**RESUME**

**Shubham Dahuja**

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**Objective**

A candidate with 4+ years of overall IT experience in developing CRM solutions with around 2 years of experience in Salesforce.com Configuration & Customization, Salesforce.com technologies, Apex and Lightning.

**Profile Summary**

|  |  |
| --- | --- |
| **Current Company**  | Wipro Private Limited  |
| **Previous Company** | None |
| **Current Designation**  | Associate Consultant |
| **Total Working Experience**  | 4 years 5 Months |
| **CRM Technologies**  | Salesforce CRM |
| **Programming Languages**  | Apex, JAVA, JAVASCRIPT, SQL, SOQL, SOSL, DB2, Cobol |
| **Mark-up Languages**  | HTML, XML  |
| **Tools and Packages**  | Salesforce configuration and customization, Salesforce Config and development |
| **Domain Experience**  | Sales Order Management, Financial services, Manufacturing, Banking |

**Skills & Abilities:**

**Salesforce Configuration**

* Proficient in configuration and customization of validation rules, custom settings, profiles, permission sets, custom objects, email templates, page layout, record types, test classes, sharing rules
* Knowledge of apex classes, triggers, lightning aura components and Test Classes.
* Good knowledge of Data Modelling and security settings for Salesforce Org.
* Hands on salesforce declarative tools Workflows, Process builder, flows, Duplicate Rules.
* Designed and Deployed Custom Objects, Components, validation rules, Approval processes etc.
* Knowledge of deployment via change sets, Copado, ANT migration.

**Certifications**

* Salesforce Certified Platform Developer – I
* Salesforce Certified Administrator
* Salesforce Certified Platform App Builder

**Work Experience Details**

**Current Organization: Wipro Private Limited (Pune)**

**Client:** Deluxe Corporation, US

**Role:** Associate Consultant

**Duration:** Apr 2021 to till date

**Responsibilities**:

* Keep abreast of new of new SFDC features and functionality, and provide recommendations for process improvements.
* Worked on APEX Programming by creating Apex Classes in order to fetch and display data dynamically to the end users based on project requirements.
* Worked on Lightning aura components to display data to the end users.
* Migrated code and components using VS Code and Copado.
* Worked on code quality to ensure everything is as per company standards with the help of Sonarqube.
* Ensure proper documentation throughout the development change management platform including working within JIRA/TFS, tracking and creating changesets, etc.
* Maintain technical knowledge by using Trailhead, attending educational workshops and reviewing related publications, when available.

**Client:** Marelli, Japan

**Role:** Senior Project Engineer

**Duration:** November 2019 to Mar 2021

**Responsibilities**:

* Maintain data quality by identifying and deleting or merging duplicate records, cleansing and updating inaccurate data.
* Develop customizations (new fields, new objects) to Salesforce.com that improve workflows and reporting
* Assist in performing and executing functional testing. Developing use cases, test scripts, and translate these for usage in automated regression testing.
* Worked on APEX Programming by creating custom Triggers and performed Asynchronous calls to implement the business logic as per the requirements.
* To generate test classes for existing apex codes.
* Worked on validationrules, Formula field creation and Email Templates.
* Automated the manual activities of production support team using Excel macros.
* I have worked on requirement gathering, providing estimation, conducting discussions with client and providing demo's to clients.
* Worked on Cobol and unix shell scripts as responsible for Global Processing and Information control system, managing accounting at the legacy side using mainframes systems and processing control using automated tools like Microfocus and Unix shell scripting.

**Client Name**: Credit Suisse

**Role**: Mainframe Developer

**Duration**: June 2017 to September 2019

**Responsibilities**:

* Change the input format/retrain the existing models as per suggestion by the business experts in FRD.
* Day to day experience in debugging and refactoring of existing scripts.
* COBOL codes to create daily reports of different trades data which are further sent to various teams/streams for their programs.
* Prepared feature files, scenarios, and scenario outlines for automation.
* Handling of PowerBuilder codes and its operations solely.
* Data validation/reconciliation – regularly audit and validate data for completeness and accuracy.
* Value Adds: Automation of HUGO ID Generation process.
* Value Adds: Data Visualization and BI Reporting using Tableau.

**Educational Qualification:**

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| --- | --- | --- | --- |
| **Degree**  | **Board/University**  | **Institute/College**  | **Year of Passing**  |
| B.Tech (ME)  | AMITY University, Gurugram | AMITY University, Gurugram | 2012-2016 |
| 10+2  | CBSE | Translam Academy International,Meerut | 2011-2012 |
| 10  | CBSE  | Translam Academy International, Meerut | 2009-2010  |

**Personal Information**

Date of Birth : 9 August 1995

Nationality : Indian

Gender : Male

Marital Status : Single

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