Salesforce Automation Test Engineer

Shivani Garg

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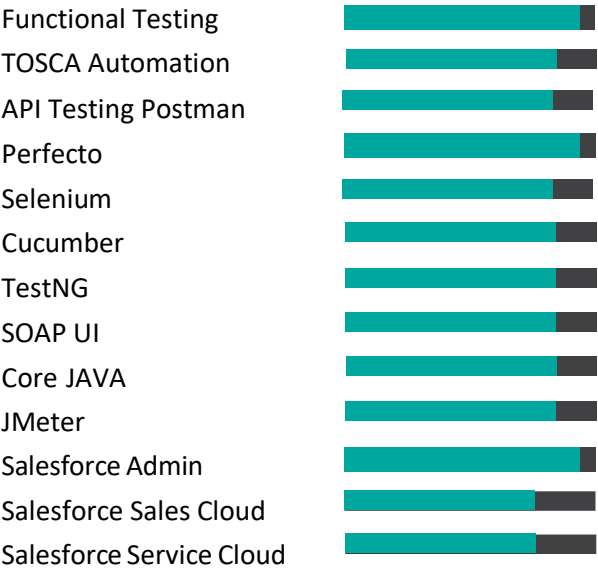
PROFILE SUMMARY

- 5+ Years of experience in Software testing.
- Strong Agile methodologies working experience with Sprint planning, PI planning, Retrospective, Daily scrum meetings etc.
- Industry experience in area of Software Testing with a solid understanding of Test Automation, Test Planning, Test Design, Test Execution and Bug Reporting & Tracking, Requirement Analysis.
- Exposure of all device responsive testing, UI & UX testing with help of CSS ,HTML and XPath .
- Experience in Salesforce cloud like Admin, Sales cloud, Service cloud, Community cloud, AppExchange etc.
- Good hands-on experience on Salesforce field types and creation, standard and custom objects, Automation tools like Process builder, Workflow, Flow, Approvals, Users, Permissions, Reports and Dashboards, Data loader, Import Wizard, Site and Community etc.
- Software Testing exposure with Automation tools using TOSCA Automation Tool and Selenium using JAVA, Cucumber, TestNG, POM, Web driver.
- Expertise in Test Management and Bug Reporting tools like JIRA, qTest, Azure DevOps, Bugzilla.
- Good communication, collaboration & team building and leadership skills with proficiency at grasping new technologies.
- Expertise in Functional Testing, Integration testing, End to end, Smoke, Sanity, Regression, Participating in UAT Testing etc.
- Help define test cases. Test cases reviews during projects to ensure quality and appropriate design patterns are followed.
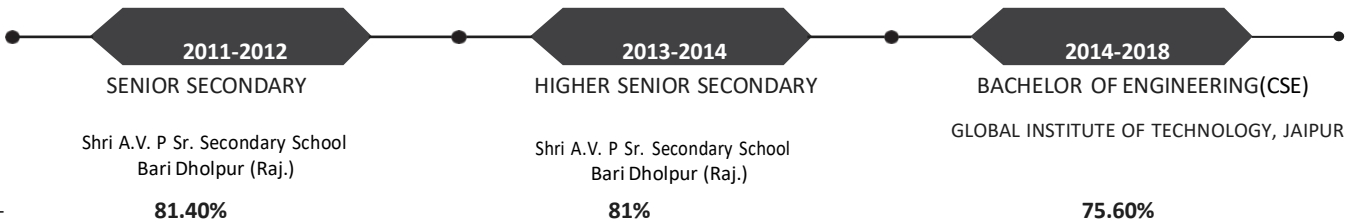- Experience in QA team management and team handling.

📊 SKILLS

- Functional Testing
- TOSCA Automation
- API Testing Postman
- Perfecto
- Selenium
- Cucumber
- TestNG
- SOAP UI
- Core JAVA
- JMeter
- Salesforce Admin
- Salesforce Sales Cloud
- Salesforce Service Cloud

Test and Defect Management Tools

- qTest
- JIRA
- Azure DevOps
- Bugzilla

🎓 EDUCATION

2011-2012	2013-2014	2014-2018
SENIOR SECONDARY	HIGHER SENIOR SECONDARY	BACHELOR OF ENGINEERING(CSE)
Shri A.V. P Sr. Secondary School Bari Dholpur (Raj.)	Shri A.V. P Sr. Secondary School Bari Dholpur (Raj.)	GLOBAL INSTITUTE OF TECHNOLOGY, JAIPUR
81.40%	81%	75.60%

