**Neha Goel**  **Mobile: +91-9627228256**

Genpact, Noida (India) **Email** : neha1619goel@gmail.com

**Summary**

**7-years** experienced Technical Lead with a demonstrated history of working in the information technology and services industry. Skilled in Salesforce.com Development (Apex and Lighting), Salesforce.com Administrator, and Salesforce.com Consulting.

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# Certifications

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| **Certification** | **Duration/Year** |
| Certified Force.com Developer (DEV 401) | 2014 |
| Certified Force.com Administrator (ADM 201) | 2014 |
| Certified Service Cloud Consultant | 2015 |
| Certified Force.com App Builder | 2018 |

# Technical Expertise

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| **Expertise** | **Details** |
| Languages | Apex (Salesforce.com Configuration and Customization)  Lighting  C  SQL  Core Java |
| Tools | Force.com IDE, Apex Data Loader, Eclipse, Skyvia, Workbench, Rally, ANT, Jira, GIT, Circle CI, Jenkiens, Doc Parser, Document Generation tools(Nintex, Congo, Webmerge), DocuSign, Cumulus CI, Salesforce DX |
| DBMS | Oracle  Sql Server |
| Operating Systems | Windows/Unix |
| Web Development Languages | HTML  Visual force  Java script  Css |

# Educational Qualification

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| **Degree** | **University** | **Institute/College** | **Percentage** | **Year of Passing** |
| Bachelor Of Technology (Information and Technology) | UTU | College Of Engineering Roorkee | 74.5% | 2013 |
| 12th | CBSE | Dewan Public School | 83.8% | 2009 |
| 10th | CBSE | Dewan Public School | 85.4% | 2007 |

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# Professional Profile & List of Projects:

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| Employer | : | **Genpact** |
| Job Activities | : | Integration and Salesforce.com CRM Developer/Consultant/Lead |
| Duration | : | From June 2019 to Present |

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| Employer | : | **Algoworks Pvt. Ltd.** |
| Job Activities | : | Integration and Salesforce.com CRM Developer/Consultant |
| Duration | : | From Jan 2016 to June 2019 |

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| Employer | : | **Accenture Services Pvt. Ltd.** |
| Job Activities | : | Integration and Salesforce.com CRM Developer |
| Duration | : | From Dec 2013 to Jan 2016 |

**Details of the Projects**

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| **Project #**  Project Name  Employer  Duration  Team Size  My Role  Responsibilities & Details. | :  :  :  :  :  :  : | **1**  **Collection Optimizer**  **Genpact**  June 2019 - Till Date  6  Technical Lead   * Direct Interaction with stakeholders related to requirement gathering and functionalities * Responsible for end to end delivery for requirement * Scrum master * Review team code * Created various **Lighting Component,** Apex Classes * Integration with ML Environment * Implemented High Charts in Lighting Component |

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| **Project #**  Project Name  Employer  Duration  Team Size  My Role  Responsibilities & Details. | :  :  :  :  :  :  : | **2**  **Crossmark**  **Algoworks Pvt. Ltd.**  Feb 2017 - Till Date  7  Associate Technical Lead   * Created various **Lighting Component.** * Implemented **Webmerge** and **Docusign for Salesforce CPQ.** * Salesforce and Postgres Integration using **Heroku Connect.** * Implemented Security Setting for **Dynamic Role Hierarchy.** * Implemented **Coveo** in Salesforce Community. * Review team code * Direct Interaction with Client related to requirement gathering and functionalities. * Responsible for end to end delivery for requirement. |

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| **Project #**  Project Name  Employer  Duration  Team Size  My Role  Responsibilities & Details. | :  :  :  :  :  :  : | **3**  **Touchpoint Solutions**  **Algoworks Pvt. Ltd.**  Oct 2017 - Nov 2018  4  Associate Technical Lead   * Integration with **Twilio** for Inbound and outbound SMS * Written apex classes and triggers * Direct Interaction with Client related to requirement gathering and functionalities. * Responsible for end to end delivery of project. |

