Vishnu Patil

101, SJR Palazza city, Near Wipro Corporate Office, Sarjapur Road, Bangalore - 560035

**Objective:**

To put in the best possible efforts with utmost integrity and commitment towards my work so as to excel in all my professional endeavors and to contribute towards the growth and vision of the organization I work for.

**Technical Skills:**

SharePoint: SharePoint Server 2019/2016/2013/2010 and SharePoint Online

Tools: SharePoint Designer 2013, Fiddler, ULS Log viewer, Process Monitor

Monitoring Tools: Dynatrace, True Sight and SCOM

Migration Tool: ShareGate

Ticketing Tool: Service Now

Servers: Active Directory, DNS, Domain Controller, DHCP etc.

Directory: Active Directory and Azure Active Directory

DB Servers: SQL Server 2016/2014/2012/2008

Operating Systems: Windows 2019/2016/2012/2008R2

Cloud Administration: Azure & Office 365

Development: PowerApps and Power Automate

## Certification earned:

* **MCSA (Microsoft certified solution associate) windows server 2012**
* **Microsoft Identity and Access Administrator (SC-300)**
* **Microsoft Certified: Azure Administrator Associate (AZ-104)**
* **Microsoft Certified: Power Platform Fundamentals (PL-900)**
* **Advanced Diploma in Computer Application (ADCA)**
* **Advance diploma in computer engineering (DNIIT)**
* **Appreciation of SQL server 2005**

**Work Expérience 1:**

Currently working with Merck as Sr System Engineer from May 2020 until current.

**Title: SharePoint Specialist/Cloud Administrator/Office 365 Admin**

**Client: NA   
Role: SharePoint OnPrem/Online Specialist and Cloud Administrator**

**Responsibilities:**

**SharePoint On-Premise:**

* + Monitoring the servers through SCOM
  + Handling the Hosted SharePoint Site Collection issues for end users
  + Handling Dedicated SharePoint server issues
  + Configuring SharePoint 2010/2013/2016/2019 on dedicated servers
  + Manages security for sites and sub-sites
  + Trouble shooting issues
  + Backup and restore of SharePoint sites
  + Applying Service packs for the dedicated servers
  + Install & retract the solution packages on the SharePoint servers
  + Manages site quotas and file size limits
  + Manages content databases and creating new ones as required
  + Taking care of Deployments, upgrades and patches using STSADM Utilities
  + Assist the client in configuring SharePoint 2013 Apps (Access)
  + Assist the client in configuring Alternate access mapping
  + Disaster recovery (Hot Stand by, Cold Stand by and Warm Stand by)
  + Managing SharePoint server Upgrade from 2010 to 2013/2016/2019 (In Place and Database or using Share gate and other 3rd party applications)
  + Managing Search Topology
  + Managing service applications (MMS, Search, User Profile etc)
  + Managing Office web-app server issues
  + Managing Office-client server integration
  + Handling Issue related to ADFS Authentication Handling Issue related to FBA (Form based authentication)
  + Many more activities as and when required regarding SharePoint On Prem

**Microsoft 365:**

* + Reporting M365 Applications
  + Working & Troubleshooting PowerApps and Power Automate
  + Managing O365/M365 environment
  + Managing Azure VM (SharePoint & Related)
  + Managing Azure Environment (SharePoint and Office 365 related)
  + Mange User & Groups
  + Managing Migration to M365 i.e. SharePoint, Teams, Home Drives etc
  + Data Loss Prevention, RMS/IRM, Azure Information Protection (Classification-Labelling & Sensitive Information Types)
  + Working on Hybrid Setup
  + Configuring Hybrid SharePoint service application

**Projects:**

1. Worked on Migrating SharePoint online one tenant to another using Sharegate
2. Worked on Migration of Home Drive to One drive
3. Created an automation method for Patching SharePoint CU
4. Worked on Migrating SharePoint 2013 Environment to SharePoint 2019
5. Guided multiple teams on Different types of Migration
6. Worked on ADFS Configuration and updating User from Windows to ADFS identity
7. Worked on User Identity Migration from 1 Domain to Other using Quest tool

**Work Expérience 2:**

Worked with Unisys as Sr Analyst from July 2019 till May 2020.