🏆 CERTIFICATIONS

- Salesforce Admin Certified
- Salesforce Sales Cloud Consultant Certified
- Salesforce Service Cloud Consultant Certified
- TOSCA Automation Specialist Level 1 Certified
- TOSCA Automation Specialist Level 2 Certified
- qTest Specialist Level 1 Certified
- Trailhead Profile: - https://trailblazer.me/id/sgarg98

💼 PROFESSIONAL EXPERIENCE

- Current Organization: **Accenture Pvt Ltd**
  (Hyderabad | August 2021 -Present)
- Previous Organization: **Appcino Technologies**
  (Jaipur| August 2020 – August 2021)
- Previous Organization: **NAV IT Solutions**
  (Jaipur | March 2019 – March 2020)
- Previous Organization: **Santech Technologies**
  (Jaipur | August 2018 - March 2019)

💼 PROJECTS

Project# 1- Employer Portal

CLIENT: HUMANA Inc.

Description:

Creating Employer portal from scratch using salesforce community cloud as part of whole big team, I perform test automation to ensure that the critical business flows are certified across all IT system.

Role & Responsibilities:

My role is of Salesforce TOSCA Automation Tester to perform testing of Employer Portal product so that quality product can be delivered. I am performing following duties in my project: -

- Working on agile methodologies and participating in daily standup calls, Sprint planning, PI Plannings, Retro etc.
- Working on Test Plan and Functional test script using qTest tool.
- Designing and implementing Automation Test Script using TOSCA automation tool.
- Actively involved in raising and tracking defects till closure and providing Root Cause Analysis (RCA), and retesting of defects.
- Creation and Execution of Test Cases using TOSCA and qTest.
- Validating UI using CSS and HTML properties.
- Making all device responsive application with the use of the Perfecto testing tool for Mobile, Tab ,and Desktop.
- Involving in UAT testing, production deployment smoke testing.
- Working on Salesforce community cloud with permissions and users and using salesforce basic functionalities.
- Create Daily status reports and communicate plans, milestones, and their status on daily basis with managers.
- Work directly with Business POC's and independently perform testing, implementation, and documentation.
- Gathered user requirements and was involved in application design discussions and documentation
- Creating roles, profiles and sharing rules at object, fields, and record level for different users at different levels of the organization.
- Working on the approval process, lightning process builder and workflows to automate the business process without depending on custom code development.
- Working in an agile-based scrum model, managed, and coordinated with onshore team and got the user stories delivered to the client on time within the sprint.

Project# 2- Reader Rx

CLIENT: Enrollment Rx

Description:

Enrollment Rx is a higher education technology company delivering innovative Constituent Relationship Management (CRM) solutions. Built on the Salesforce world-class platform, Enrollment Rx puts enterprise-class functionality and limitless scalability within reach of any size School.

Role & Responsibilities:

My role is of Salesforce Quality Assurance Tester to perform testing Reader Rx product so that quality product can be delivered. I am performing following duties in my project: -

- Working on agile methodologies and participating in daily standup calls, Sprint planning, PI Plannings, Retro etc.
- Creation, Review and Analysis of Functional Test Plan.
- Analyzing test results, identifying bugs and issues, reporting, and managing Defects and JIRA
- Designing and implementing Automation Test Script using Selenium, Chrome Web driver.
- Actively involved in raising and tracking defects till closure and providing Root Cause Analysis (RCA), and retesting of defects.
- Creation and Execution of Test Cases Using Selenium WebDriver for regression and smoke testing
- Using AppExchange Installing package in Salesforce Org and validate package by executing test cases and providing quality package.
- Creation and Execution of Test Cases using TOSCA as well.
- Working on workflow, Process builder, Flow, fields/objects creating and updating, Permissions sets, FLS, Object level permissions, Users etc.
- Work directly with Business POC's and independently perform testing, implementation, and documentation.
- Gathered user requirements and was involved in application design discussions and documentation.
- Working in an agile-based scrum model, managed, and coordinated with onshore team and got the user stories

Project# 3- Event Rx

CLIENT: Enrollment Rx

Description:

Enrollment Rx is a higher education technology company delivering innovative Constituent Relationship Management (CRM) solutions. Built on the Salesforce world-class platform, Enrollment Rx puts enterprise-class functionality and limitless scalability within reach of any size School.

