# Jyoti Singh

**IT Analyst**

Base Location: Kolkata

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# Objective

Aiming to become a dynamic top notch professional and provide impeccable solution to any given problem with commitment to company's excellence and to seek a well-defined position to utilize my skills and abilities to be unique in the industry that offers growth for my abilities.

# Experience Summary

* A Diligent professional with **4 years** of Hands-on experience in Testing **TCS BaNCS Product**.
* Experience with working on Software Development Life Cycle like **Agile model** User Stories.
* Having 4 years of hands-on experience on **MasterCraft ALM.**
* Have knowledge/hands on experience in **Core Java.**
* Having 1 year working experience in **API Testing using SOAP UI**.
* Having 6 months working experience in Performance Testing with **IBM Rational Performance Tester**.
* Having 2.5+ years of hands-on experience on **Manual Testing**.
* Experience in **Requirement gathering sessions with clients**.
* Involved in **Developing Scripts**, **Test execution**, **Defect Logging**, **Regression Executions of Scripts, analysing the Reports and debugging** the scripts.
* **Requirement Gathering** with Business stakeholders and co-ordinate for various testing activities within TCS.

**Career Profile**

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| **Dates**  | **Organization**  | **Role**  |
| March 2017-June 2017 | Tata Consultancy Services Pvt. Ltd. | Assistant System Engineer Trainee (C++ ,ProC) |
|  June 2017 – April 2018 | Tata Consultancy Services Pvt. Ltd. | Assistant System Engineer (Manual testing) |
| May 2018 – March 2021 | Tata Consultancy Services Pvt. Ltd. | System Engineer (Manual testing, performance testing and API testing) |
| April 2021 to till date  | Tata Consultancy Services Pvt. Ltd. | IT Analyst (Team lead) |

# Technical Skills

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| --- | --- |
| **Operating System**  | Windows 7, Windows 8, Windows 10 |
| **Languages**  | Core JAVA  |
| **Testing Tools**  | Master Craft ALM, SOAP UI  |
| **Projects** | NEST (US Based insurance Company), TCS BaNCS Product, 401(k) US Retirement Solutions, State Street Corporations. |
| **Domain Experience**  | Financial Solution: Insurance, Retiree Management, Contribution Management. |

***As an Analyst I am being involved in the following assignments: -***

* Test documentation ownership.
* Part of daily status scrum call with team.
* Part of weekly and monthly status call with client.
* Coordinating with relevant team’s developer to resolve operational issues.
* Understanding the whole requirement specification with BA.
* Solving high priority defect and estimating the time required for execution.
* Defect Reporting.
* Coordinating with the Clients, Business Analysts for Requirement Gathering, conducting system analysis and understanding the scope.
* Involved in Requirement Walkthroughs, Design Walkthroughs and Defect meetings with all required stakeholders.
* Logging and tracking of business issues and requests, frequent Client interactions and resolving issues.
* Communicating directly with the clients.
* Participate in Business Meetings and project status reporting to client/ stakeholders.
* Good knowledge of MasterCraft ALM.

# Organizational Experience

**Project 1**

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| --- | --- |
| **Project Name**  | State Street Retiree Management |
| **Company**  | State Street Corporation |
| **Duration**  | April 2021 to Till Date  |
| **Skills**  | Manual Testing  |
| **Tools**  | Master Craft ALM, SOAP UI  |

State Street Corporation basically handles transactions involved after retirement like deduction pay-outs (Lumpsum, Recurring), Tax calculation.

**Key Results Areas:**

* Understanding the Manual Test cases.
* Test Case Script Design and Optimization .
* Preparing Root cause analysis for failed test cases.
* Defect Reporting and Defect Retesting.

**Project 2**

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| --- | --- |
| **Project Name**  | 401(k) US Retirement Plan  |
| **Customer**  | Nielsen  |
| **Duration**  | August 2018 to March 2020  |
| **Skills**  | Manual Testing , Performance Testing ,API Testing  |
| **Tools**  | Master Craft ALM ,IBM Rational Performance Tester ,SOAP UI  |

**Key Results Areas:**

* Understanding the Requirements and designing test cases.
* Automation feasibility analysis for the Test cases
* Test Case Review
* Preparing Root cause analysis for failed test cases.
* Demo Presentation to Client After System Testing Completion.
* Provided support for UAT.

**Project 3 :**

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| --- | --- |
| **Project Name**  | National Employment Savings Trust UK Pension SYSTEM |
| **Customer**  | NEST |
| **Duration**  | December 2017 to July 2018 |
| **Skills**  | Manual Testing  |
| **Tools**  | Bugzilla  |

**Key Results Areas:**

* Understanding the Requirements and designing test cases.
* Defect Logging
* Test Case Review
* Preparing Root cause analysis for failed test cases.

# Technical Training

* **Language:** C++ ,ProC
* **Duration:** 3 months
* **Description:** Successfully completed training in C++ by Tata Consultancy Services at Guwahati, India. Learned C++ language syntax, ProC , OO Programming using C++ and other concepts of C++.
* **ILP Project – FAQ Insurance system (March 2017 to June 2017 ) –** Developed using c++,proc , unix,sql..
* **Online Registration System (Jan 2014 to Mar 2014) -** Developed using PHP, MySQL, HTML, AJAX and Apache. The project has been implemented in the event.
* **CBSE Project – Fee Structure System (Nov 20010to Jan 2011) –** Developed using C++.

# Education Summary

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| --- | --- | --- | --- | --- |
| **Degree/Certificate**  | **Institute**  | **DISCIPLINE**  | **Year**  | **% Marks**  |
| B.TECH | BIT Sindri, Dhanbad Jharkhand  | Computer Science and Engineering  | 2016  | 85.4 |
| Intermediate (XII)  | DAV Public School, NTS CCL Barkakana ,Jharkhand  | Physics, Chemistry, Mathematics, Computer Science & English | 2011  | 87.0 |
| Matriculation (X)  | Pawan Krus School,Bhurkunda,Ranchi | Maths, English,Science, Social Science,Sanskrit | 2009  | 81.2  |

# PERSONAL INFORMATION

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| **Father’s Name** | Raghubansh Kumar Singh |
| **Mother’s Name** | Manju Devi |
| **Date Of Birth** | 08-Nov-1993 |
| **Gender** | Female |
| **Present Address** |  Q no:H1-67,48 unit ,IAG ,Bhadaninagar ,Ramgarh,829105,Ranchi |
| **Permanent Address** |  Q no:H1-67,48 unit ,IAG ,Bhadaninagar ,Ramgarh,829105,Ranchi |
| **Blood Group** | O+ |

******Declaration :**

I hereby declare that all that credentials provided herewith are true and best of my knowledge and belief.

**Jyoti Singh**