

D M Prasanna Kumar

Senior Analyst & Data Quality Lead,
Data Steward (MDM Operations
Management, Account Creation
Management/ Group Lead.
(Experience: 9+ Years)

A functional professional with 8+ years of worthy experience including Data Quality Analysis & Data Migration, SFDC Customization, Reporting expertise.

Good analytical & inter-personal skills with demonstrated communication and relationship management abilities.

Professional Experience

- **Worked as Travel Co-Ordinator in Akbar Travels of India Private Limited (2012-2013)**
- **Worked as Co-Ordinator in Information and Complaint Cell T.T.D (2013-2014).**

HP Computing and Printing Systems India Pvt. Ltd.

(Senior Analyst, Oct 2014 – June 2022)

- **Working on Data Migration (S4/HANA) MDG Operational.**
- **Working on SAP MDG Process as well from Operation as a Lead.**
- **Working on Data Quality Lead for EMEA region (SAP Info Steward) & Atacama tool.**
- **As a gERP Project working on various Projects and completing on time.**
- **Working closely with technical team to implement any match functionality to reduce the process time.**
- **As an application lead gathering all SAP MDG related issues and maintain same in SharePoint to get resolved on time.**
- **Working on various test box SAP MDG based on test script to have better implement in Production.**
- **Generating Sales Data related dashboards & Reports, and successfully contribute to CID Process of all customers to WW team.**
- **As a GPO (Global Process Owner) lead-Sharing all issues related to Process, tools, Process Improvement to the WW Team.**
- **Managing Dashboards, Reports and presentations with Analysis on the various metrics of master data.**
- **Reviews reports to determine basic characteristics, such as data origin, data accuracy, report flow, format, frequency, distribution, purpose and function of**

DBeaver



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Skills

S4 Hana
SFDC
Microsoft Dynamics Testing (MSD)
Data Reporting

report.

- **Responsible for quality checks, summarizing the Errors for all countries, understand the Root cause of the issue and provide corrective & preventive action. Reporting the same to the Quality team and draw action items to fix them permanently.**
- **Proposing suggestions on the Data quality provided by the client to resolve their issues & queries as soon as possible.**

- Updating the Attribute values to the Customer & helping them to create the Opportunity within Timeline.
- Working on Client project customer data in Salesforce.com, MSD, as a team member/Master data admin in a project support role.
- Given process improvement on the process to reduce the time.
- Escalation Management
- Group Lead handling 18 to 20 HC for 3 years on Process, Productivity, Escalation, weekly Metrix, and team meeting to have update on time.
- UAT Testing SAP MDG & on ALM as well.

WEBHELP India Private Limited

Client- Cisco Systems India Pvt Ltd (June 2022 to Present)

- Daily attending standup meetings to discuss day-to-day activities on the project.
- Working on Data Quality based on agile methodology (Cisco).
- Interviewing Project lead for the requirements of the project in case of lack of information.
- Received the recognition on Data quality of the month.

Process Excellence

- Salesforce.com– Report generation and customization
- Preparation of Standard documentation for processes
- CID- Publishing Metrics for all Customer accounts monthly wise.
- Attributes Updation
- MS Dynamics
- Apollo (Reltio)

Notable Achievements

- Received Appreciations for Testing the Tool (Microsoft Dynamics, Reltio Apollo Tool, SAP Hana & SAP MDG)
- **Awarded as Best Performer 3 times and Most Impactful 6 times.**
- **Received continuous Appreciations from the clients for being customer- centric and for quality services provided quickly and have won many E- Awards.**

Interpersonal Skills

- Project Planning and scope management
- Team management and coordination
- Strong communication
- Time management and multi-tasking

Tools Expertise

SFDC
Microsoft Dynamics 365
SAP S4 Hana (SAP MDG)
SAP Info Steward
Reltio
Duns & Bread sheet (D&B)
Atacama
ALM

Education

B.sc Science, Krishna Teja Degree College, Tirupati

- Jun 2011(S.V University)
- Aggregate total of 65%

12th, Board of Intermediate Education, AP

- March 2008 (Andhra Board)
- Aggregate total of 82.8%

10th, Kendriya Vidyalaya, Tirupati

- 2006 (CBSE)
- Aggregate total of 54%

Personal Details

Name	: - D M Prasanna Kumar
Father's Name	: - D Mani (Ex-Army)
Permanent Address	: - House No. 14-516/2, Krishna Reddy Colony, Auto agar, Renigunta Road, Tirupati -517501
Date of Birth	: - 11 th Feb 1990
Language Known	: - Telugu, Tamil, Kannada, English and Hindi
Marital Status	: - Single
Nationality	: - Indian
Passport Number	: - J7878220

Declaration

I do hereby declare that the above information is true to the best of my knowledge.

(_____)

Place: Bangalore

D M Prasanna Kumar