**Amogh Ashok Babhale**

**Address**: Sukhvani Recidency A flat no 2 Udhyam Nagar

Pimpri Pune 411018.

**Email id:** [ababhale159@gmail.com](mailto:ababhale159@gmail.com)

**Mob Number:** + 91 8983748684



**Career Objective**

The day I implemented my first Automation for the customer successfully decided that I will make my career in Salesforce ecosystem and continue my trail for learning new Salesforce skills which I can use to achieve company goals efficiently.

**WORK EXPERIENCE:-**

**Company Name: -** Cognizant Technology Solutions (CTS)

**Date of Joining: -** 03/09/2018 to 14/08/2020

**Role: -** Salesforce Developer/Administrator

**Client: -** Salesforce (SFDC).

**Project: -** Configuration and Admin/Development.

**Responsibilities:-**

* As Success Engineer for the Salesforce my job is to create technical design and define functionality as per the customer requirement.
* Project Management, Scheduling appointments and maintain communication with customer.
* Understand the urgency of the requirement and Risk management.
* As skilled Developer and Admin part of my job is to gather all the requirement properly make a documentation of requirement research on it and find efficient way to implement it.
* Troubleshoot and implement automation like Process builder, Workflow, Validation Rules, Approval Process and Triggers.
* Create Custom Objects and create a relationship like Look up, Master-detail and Many-to-many between them.
* Design new App for customer as per requirement.
* Help customer to set up security setting using Sharing setting (OWD), Profile permissions and Permission sets.
* Design, build and configure application as per business requirement.
* Work on requirement like Create Custom fields, Page layout, Create Users and Profiles.
* Help customer with maintenance of projects which are Implemented.

**Company Name: -** Infosys Private Limited (Pune SEZ)

**Date of Joining: -** 5/5/2016 to 30/08/2018

**Role: -** Technical Process Executive

**Client: -** Openreach (formally known as BT Openreach) Telecom Industry U.K.

**Project: -** Jeopardy Recovery management (JRM Provision tails)

**Responsibilities:-**

* Handling Outages and driving it End to End till the analysis of Root Cause. Work with required stake holder of the application and ensure there is minimal business impact.
* Perform Specific transactions to raised new activities using CSS Mainframe software and Progress the job.
* Acts as primary interface to the customer, other vendors and all Infosys and alliance personnel associated with the project and guide the team for critical issue
* Involved in Root-cause analysis of the issue’s and providing fix to it.

**SKILLS:-**

**Languages**: Apex Programming, Java

**Salesforce Configuration: -**

**-** Sharing Setting, Profiles, Permission sets, setting up assignment rules, Page layout

- Good hands on experience with Salesforce CRM.

**Salesforce Development:-**

**-** Automation tool like workflow rule process builder Validation rule, formula fields.

- Writing Apex class and Apex trigger, SOQL queries.

- Knowledge of Salesforce web services and Integration such as REST API and SOAP API.

- Knowledge of Testing in Salesforce and code coverage and Deployment.

- Date migration tools like Apex Data loader.

- Aware of Project management methodology like Agile and Waterfall Model.

- Knowledge of Batch apex.

**SALESFORCR CERTIFICATION**

1. Salesforce Administrator(ADM 201)
2. Salesforce Advance Administrator (ADM 301)
3. Salesforce Platform App Builder

**EDUCATIONAL QUALIFICATION:-**

**2012-2015:-**

**Education:** Bachelor of Engineering in Information Technology.

**Institute:***G.H. Raisoni College of Engineering, Nagpur.*

**University:** Rashtrasanta Tukdoji Maharaja Nagpur University.

**CGPA: 6.82 (60.07%)**

**2008-2012:-**

**Education:** Diploma in computer Technology (MSBTE)

**Institute:** *Raisoni College of polytechnic Nagpur.*

**Score: 60.41%**

**2007-2008:-**

**Education:** Maharashtra State Board (SSC)

**Institute:** *Pandit Babcharaj Vyas vidyalaya Nagpur.*

**Score: 61.84%.**

**PERSONAL DETAILS:-**

Father’s name : Ashok Babhale

Mother’s name : Archana Babhale

Date of birth : 15/09/1992

Gender : Male

Nationality : Indian

Language Known : English, Hindi, Marathi

Social Network : [Facebook](http://www.facebook.com/amoghbabhale), [Linkedin](https://in.linkedin.com/in/amoghbabhale)