience in Salesforce Dx, Starch org.
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CERTIFICATIONS:

- Certified with Salesforce Administrator (**ADM201**) – **Salesforce.com**
- Certified with Salesforce Platform Developer 1 (**DEV401**) – **Salesforce.com**
- Certified with Salesforce Platform App Builder (**DEV 402**) – **Salesforce.com**
- Certified with Salesforce service cloud - **Salesforce.com**
- Flosun certified professional.
- Internally Atos| Syntel certified with Agile.

ACADEMICS DETAILS:

Exams Passed	Board/University	Year	Percentage
B.E (Computer Science)	Marathwada Mitra Mandal's College of Engineering, Pune	2016	64%
12 th Board (HSC)	kendriya vidyalaya, chandanagar (CBSE)	2012	61.00%
10 th Board (SSC)	kendriya vidyalaya, Chandanagar (CBSE)	2010	67.60%

PROJECT DETAILS:

ARESS SOFTWARE (MARCH 2020 - PRESENT)

Project Name : RSA (Royal Society of Arts) (May 2020 - Present)

Role : Senior Salesforce Developer

Team Size : 4

Technology : Web service, Sales process, Fellowship Handling, Payment Process, Salesforce Professional ORG Configurations, Salesforce Reports and Dashboards.

Project Description: The Royal Society for the Encouragement of Arts, Manufactures and Commerce (RSA) is a London-based, British organization committed to finding practical solutions to social challenges. The RSA's mission expressed in the founding charter was to "embolden enterprise, enlarge science, refine art, improve our manufacturers and extend our commerce", but also of the need to alleviate poverty and secure full employment. On its website, the RSA characterizes itself as "an enlightenment organization committed to finding innovative practical solutions to today's social challenges". We manage Fellowship, Payment in salesforce

Responsibility: As a Salesforce developer I was responsible for requirement gathering from clients. Implementation of requirements, fixing issues and unit testing as well as attending call and showing demo to clients.

Project Name : Einstein Analytics (March 2020 - April 2020)

Role : Senior Salesforce Developer

Team Size : 2

Technology : Data Flows, Data Set, Lens, Reports & Dashboard, App Creating

Description: Created the dashboard segmentation, Reports and Dashboard is Donut representing the Customer of the client via which mode, after clicking the respective section it refreshes the other dashboards based on that Mode of Communication.

Responsibility: As a salesforce developer, Created Apps in Einstein analytics, different dataset, Enable Data Sync and Connections, lenses and reports, dataflows, Data Manager.

ATOS-SYNTTEL (JULY 2016 - FEB 2020)

Project Name : Cummins Contract Management System (Aug 2018 to Feb2020)

Role : Salesforce Developer

Team Size : 9-10

Technology : Apttus CLM, sandbox, Lightning components, Apex, SOQL, Data Loader, JavaScript

Project Description: Contract Lifecycle Management (CLM) is the process of systematically and efficiently managing contract creation, execution, and analysis for maximizing financial and operational performance and minimizing risk. Apttus CLM allows you to leverage Salesforce as a central repository for all corporate contractual agreements. Setting up the central repository provides visibility into contractual commitments,

reduces the risk of litigation and revenue leakage. Apttus allows you to setup alerts and notifications around predefined trigger points

Responsibility: - I have created custom components in lightning and used Apttus out of box functionality as well as done data migration in it, also used SF out of box like record types, Page layouts, custom object. Bug fixing and maintenance of Product.

Project Name : CUNA Mutual – Marketing Cloud (March 2018 to July 2018)

Role : Marketing Cloud Developer/ Consultant

Team Size : 6

Technologies : Email Studio, Mobile studio, Contact Builder, Audience Builder

Project Description: We have recently introduced marketing cloud instance in our org. CMFG Marketing cloud project focused towards email and mobile studio marketing. Marketing cloud has an integration with BizTalk for further process.

Responsibilities: Experience working with large data sets and databases, build data extensions in Marketing Cloud, Documenting processes thoroughly to serve as a cross-training, Experience on working journey builder and automation studio, Building email templates.

Project Name : Moduslink- Service Console (July 2016 – Feb 2018)

Domain : Manufacturing

Role : Salesforce Developer

Team Size : 7

Technology: Configuration (Workflows, Process builder, Reports-Dashboard, Live Agent-Omni channel, Profiles, Permission sets, OWD, Workbench), Customization (Apex, Triggers, Visualforce pages, XML, JSON), Postman, Soap/Rest Request, Test classes, JavaScript, SOQL, SOSL

Project Description: Moduslink has various client (Here, Apple, and GoPro) who sales their own product using their own website moduslink provides service to their client's customer regarding any product related issues. Even customer directly can call moduslink service agent and then agent can place his/her order related to any client associated with moduslink client. Salesforce implementation was involved for managing issue related to order and placing the new order.

Responsibility: As a Salesforce developer proving both architectural and technical solutions to client. I was responsible for Configuration, Customization, Data migration and deploy same on production environment. Bug fixing and maintenance of Product.

PERSONAL INFO

Name : Monika Shirke
Date of Birth : 27-09-1993
Permanent Address : Keshavnagar, Mundhwa, Pune-411036
Languages Known : English, Marathi, and Hindi
Passport Number : P3288868 (Valid till 2026)

Date

Monika Shirke