Role & Responsibilities:

My role is of Salesforce Quality Assurance Tester to perform testing Event Rx product so that quality product can be delivered. I am performing following duties in my project: -

- Working on agile methodologies and participating in daily standup calls, Sprint planning, PI Plannings, Retro etc.
- Creation, Review and Analysis of Functional Test Plan.
- Analyzing test results, identifying bugs and issues, reporting, and managing Defects and JIRA
- Designing and implementing Automation Test Script using Selenium, Chrome Web driver.
- Actively involved in raising and tracking defects till closure and providing Root Cause Analysis (RCA), and retesting of defects.
- Creation and Execution of Test Cases Using Selenium WebDriver for regression and smoke testing
- Using AppExchange Installing package in Salesforce Org and validate package by executing test cases and providing quality package.
- Working on workflow, Process builder, Flow, fields/objects creating and updating, Permissions sets, FLS, Object level permissions, Users, Sites etc.
- Work directly with Business POC's and independently perform testing, implementation, and documentation.
- Gathered user requirements and was involved in application design discussions and documentation
- Experience with migration of data from excel to SFDC through data loader such as import export and update the data.
- Working in an agile-based scrum model, managed, and coordinated with onshore team and got the user stories

Project# 4- Compliance

Project#5-RTA

Domain# Fund Services

Description:

RTA and Compliance dashboard both are interconnected RTA is used for varication of the investors if any investors come inside this modal, then system must validate how much amount investor can invest, verification etc. main part of the RTA application is Fund, Investor, Activity tabs according to that rule needs to be create for validation rule creation is the part of compliance dashboard.

Role & Responsibilities:

My role is of Quality Assurance Tester to perform testing of the RTA and Compliance product so that quality product can be delivered. I am performing following duties in my project: -

- Working on agile methodologies and participating in daily standup calls, Sprint planning, PI Plannings, Retro etc.
- Creation, Review and Analysis of Functional Test Plan.
- Analyzing test results, identifying bugs and issues, reporting, and managing Defects Using Azure DevOps.
- Designing and implementing Automation Test Script using Selenium, Chrome Web driver.
- Actively involved in raising and tracking defects till closure and providing Root Cause Analysis (RCA), and retesting of defects.
- Creation and Execution of Test Cases Using Selenium WebDriver for regression and smoke testing
- Working on development applications using C# and Database SQL.
- Work directly with Business POC's and independently perform testing, implementation, and documentation.
- Gathered user requirements and was involved in application design discussions and documentation.
- Strong knowledge of the test case designing and finding critical scenarios.
- Working in an agile-based scrum model, managed, and coordinated with offshore team and got the user stories.

Project# 6- I-Enroll

Project#5- I-Network

Domain# Healthcare

Description:

I-Network: - a web (browser) based interface providing tools for provider management, credentialing and more. The system includes online provider registrations that include provide demographic, licenses, insurance accepted, provider ID, hospital affiliation, location, office hours managed.

I-Enroll: - a web-based application for use by provider groups and hospitals for provider management and credentialing. The system includes providers database for all credentialing information. The system provides privileging and other advanced provider management and credentialing capabilities.

Role & Responsibilities:

My role is of Trainee Quality Assurance Tester to perform testing of the I-Enroll and I-Network product so that quality product can be delivered. I am performing following duties in my project: -

- Creation, Review and Analysis of Functional Test cases.
- Analyzing test results, identifying bugs and issues, reporting, and managing Defects Using JIRA.
- Updating forms using Nitro application creating text box, Check box as per the field requirement.
- Actively involved in raising and tracking defects till closure and providing Root Cause Analysis (RCA), and retesting of defects.
- Gathered user requirements and was involved in application design discussions and documentation.
- Strong knowledge of the test case designing and finding critical scenarios.
- Working in an agile-based scrum model, managed, and coordinated with offshore team and got the user stories.
- Working on agile methodologies and participating in daily standup calls, Sprint planning, PI Plannings, Retro etc.
- Working on test cases creation using excel sheet putting all the details in sheet and preparing test data as per the requirements.
- Worked on eclipse IDE and created smoke test cases using selenium.

HOBBIES

- Listening Music
- Traveling
- Playing badminton and Table tennis
- Volunteering in Team Building Activity

LANGUAGES

- English
- Hindi

DECLARATION

I hereby solemnly affirm that all the information provided by me is true to best of my knowledge.

(Signature: **Shivani Garg)**

(Place: **Dholpur Rajasthan**)