**Hiran Chander Gannu***,*

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**Profile summary**

Having 12+ years of experience in IT industry as a Project/Program Management consultant, PMP Certified, MSPS Certified project planning, scheduling & control functions, risk & issue management, metrics reporting, budget & financial forecasting, invoicing, change controlalong with extensive stakeholder communications & team handling. Proactive Agile Developer who is constantly trying to find new ways to get software to meet the precise needs of clients. Adept at customizing software solutions, retooling existing software platforms and helping customers to understand their software needs. Specializes in industrial control software Proactive Agile Developer who is constantly trying to find new ways to get software to meet the precise needs of clients. Adept at customizing software solutions, retooling existing software platforms and helping customers to understand their software needs. Specializes in industrial control software

**Experience summary**

* End to end experience of managing & executing each phase of project life cycle & SDLC from initiation till closure.
* Understanding client requirements for custom application development of Project Management processes, preparing schedule& cost estimates, getting it approved from the client & then following the standard SDLC executing the project through requirements gathering till implementation.
* Extensive experience in defining project scope, creating standard project schedules & metrics reporting templates to assist the project managers & leadership in effective project execution, monitoring & tracking.
* Configuration of tools like MS Project, MS Project Server, Service Now, Field Glass and IBM Rational team concert for Project Management processes.
* Actual efforts burned report & liaison for invoicing. Budget & efforts forecasting to control the project financials.
* Good understanding about earned value management & metrics reporting helped in defining various metrics reports viz. SPI/CPI, project variances, resource utilizations & milestone tracking used for project monitoring & various control functions, phase exit gates & project closures.
* Creation & distribution of dashboards, project S-Curves, SPI/CPI graphs, RAG status, Reports/variance charts helped in better project progress & health.
* Providing analysis on the project progress and recommendations to manage the deliverables within time, cost & scope.
* Performing gap analysis in existing processes and suggest for solutions to optimize the process. Drive end to end process improvement initiative and add value to project management function.
* Analyzing and understanding the business process, creating/ managing solution design document (SDD).
* Ability to multi-task and manage multiple projects in cross-functional environment.
* Experience in Agile Developer who is constantly trying to find new ways to get software to meet the precise needs of clients.
* Adept at customizing software solutions, retooling existing software platforms and helping customers to understand their software needs. Specializes in industrial control software.
* Working as a part of the tools & standards team for providing Project governance across business and functions.
* Handled team of 15 resources from Project initiation till closure.
* Experience with EC2 Auto Scaling, EBS, S3, ELB, RDS, Cloud Front, Cloud Watch, Dynamo DB and other AWS Services.
* Good working experience in Devops tools such as Dockers, Jenkins (CI-CD), GitHub, Maven, SVN.

**Employment history**

**March 2011 till date – Shift Lead for Accenture Pvt. Ltd.**

* Working for Global Standards project as a part of the tools & method team providing Project governance support across business portfolio level and project level, cross programs/ verticals and regions.
* Expert in creating and Manage Project Plan, Project deliverables, Status reports, analyzing risk and issues highlight the same in Leadership calls on weekly basis.
* Worked in Global level Accenture Information Security Project which is spread over 5 territories and 48 Country’s (ISMS Information Security), Assets and Control Management (Restricted and Highly confidential assets using Archer, Excel Status reports, Share point forms/views and Engagement Scorecard).
* Acted as Consultant for other Projects in developing new dashboards and reports to help track and monitor the program efficiently.
* Providing solutions to standardize and manage reporting effectively.
* Using MS Project for Status report, risk & issue management, dependency management.
* Providing expert consultation to projects for end to end implementation of time and work plan management and metrics reporting.
* Subject Matter Expert for project planning and scheduling for development projects.
* Creating various metrics report used for project monitoring.
* Generating actual efforts report & liaison with financial team for invoicing.
* Effort forecasting to understand the project EAC & controlling the profitability.
* Managing & leading the solutions team to provide projects with expert guidance and consultation in setting up Project Management processes like resource management, risk, issue and change request tracking, incident and service management.
* Exposure towards projects working in waterfall model as well agile methodology.
* Suggest and develop various automation tools that help in optimizing the Project efforts and quality.
* Configuration of MS Project Server and IBM Rational Team Concert for projects.

**Project – JCI Johnson Controls (PDNA, FIRE and HVAC)**

Johnson Controls is Accenture one of the diamond clients with over 160+FTE and managing various verticals of JCI USA.