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| **Project #**  Project Name  Employer  Duration  Team Size  My Role  Responsibilities & Details. | :  :  :  :  :  :  : | **4**  **Aeva Pharmacy**  **Algoworks Pvt. Ltd.**  June 2017 - Jan 2018  3  Senior Salesforce Developer and Acting TL   * Requirement gathering and analysis related to functionality. * Assign task to team member, take updates and responsible for end to end delivery. * Implemented **Custom Reports, Apex Sharing** for complex logics. * Implemented **syncing of data from SQL database to Salesforce**. * Direct Interaction with Client related to requirement gathering and functionalities. |

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| **Project #**  Project Name  Employer  Duration  Team Size  My Role  Responsibilities & Details. | :  :  :  :  :  :  : | **5**  **White Pine Diamonds**  **Algoworks Pvt. Ltd.**  Jan 2016 - Jan 2017  6  Salesforce Developer(POC)  Handled the Overall system: Development, Customization and Implementation. Suggest different solutions for the implementation of different functionalities. Developed Apex Classes, Test Classes, Controller Classes and Apex Triggers for various functional needs in the application. **Integration** with different functionality like **eBay, Magento, GIA** (using both **SOAP and REST** api). **AWS integration using SNS** with Salesforce. Designed various Visual Force pages for functional needs within Salesforce. Interact with the client related to functionalities. |

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| **Project #**  Project Name  Employer  Duration  Team Size  My Role  Responsibilities & Details. | :  :  :  :  :  :  : | **6**  **Autodesk Sfdc**  **Accenture Services Pvt. Ltd.**  Oct. 2014 To Aug 2015  5  Salesforce Developer  Implemented **SSO**(Single sign on) configuration setting and **JIT**(just-in-time) provisioning in salesforce , **AWS integration using S3** to upload/delete/download file, created Custom Objects and fields and deployed Custom tabs, validation rules, Approval Processes for automating business logic. Created workflow rules and defined related tasks, email alerts, and field updates. Implemented pick lists, dependent pick lists, lookups, master detail relationships, validation and formula fields to the custom objects. Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages. Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic. Created templates, approval processes, approval page layouts and defined approval actions on them to automate the processes. Created various Reports (summary reports, matrix reports, pie charts, dashboards and graphics) and Report Folders to assist managers to better utilize Salesforce as a sales tool and configured various Reports and for different user profiles based on the need in the organization. Created joint Report On Account object with Activity information. Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application. Used field level security along with page layouts to manage access to certain fields. |

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| **Project #**  Project Name  Employer  Duration  Team Size  My Role  Responsibilities & Details. | :  :  :  :  :  :  : | **7**  **Splunk Sfdc**  **Accenture Services Pvt. Ltd.**  Dec 2013 – Oct 2014  12  Salesforce Developer  Created and managed User Roles, Profiles, and Role Hierarchies, Public Groups, Security Controls, and Shared Settings. Created Custom Fields, Custom Reports, Validation rules, Field help, Custom Formulas, and Field History Tracking. Defined Workflows and set up Workflow Rules, Tasks and Alerts and created Workflow Approvals. Customized Applications, Page Layouts, Lookup Fields, Standard Related Lists, Tabs, and defined dependent Pick Lists. Customized Dashboards to track usage of productivity and performance of business centers and sales teams. Used Data Loader for insert, update, upsert, and bulk import or export of data from Sales force Objects. Used it to read, extract and load data from comma separated value (CSV) files. I gained Visual force Pages, Apex etc. |

# Personal Information

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| **First Name**:  Neha | **Last Name**:  Goel | **Middle Name**: | **Residence Phone:**  +91- 9627228256 | **Work** **Phone:**  +91-9627228256 |
| **Permanent Address**: D-042, Assotech The Nest society, Crossing Republik, Ghaziabad. | | | **Email**: neha1619goel@gmail.com | |
| **Present Address**: 1911, sector 46, Gurgaon | | | **Passport No:**  **Issued At:** UP | |
| **Date of Birth: 19-May-1992** | | | **Marital Status: Married** | |