**Graphical user interface, text

Description automatically generated**A screenshot of a cell phone

Description automatically generated**A picture containing drawing

Description automatically generatedA screenshot of a cell phone

Description automatically generatedAmit Kumar Nihala**

[**Email**](mailto:Richa.Aneja@Cognizant.com) **: amitnihala@gmail.com**

**Mobile: +91 7014323280**

**CAREER SUMMARY**

* Total **3.8 Years** of experience in Salesforce CRM involves various phase of design, development, and testing of SFDC.
* Implementation of Objects, Custom Apps, Record Types, Page Layouts, Validation Rules, Workflows, Sharing Rules, Profile permission, Email Templates, and change-sets.
* Expertise in Workflows, Apex Classes and Lightning Components.
* Development using Apex, Triggers, and Lightning.
* Experience in creating triggers, integrations, and customization.
* Having basic knowledge of LWC.
* A collaborator with good communication skills, ability to learn and deliver on time.

**PROFESSIONAL EXPERIENCE**

**Appirio a Wipro Company June 2019 - Current**

Salesforce Consultant

* Currently working on a fully customized lightning project with lot of lightning components and custom logic. The flow of application starts with when a business user creates a workflow and then the workflow goes through multiple stages and finally it is converted to a project. Collaboratively working with business and implementing the application by understanding the pain points of the business.
* Worked on a community project in which the portal user uploads some required documents for their account from a custom UI on community. The whole UI was designed on Lightning.
* Worked on multiple projects of multiple domains. Worked on sales cloud, service cloud and community cloud. The Sales cloud solution helps the client in maintaining their Doctors, Patients, and Equipment’s information. End user can directly book an appointment with the physician. They can generate call reports, create event, and follow up tasks for the same and much more.

**SAASFOCUS a Cognizant Company Jan 2018 – May 2019**

Associate Software Developer

* Worked on media company project. The solution helps the client in maintaining Sales Promotions (Products) and publications and implementing the presales & post functionality for household, OOH, and Institutional Customers. This implementation includes B2C and B2B customers and their Order details. Post Sales Functionality includes Customer support through their readers connect application.
* Worked on real estate project. The project brief was to design an end to end customer booking to fulfillment process which would begin when a prospect visited any of the client’s sites and ended once all the payment milestones were complemented and the possession of the property was successfully completed.

**SAASFOCUS a Cognizant Company Jun 2017 – Dec 2017**

Software Developer Intern

* Worked on a SFDC project for non-governmental organization. The solution helps the client in maintaining their Donors, Donations, Payments and Child information. This Solution was provided through Salesforce.

**CERTIFICATIONS**

* Salesforce Certified Javascript Developer I
* Salesforce Certified Platform Developer II
* Salesforce Certified Administrator
* Salesforce Certified Platform App Builder
* Salesforce Certified Platform Developer I

**ACADEMIC PERFORMA**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Examination** | **School/ Institute** | **Board/ University** | **Passing Year** | **%** |
| B. Tech.  (Computer Science and Engineering) | Rajasthan Institute of Engineering and Technology, Jaipur | Rajasthan Technical University, Kota | 2013-17 | 75.06 |
| 12th  (PCM) | Govt. Sr. Sc. School, Bagru | Rajasthan Board, Ajmer | 2012-13 | 70.60 |
| 10th | Govt. Sr. Sc. School, Mahlan | Rajasthan Board, Ajmer | 2010-11 | 74.00 |

**KEY SKILLS**

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| --- | --- |
| Primary Technologies | Apex, Lightning |
|  |  |
| Salesforce Technology | LWC, Salesforce CRM Customization, Salesforce Communities, Force.com platform, Apex Classes/ Controllers, Lightning Components, Batch Apex and Triggers, Workflow, Validation Rules, Profile Permission, Test Classes, Assignment Rules, SFDC Configuration |
|  |  |
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**ACHIEVEMENTS**

* Got Pinnacle award in Wipro.
* Runner up in Salesforce Hackathon global level organized by Appirio.
* Awarded with Pillar of success.