**Keshav Kumar Ray**

: +91-9538667814 : ricky2019.srm@gmail.com

# Experience Summary

* Over 8 Years of professional IT experience with 4 years on Salesforce CRM platform as a Developer.
* Worked on various Salesforce standard objects like Accounts, Contacts, Opportunities, Reports and Dashboards.
* Extensive experience in configuring and customizing the Custom and Standard Objects, Workflow, Validation Rules, Approval Processes, Trigger, Data-loader.
* Understanding of Salesforce security model.
* Proficiency in programming using Apex Classes, SOQL, Triggers.
* Understanding and 1 year of hands-on experience in Lightning web components and Lightning Aura Component.

# Skill Sets

* **Salesforce Technology**

Apex Triggers, SOQL, SOSL, Workflows & Approval Process, Process Builder, Data sharing and security, Apex data loader, Reports, Email Templates.

* **Programming languages** : Apex, Java
* **Web Technologies** : HTML, CSS, JavaScript.
* **Database** : SQL Server
* **Database Query Languages** : SQL, SOQL, SOSL
* **ATG Tools & Servers** : ATG Dynamo, ATG11.1, ATG REST API
* **Tools** : Maven, SVN repository

# Organizational Experience

**Mar’20 – Till Date**

**Project Name** : Johnson & Johnson Care Path

**Designation** : Application Development Senior Analyst - Salesforce

**Technology/Skills**  : CRM, Apex Programing, Salesforce LWC, Aura Component, Data loader

**Company**  : IBM India Pvt. Ltd, Bangalore

**Client** : Johnson & Johnson

**Industry** : HealthCare

**Project Description** –

**Responsibilities**

* Analyzing the Requirements and Design involved in client requirement user story.
* Develop or modify the existing code in Custom Controllers, Apex Coding, Apex Classes, Apex Triggers.
* Managed Custom settings, Custom components, Page Layouts, created different record types.
* Working in LWC components to develop custom pages.
* Root cause analysis of the issues/Defects.
* Working on new change request enhancements.

**Jan’17 – Mar’ 20**

**Project Name** : HPE - PSA Financial Force

**Designation** : Application Development Senior Analyst - Salesforce

**Technology/Skills**  : Salesforce.com CRM, Apex Programing ,Data-loader

**Company**  : Accenture Solutions Pvt. Ltd, Bangalore, India

**Client** : Hewlett Packard

**Industry** : Financial

**Project Description** – In this project it is mainly deals with creation of pursuit, proposal and delivery projects. Once project is created by project manager then resource request gets created by resource manager.For each project it is having task and sub-task creation. Once task and sub task gets created then resource can enter their timecards in timecard page. Also each project is associated with certifications and ratings object. Every project also have assignment creation object which helps in creating assignment.

**Responsibilities**

* Analyzing the Requirements and Design involved in client requirement user story.
* Develop or modify the existing code in Custom Controllers, Apex Coding, Apex Classes, Apex Triggers.
* Managed Custom settings, Custom components, Page Layouts, created different record types.
* Developed test scripts for various scenarios.
* Root cause analysis of the issues/Defects.

## Dec’15 – Dec’ 16

**Project Name** : Tire and kingdom (TBC)

**Designation** : Software Engineer

**Technology/Skills**  : ATG11.0, Java, JSP, Web Logic, Eclipse, Oracle

**Company**  : **Zensar Technologies PVT LTD**

**Client** : **TBC**

**Industry** : Retail

**Project Description** – TBC is leading retail sector product in USA, which involves in selling tires, batteries, wiper blades and services such as oil changes etc. In this project customer can do online shopping for these products and get the appointment slots for tire changes or oil changes etc. Currently the existing application is migrating in ATG REST application which will run in mobile also.

**Responsibilities**

* Written actor chain xml for input validation.
* Involved in coding of Form Handlers and custom Droplets.
* Implemented order summary, eligible promotion and update quantity in cart page
* Developed ATG repositories using ATG object relational mapping framework which
* involved coding repository XMLs mapping Oracle tables to Java Beans.
* Involved in implementing SQL Repositories extensively (Created Repository item
* Descriptors, Repository Items and Implemented Mutable Repository).

## Feb’14 – Nov’ 15

**Project Name** : 2 Degrees

**Designation** : Software Engineer

**Technology/Skills**  : ATG11.0, Java, JSP, Web Logic, Eclipse, Oracle

**Company**  : **Tech Mahindra**

**Client** : **2 Degrees, New zealand**

**Industry** : Telecom

**Project Description** – 2 Degree is a leading telecom sector product in new –zealand and it is having two parts which contains OLS and SCP.OLS is purely for online shopping and SCP is on sign-in consumer portal. Its an e-commerce domain project Which is having full flow from login to checkout. This product is manly focused on providing sim, modems,phonestablets and many other devices.In this project Siebel,AIAwebservice are also involved to give support.2 degreesupports many brands of phones, tablets, modems etc for comparing among each other.It also having wishlistfunctionality for a user to select the products and put it into wishlist basket

**Responsibilities**

* Involved in coding of Form Handlers and custom Droplets.
* Implemented Product Comaprison Functionality.
* Implemented WishList Functionality.
* Developed ATG repositories using ATG object relational mapping framework which involved coding repository XMLs mapping Oracle tables to Java Beans.
* Used ProfileAdapterRepository and user profile.xml file for accessing customer logging information.
* Involved in implementing SQL Repositories extensively (Created Repository item descriptors, Repository items and Implemented Mutable Repository).

# Educational Qualifications

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Course** | **Year** | **Institute** | **University/Board** | **Percentage/CGPA** |
| B.Tech  (Electronics and communication) | 2007-2011 | SRM University  Chennai | SRM University | 75.6 |

# Personal Detail

**Present Organization** : IBM India Pvt. Ltd, Bangalore

**Designation**  : Senior Software Engineer- Salesforce

**Date of birth** : 26/02/1988

**Contact Address** : Munnekollala, Bangalore