**Sidharth Khajuria**

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A challenging growth oriented position in a progressive company, where my skills are effectively utilized to improve operation and contribute in organizations success

**Skill set:**

* Strong hands on knowledge on **NetApp Storage** 7 and C Mode.
* Online Vfiler migration.
* Migration from 7 mode to cdot.
* Upgrading Ontap, SP firmware, Disk and shelf firmware.
* SnapCentre
* Strong knowledge on troubleshooting hardware component issues including **NVRAM**, **DIMM**, **IOM modules**, **Motherboard**, **Shelf chassis**, **PSU** and port failures on Storage subsystem.
* Hands on knowledge on **multi-path HA** configuration, Metrocluster and SAS cabling.
* Troubleshooting Controller down scenarios**.**
* Knowledge on **OnCommand System Manager and** **Unified** **Manager.**
* Knowledge on NetApp Storage **Health Checks.**
* Knowledge on retrieving periodical AutoSupport logs using **ASUP GRAB.**
* Strong exposure to enterprise, Named & general territory accounts.
* Currently working on a **storage migration project**, where we are moving the **SAP data from 7 mode devices to c mode devices. Where I am planning and doing both online/offline migration.**

**Technical skills:**

**NetApp Hardware: FAS20X0, FAS2200, FAS3120, FAS3160, FAS6080, FAS 6240, FAS80X0, AFF system.**

**Operating systems:** Data ONTAP 7, Cluster mode & Ontap 9.

**Monitoring tools:** DFM (Data Fabric manager)/Operational Manager, OnCommand System Manager, Active IQ & SmartSolve.

**Qualification:**

**B.Tech** in **Information Technology** from **RBIENT Punjab (2009-2013)**

**Employment snapshot:**

Working as an Associate consultation for HCL technology Bangalore from Nov 2020 to till now.

Working as a Senior Storage Engineer for DXC Technology (SAP Labs) from May 2019 to Nov 2020

* Responsible and Maintaining over **230 Peta Bytes** of data around 20+ data centers which are having around **350 +** Netapp Storage clusters worldwide. Planning and migration SAP data from 7 mode devices to c mode devices.
* Deploy and manage NetApp Storage infrastructure (FASxxx, AFFxxx series, Data Ontap7.x & Cluster data Ontap)
* NetApp Storage Life cycle management from commissioning to support/maintenance and EOL Decommissions for Transition of Data to NAS boxes.
* Successfully handled Major Volume Migration projects.
* Planning and performing ONTAP upgrade along with the cluster network switch upgrade.
* Supporting SAP with all their Storage tickets.
* Working closely with SAP L4 team and NetApp to fix all the their operational risks and their project related risks.
* Giving KT to new joiners related to environment and process.

Working as Storage Engineer for British telecom from June 2018 to May 2019.

* Was supporting BT internal NetApp storage.
* Was involved in migrating the data to cmode devices.
* Was involved in Upgrading ONTAP.
* Was helping customer in their storage queries.

Worked as Technical Support Engineer for CONVERGYS-NetApp (July 2015 – June 2018)

* Was working a L1 engineer for NetApp.
* Was supporting CORE and Hardware verticals.
* Was part of handling NetApp filer down tickets for APAC (P1 tickets)

Worked as Operation Professional for IBM (July 2014 – June 2015)

**Professional summary:**

**Client: NetApp**.

**Storage:** FAS2040, FAS3120, FAS6080, FAS/V 6240, FAS80X0 & AFF systems

**Description:** FAS2000, 3000 series filers, configured in NAS environment. Analyzing the severity of an issue and escalating SAP cases on basis of priority. Handling B2B customers in regards to their queries related to technical issues, part failures and providing resolution in the given SLA. Joining WebEx sessions and troubleshooting customer queries. Processing Part Requests for replacement disks and failed storage components. Providing End-to-end support to the business partner in giving resolution within the given TRO.

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