**Title: SharePoint Specialist/Cloud Administrator/Office 365 Admin**

**Client: Multiple   
Role: SharePoint OnPrem/Online Specialist and Cloud Administrator**

**Responsibilities:**

**SharePoint On-Premise:**

* + Monitoring the servers through SCOM, True Sight and Dynatrace
  + Handling the Hosted SharePoint Site Collection issues for end users
  + Handling Dedicated SharePoint server issues
  + Configuring SharePoint 2010/2013/2016/2019 and Online for dedicated servers
  + Manages security for sites and sub-sites
  + Trouble shooting issues
  + Backup and restore of SharePoint sites
  + Applying Service packs for the dedicated servers
  + Install & retract the solution packages on the SharePoint servers
  + Manages site quotas and file size limits
  + Manages content databases and creating new ones as required
  + Taking care of Deployments, upgrades and patches using STSADM Utilities
  + Assist the client in configuring SharePoint 2013 Apps (Access)
  + Assist the client in configuring Alternate access mapping
  + Disaster recovery (Hot Stand by, Cold Stand by and Warm Stand by)
  + Managing SharePoint server Upgrade from 2010 to 2013/2016/2019 (In Place and Database or using Share gate and other 3rd party applications)
  + Managing SharePoint upgrade from On Premise to Online (Office 365/M365)
  + Managing Search Topology
  + Managing service applications (MMS, Search, User Profile etc)
  + Managing Office web-app server issues
  + Managing Office-client server integration
  + Managing users and groups in Azure AD
  + Handling Issue related to ADFS Authentication Handling Issue related to FBA (Form based authentication)
  + Many more activities as and when required regarding SharePoint On Prem/Online/Cloud
  + Managing O365/M365 environment for the customer

**Microsoft 365:**

* + Reporting M365 Applications
  + Working & Troubleshooting PowerApps and Power Automate
  + Managing O365/M365 environment
  + Managing Azure VM (SharePoint & Related)
  + Managing Azure Environment (SharePoint and Office 365 related)
  + Mange User & Groups
  + Managing Migration to M365 i.e. SharePoint, Teams, Home Drives etc
  + Data Loss Prevention, RMS/IRM, Azure Information Protection (Classification-Labelling & Sensitive Information Types)
  + Working on Hybrid Setup
  + Configuring Hybrid SharePoint service application

**Projects:**

1. Worked on Migrating SharePoint online one tenant to another using Sharegate
2. Worked on Migration of Home Drive to One drive
3. Worked on Migrating SharePoint 2016 Environment to SharePoint 2019
4. Guided multiple teams on Different types of Migration

**Work Expérience 3:**

Worked as Technical Lead (SharePoint On-Premise & M365 Team) in Wipro LTD from November 2016 until June 2019.

**Title: Technical Lead**

**Client: Microsoft   
Role: Tech Lead (SharePoint Admin)/Office 365**

**Responsibilities:**

**SharePoint On-Premise:**

* Managing a technical team of 10-12 engineers handling different issue (Tier 1 and Tier 2) regarding SharePoint Administration
* Taking escalation as and when required from Tier 2
* Following a review for cases for Engineer’s
* Providing technical action plan for issues related to SharePoint
* Performing technical recoveries as and when required.
* Conducting technical training and triages for SharePoint
* Conducting training for SharePoint for new hires.

