HONEY **MEHTA**

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Salesforce Developer and Consultant with 4.8 Years of Industry experience. I am 9**x** Salesforce certified. I have varied interests in Cloud Computing and Big Data technologies across various domains including not limited to Banking & Financials, Retails & Logistics and Telecom.

EXPERIENCE

JANUARY 19 – CURRENT

SALESFORCE PROFESSIONAL, TECHNOLOGY ANALYST, INFOSYS

Analyzing client requirements and transferring them to the team.
Raising queries on the technical challenges of the requirements with the business.
Configuring sales cloud and service cloud in Lightning.
Development of custom solutions in Lightning.
To build automations using workflows and process builders.
Integrations with the external systems.
Creation and Execution of test cases.
Deployment of new changes form developer orgs to higher orgs via CI/CD pipeline using automated using Bitbucket and ANT.

JANUARY 18 – DECEMBER 18

SENIOR SYSTEMS ENGINEER, SALESFORCE, INFOSYS

Worked primarily as a Service Cloud developer for Australian Healthcare Insurer.
Also worked as a part of Sales Cloud team.
Implementation of Service and Support solutions including Email-to-case, Web-to-case, Fb-to-case, Live Agent and Omni Channel.
Integration with Social Studio.
Implementation of Customer Satisfaction Survey using Qualtrics Integration.
Lightning App Development.
Integration with external apps using REST.
Code migration using change set and/or ANT

MARCH 17 – DECEMBER 17

SYSTEMS ENGINEER, SALESFORCE, INFOSYS

Implementation of Service Cloud.
Raising Cases with SF.
Working with custom objects, custom settings, page layouts and profiles.
Detection and Correction of PMD violations in the code.

MAY 16 – FEBRUARY 17

SYSTEMS ENGINEER, INFOSYS

Java and Angular JS developer for American Telecommunications Client.
Scala developer for a German Retail Client.

EDUCATION

2011 – 2015

BACHELOR OF TECHNOLOGY, UNIVERSITY OF PETROLEUM & ENERGY STUDIES

Computer Science with Specialization in Cloud Computing & Virtualization Technologies in Association with IBM.

SKILLS

- Salesforce
- Service Cloud
- Sales Cloud
- Social Studio
- Lightning Component Development
- Salesforce Lightning Experience
- Data Integrations
- Apex Programming
- Automations- Workflow, Process Builder
- Security and Vulnerability Detection and Correction
- Knowledge of:
- Salesforce Maps (Map Anything)
- Visual Force
- Einstein Analytics & Discovery
- Financial Services Cloud
- COPADO CI/CD
- FLOSUM CI/CD
- Data Masking
- Checkmarx
- PMD

CERTIFICATIONS

- Salesforce Certified Administrator (ADM-201).
- Salesforce Certified App Builder.
- Salesforce Certified Service Cloud Consultant.
- Salesforce Maps Accredited Consultant.
- Salesforce Certified Sharing and Visibility Designer.
- Salesforce Certified Platform Developer 1.
- Salesforce Certified Sales Cloud Consultant.
- Salesforce Certified Einstein Analytics & Discovery Consultant.
- Salesforce Certified Platform Developer II.
- COPADO Certified Administrator.
- Microsoft Certified Azure Professional.
- EMC Certified Academic Professional- Storage Technologies.