* + Leading the Project Management and Delivery team of 22 resources and acting as a central point of communication.
  + Managing multiple stakeholder communications across teams like workplace, network, infrastructure, creating resource movement plans, performing UAT to set-up new bays for expansion.
  + Driven 3 development projects in JCI end to end basis from past 1.8 years.
  + Worked on Salesforce, Power BI, MSPS, VISIO, MS Office tolls (Excel, Power point, Word, MS Access) project activities.
  + Drive the process improvement initiative across various delivery units to help standardize the solution across projects, drive budgeting and forecasting of project and present to Leadership.
  + Created standard reports & SharePoint solution to collect data from various delivery units.
  + Preparing weekly engagement level reports by collating information from multiple projects providing information about resources headcount growth vs. projected targets, current space utilization vs forecast needs, projects financials savings, pipeline opportunities.
  + Liaison with the finance team for WBSe creation based on the scope & nature of work specified in the SOW. Assigning resources to the WBSe to ensure proper billing.
  + Handling monthly billing & invoicing cycle for multiple SOWS’s based on the actual efforts & ensuring correct resource forecast.
  + Performing metrics report analysis submitted by the managers and communicating corrective actions wherever necessary.

**Project – Dow Chemicals**

Dow Chemical’s team was centralized team of 8 resources supporting various sub-projects majorly in time and work plan management, status reporting and deliverables management.

* + Acting as a consultant for work plan and reporting team to improvise existing processes as well suggest on new processes.
  + Responsible for performing QA audits on work plans.
  + Providing solutions which would help in resolving quality issues and errors in reporting.
  + Creating project reporting dashboards that contained various metrics which helped in analysis of project progress health.
  + Implemented end to end solution of time sheet submission and reporting.

**Project – Accenture Internal (Innovation and technology team)**

The Innovation and technology team was part of delivery industrialization supporting the onshore team in various processes which helped in improving the engagement delivery and metrics by creating various automation tools using SSRS and report builder and setting up new processes.

* + Responsible for the successful transition of services from offshore to onshore.
  + Assist with the mobilization of the team and act as the overall lead for the assigned team members. Own status reporting and communications for the team. Prepare documentation and presentations for team meetings.
  + Supporting in development and maintenance of various automation tools developed in SQL, SSRS and VBA.
  + Provide expert consultation & solution on SSRS reporting CR & SharePoint optimization.
  + Responsible for execution of various business operations management tasks.

**Other projects executed –**

Co-ordinate with the client team to understand the new/existing Project Management processes. Responsible for end to end implementation of new processes & improvements suggested.

* + BHP Billiton Project Delivery at Portfolio level/ change request and roster management.
  + Citi Bank for time and work plan creation and metrics reporting, Financial management/ reporting, Resource bidding to our projects across Portfolio level using Field Glass.
  + BP international for MS Project, financial and reconciliation, Project Status report standardizing & roster management.
  + ZFS for time sheet tracking & demand management.
  + Commerce Bank for setting up of incident and service management process.

**Key achievements –**

* + Rated as a top performer in Three performance cycles 2014,2017,2019.
  + Accenture Celebrates Excellence award winner FY16, FY19 Q3 under Client Champion category.
  + Facilitated various training session on Project planning, metrics reporting for onshore and offshore teams.
  + PMP Certified and Trainer for PCPW (Program Control Principles workshop)
  + The only MSPS® certified resource at peer group and Driven certification program for resources.

**Jun 2007 - March 2011** (3 years 6 months) - **Software Engineer/ SAP BW** for **Techy soft Pvt. Ltd, Bengaluru.**

**Project roles:**

* + Extracting data from SAP BW/ Excel, Modifying and generating reports.
  + Decomposition and creation of work plan based on the activities that leads to project milestones.
  + Creating standard Monthly Progress Report template giving different level details viz. progress, milestone achievement, procurement, resource utilization, issues and risks that helped to analyses project progress health.
  + Preparing the Cost Report templates which gave the Project Cost statements along with Project profit margins on monthly basis.
  + Preparing the resource man-hours utilization report for comparing the man-hours burnt against what was planned.
  + Monthly Review of the major project milestones, project progress reports and schedules with the PM's.
  + Preparing and issuing the Consolidated Monthly project progress report to the overall Project Manager and the Project Director.
  + Maintaining, updating and tracking the documentation schedules. Developed documents tracking and summary report used to track the documents submission and its stage.
  + Preparing and tracking of all the activities / documents related to dispatches of DCS/ESD systems and accessories as per the PO.
  + Invoice tracking and reconciliation against the PO and generating monthly invoicing reports.

**Certifications and Trainings**

* PMP Certified.
* Microsoft Project Planning (MSPS®) Certified through Microsoft (MS), Aug’2017.
* ITIL Foundation Certified.
* Microsoft Azure Fundamentals.
* Accenture Project Management School.

**Education**

* B. Engineering Computer Science, JNTU University, First Class, 2005.
* Diploma in Electronics Engineering, SBTET, First Class, 2002.
* Matriculation, Andhra Pradesh State Board, First Class, 1998.

**Personal details**

* Marital Status: Married.
* Nationality: Indian.

**Declaration**

I hereby declare that the information given above is true to the best of my knowledge and belief.

**Hiran C Gannu**.