**Microsoft 365:**

* + Working & Troubleshooting PowerApps and Power Automate
  + Mange User & Groups
  + Managing Migration to M365 i.e. SharePoint, Teams, Home Drives etc
  + Data Loss Prevention, RMS/IRM, Azure Information Protection (Classification-Labelling & Sensitive Information Types)
  + Working on Hybrid Setup
  + Configuring Hybrid SharePoint service application

**Projects:**

1. **Lead a Project with 7 Engineers for Migrating SharePoint 2013 to SharePoint Online using Sharegate**
2. **Lead a Project for Migration of SharePoint 2013 to SharePoint 2016**
3. **Architecture designed for one of the client for SharePoint 2016**

**Work Expérience 4:**

Worked as Technical Consultant (SharePoint Admin)/Office 365 in Wipro LTD from June 2012 until Nov 2016.

**Title: Technical Consultant**

**Client: Microsoft   
Role:** **SharePoint Administrator**   
   
**Description:** Corporate support Group its major business operations running through SharePoint 2010/2013/2016. The project involves supporting a secure Dashboard application on production requiring high availability and high performance. SDP ticketing system is in place, help track the tickets raised by automated systems. Wipro consultants work on those tickets and ensure they meet the SLA of Response and Resolution goal set on each of these tickets in addition we take care of new changes tasks and work proactively on problems there by providing the high availability and high performance.    
 

**Responsibilities:**

* + Monitoring the servers
  + Handling the Hosted SharePoint Site Collection issues for end users
  + Handling Dedicated SharePoint server issues
  + Configuring SharePoint 2010/2013 for dedicated servers
  + Manages security for sites and sub-sites
  + Trouble shooting issues
  + Interact with the user to gather extra data
  + Backup and restore of SharePoint sites using command prompt and Power shell 3.0
  + Applying Service packs for the dedicated servers
  + Install & retract the solution packages on the SharePoint servers
  + Manages site quotas and file size limits
  + Manages content databases and creating new ones as required
  + Taking care of Deployments, upgrades and patches using STSADM Utilities
  + Assist the client in configuring SharePoint 2013 Apps (Access)
  + Assist the client in configuring Alternate access mapping
  + Disaster recovery (Hot Stand by, Cold Stand by and Warm Stand by)
  + Managing SharePoint server Upgrade from 2010 to 2013 (In Place and Database)
  + Managing Search Topology
  + Managing service applications
  + Managing Office web-app server issues
  + Managing Office-client server integration
  + Handling Issue related to ADFS Authentication
  + Handling Issue related to FBA (Form based authentication)

**Achievement: -**

Won Best Technical Consultant award for quarter (Oct-Nov-Dec 2014)

Won Best Technical Lead award for quarter (Oct-Nov-Dec 2017)

**Work Expérience 5 :**

Worked as Support Engineer (Office 365) in Wipro LTD from March 2011 to June 2012.

Title: Support Engineer

Client: Microsoft   
Role: Office 365 Administrator

**Responsibilities:**

* Handling issues related to Office 365
* Troubleshooting issue for Office Application Install, Domain verification and exchange online setup.
* Setting up Exchange on Office 365
* Setting up One Drive for Business
* Setting up and troubleshooting ADFS Authentication and SSO for Office 365

**Work Expérience 6 :**

**Worked as Desktop support Engineer in Wipro LTD from January 2009 to March 2011**

Title: Desktop Support Engineer

Client: UHG (United Health Group)

Role: Desktop Support Engineer L1

**Responsibilities:**

* Setup desktop computers and peripherals and test network connections.
* Install and test desktop software applications and internet browsers.
* Test computers to ensure proper functioning of computer systems.
* Train end users on usage of computer hardware and software.
* Develop and manage effective professional working relationships with contractor personnel, co-workers and clients.
* Adhere to policies as per corporate manuals and directives.
* Extend computer support for systems’ software and hardware.
* Setup computers and install software for various applications and programs.

**Educational Qualification:**

**Completed Masters in Business Administration (MBA) with specialization in Information technology.**

Year: 2009-2011

**B. com.**

Nasik

Year: 2005-2008

Year: 2002 - 2004

**Personal Profile:**

**Name: -Vishnu Karbasappa Patil**

**Date of birth: -19/09/1986**

**Gender: -male**

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