

**Chandrashekhar Goud**

1. **Mail: kcs4u4@gmail.com Mobile: +91-91826 78442**

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Professional Summary

* Around 6+ Years of experience in Salesforce CRM space.
* Experience in Mulesoft, salesforceIQ.
* Experience in SalesforceDX and source driven deployment.
* Worked closely with project stakeholders, SMEs, and development team to understand the requirements and specifications for new applications.
* Strong Requirements gathering experience using JAD Sessions, preparing functional documents like Use Cases, & preparing BRD.
* Responsible for UAT and regression testing.
* Coordinated all the project related activities, implementing action plan to meet agreed standards and deadlines, ensuring the effective preparation delivery of all project events meetings and creating all necessary documentation.
* Proficient in creating test plans, test cases, test scenarios and test strategies to ensure quality assurance and to test all the business requirements
* Experience in analyzing documents like project plans, business cases and scope documents.
* Organized one on one discussion, Project planning, presentation skills, resolving issues and conflicts.
* Experience on implementing Apex Programming, Visual Force Pages, Apex Components and Controllers, Triggers, Batch and schedule Apex, Apex sharing rule
* Hands on experience on Continuous Integration and Continuous development tools like ANT, Mulesoft, Salesforce CLI & AutoRABIT, also version control tools like GIT Hub and Tortoise GIT.
* Excellent Leadership and Interpersonal skills, Team player with ability to work effectively with all levels of organization and individually as well.

Certifications

* Salesforce Platform Developer I.
* Salesforce Administrator.
* Copado Administrator.
* Mulesoft Certified Developer 3.9
* Mulesoft Certified Developer 4.0
* AutoRABIT Certified
* Flowsum certified

Education Background

**Masters of Computer Applications – JNTUniversity, Hyderabad**.

Technical Skills

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| **Salesforce.com** | **Apex Classes, Visualforce Pages, SOQL, Apex Triggers, Workflow and Approvals, Change Sets, Eclipse, Workbench, SFDX CLI, Metadata API.** |
| **Build, CI/CD & Version Control tools** | **GITHUB, ANT, TortoiseGIT, AutoRABIT, Soucetree.** |
| **Project Management Tools** | **JIRA, MS Project.** |
| **Integration Tools** | **Mulesoft** |
| **IDE** | **Anypoint Studio, Eclipse and VS code** |

Professional Experience

**PROJECT – 4**

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| **Client** | **Anthem Inc** |
| **Role** | **Solution Engineer** |
| **Technology used in project** | **Salesforce CRM, SalesforceDX, AuroRABIT** |

**Responsibilities:**

* Training & Implementing AutoRABIT to customers and giving them hand on experience on AutoRABIT Modules based on their Profiles.
* Managing end-to-end release process of our customers using AutoRABIT
* Ensuring that Salesforce teams follow the best practices as recommended by AutoRABIT.
* Collaborating with Salesforce developers, designers, and architects to ensure a shared understanding of the business model and the detailed function requirements.
* Responsible for creating release plans, CI pipelines and ensure smooth execution of the deployments through AutoRABIT.
* Periodic review of the AutoRABIT DevOps maturity model with customer to assess the state of automation and share the reports to the customer leadership team.
* Organizes and leads release readiness and post implementation reviews.
* Plans and oversees the implementation of changes to the test and acceptance environments. Confirms proper functional, operational, performance, and integration testing at each step of the release process.

**PROJECT – 3**

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| **Client** | **BioUrja Trading LLC** |
| **Role** | **Salesforce Developer/Admin** |
| **Technology used in project** | **Salesforce CRM, Data Loader** |

**Description:** The Aim of this Product is to provide services to their Traders, send an confirm email to their counterparty's regarding Invoice . The application also builds reports for monitoring all the developments.

Apex, Visual Force, SOQL, Triggers, Batch Apex, Apex scheduler**.**

**PROJECT – 2**

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| **Client** | **Copic Insurance** |
| **Role** | **Senior Salesforce Administrator/Developer** |
| **Technology used in project** | **Salesforce CRM, Data Loader.** |

**Description:** This insurance product used to create Invoice and Invoice line items objects manually and automatically based on assessment, account number and component custom objects (parents) values. The Aim of this Product is to provide services to their customers, send an email alert to their customers regarding policy remainders.

**PROJECT – 1**

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| **Client** | **Future App Exchange Tool** |
| **Role** | **Salesforce Admin** |
| **Technology used in project** | **Salesforce CRM, Data Loader, Tortoise SVN.** |

**Description:**

The application allows any organization easily monitor and manage Recruitment Process, Event Management process, Resource Management, Comply Tracker, Online Tests and Report Generation. The application also builds reports and dashboards for monitoring all the developments and provides a special communication channel for better communication The users can also track and follow the events, compensation plans etc. The application provides a very good look and feel user interface.

**Responsibilities:**

* Involved in Application setup activities and customized the apps to match.
* Created custom objects, tabs, fields, page layouts as per Business Requirements.
* Developed Apex triggers, classes, visual force pages and controllers.

Personal Details

Name : Chandrashekhar Goud

Current Location : Hyderabad.

Languages Known : Telugu, Hindi, and English.

Yours sincerely,

(Chandashekhar Goud).