**Lisa Ahapcheva**

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SOFTWARE QA ENGINEER

* 4 years of experience working in software development and testing
* highly skilled in creating and executing test plans to cover a wide range testing
* excellent at investigating and triaging difficult issues and independently working towards results
* experienced working in an agile environment with geographically distributed teams
* creative thinker and strong problem solver with meticulous attention to detail

TECHNICAL SKILLS

Platforms: Mac OS X, Windows 7/8/10, iOS, Android OS, Linux

Mobile/Web Testing: XCode, Android studio, ADB, Chrome DevTools

API Testing: REST API, Postman, Newman, Charles Proxy

Bug Tracking: Jira, TestRail

Database: MySQL

CI/CD: Jenkins

Languages: Python, HTML, CSS

Other: Slack, BrowserStack, PyCharm, Eclipse

WORK EXPERIENCE

Dec 2020 – Current **Software QA Engineer at Freedom Forever, LLC** Los Angeles, CA

* Performing smoke, functional, UI testing, regression and compatibility testing
* Reducing production support tickets by expanding depths of tests
* Developing detailed test cases to cover new functionality
* Gathering relevant logs and troubleshooting errors before turning over defects to developers
* Ensure that quality issues are appropriately identified, documented, tracked and resolved

Jan 2017 – Dec 2020 **Software QA Engineer at Innovecs.** **LLC** Los Angeles, CA

* Testing iOS, Android and Web applications
* Participating in daily stand-ups and sprint planning
* End-to-end testing of software features across multiple platforms
* Developing test cases against business requirements
* Tracking and reporting defects with Jira

EDUCATION

University of the State Fiscal Service of Ukraine