

ABHIRAJ THAWALI

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Experience

Tata Consultancy Services , Pune.

Salesforce Developer (Exp around 2 years)

Fixed Deposit Digital Processing Platform

Client has chosen salesforce to implement FD processing platform. In this project there are three actors Tele caller, Sales representative, Branch operator. All three work to secure customer satisfaction. In FD processing there are seven stages , we capture all the details of customer in these stages. A customer can be sourced via various channels like Branch Visit, Broker, Web. The stages include capturing customer details , FD interest rate finalization , Capture Investment and maturity account details , Discrepancy handling.

Summary

- Developed Apex classes and Triggers to support custom functionality.
- Import and Export the data using Dataloader and Wizard.
- Preparing Test cases, writing test classes and Managed Relationship among them.
- Responsible for Creation of objects & fields, page layout.
- Configured user roles permission, profile as per business requirement.
- Creation of Assignments Rules, Sharing Rules.
- Created Custom tabs, Visualforce tab and Web tabs.
- Creating Batch classes, Schedule classes
- Approval Process Setup and Configuration.
- Creating Record Types, Reports & Dashboards.

Skills

- **Salesforce Development, Salesforce Admin**
- **API, Integration, APEX, Trigger**
- **JAVA, HTML , CSS, JAVASCRIPT**

Education

Bachelor of Engineering : **Computer Science & Engineering** – 2015 to 2019
Sant Gadge Baba University, Amravati.