

# SHAM SUNDER – SFDC Associate Consultant

SHAM SUNDER(1091184)

Associate Consultant



## Certifications

- AppBuilder
- Flosum
- Admin
- Vloity Developer Essential
- Infosys Agile developer

## Profile Summary

- 3+ years of professional IT experience in the field of salesforce application.
- Familiarity with Software Development life cycle and Agile Methodologies.
- Worked with end to end CRM projects, including business process analysis/requirement gathering , designing, development and data migration.
- Experience in the sales force configuration and customization (Creating profiles, roles, users, page layouts, custom objects, custom app, process builders, validation, workflow, assignment rules, change set, data loader, Approval process, visual force page, apex class, batch apex, reports and dash boards).
- Team player with excellent communication skills and quick learner of taking additional responsibilities.
- Graduated/B.Tech in IT from Lovely Professional University, Phagwara (Punjab).

## Key Skills and Technologies

**Technology Skills :** Salesforce configuration, customization, Workflow Rules, Reports, Dashboards, Roles, profile, Validation rules, Apex class, visual force page , Deployments and knowledge on Lightning SLDS, Java scripts, process builder, Approval process, Batch Jobs, Schedule Apex.

**Trained on :** velocity, copado.

**IDE & Tool :** Data loader, Workbench, Import wizard, Eclipse IDE.

## A Brief Summary of Experience

### Salesforce Business Senior Associate Consultant

- Accounts worked in Molina (Development org).
- Involved in analyzing, designing, development, implementation, deploying and support to production issues and completed the releases successfully of business user requirements and received many appreciations/award from Molina clients.
- Worked on Automation like IT Critical changes monitoring and also User freezing
- Customized and Created/Published communities to meet the business needs.
- Customized the applications with Lightning SLDS to enhance the look and feel, worked on Lightning components for giving better user experience to the Applications.
- Handled issues of high priority and high complexity for apex classes.
- Involved in end to end testing of application and also in defect analysis, defect fixing and defect tracking and supported the AppExchange apps which are critical to clients.
- Experience in querying salesforce. com database using SOQL and SOSL queries.
- Worked on deploying the code through changeset from sandbox to all Lower Environments and worked on test class development and code coverage.
- Worked closely with the Business team to chalk out solutions which can enhance user experience and make application user friendly.