**U.S Citizen**

**SUMMARY:**

* Experienced as Business Data Analyst with 7+ years and worked in various domains such as Retail Banking, Commercial banking, Investment banking, Credit card banking, Private banking, and Credit and Personal/Commercial loan services.
* Complete knowledge of understanding & experience in Software Development Life Cycle (SDLC) Agile (Scrum), RUP & Waterfall Methodology.
* Experience with Data mining and Data ware housing.
* Experienced in conducting GAP analysis, User Acceptance Testing (UAT) and user training across different types of projects.
* Experience as JAD (Joint Application Development) Facilitator and Meetings Coordinator ensuring any enhancement, changes.
* In depth knowledge of RUP’s Iterative Software Development Life Cycle (SDLC) process and Agile Software Development.
* Strong Knowledge in all phases of Software Development Life Cycle (SDLC) and involved in the full lifecycle of Data Warehouse projects like Data Modeling, ETL Logic & Reporting.
* Experience in iterative Software Development Life Cycle (SDLC), Project management life cycle (PLC) and software development methodologies such as Agile and Waterfall.
* Documentation, coding and implementation including but not limited to Databases, Reporting, Data Warehouse, Data Modeling and ETL Design Applications.
* Experience in data transformation, data mapping from source to target database schemas and data cleansing procedures using Informatica Power Center and SSIS.
* Excellent skills in gathering Business requirements, facilitating Joint Application Development (JAD) sessions, developing User stories, Acceptance Criteria, creating Business Requirements Document (BRD) and System and Functional Requirement Specification (SRS and FRS) documents.
* Expert at applying the UML methodology in IT analysis and writing business use cases, activity diagrams, state - chart diagrams and sequence diagrams in the form of UML Diagrams.
* Proficient in developing test plans, writing test scenarios and conducting User Acceptance Testing (UAT), developing and maintaining quality procedures ensuring appropriate documentation.
* Expert at enterprise business process modeling tools like MS Visio, MS Project and good working experience using Jira and SharePoint.
* Generated bug reports & defects in site into JIRA Bug tracking database.
* Experiences in defining ETL processes for SAS, data mapping, data validation.
* Skilled in performing Gap analysis and Impact Analysis by identifying existing technologies, documenting the enhancements to meet the end-state requirements.
* Experience in writing SQL queries and knowledge of Data warehouses.
* Led and conducted Joint Application Development (JAD) sessions with Subject Matter Experts (SME) to extract & understand business objectives.
* Expert in MS SQL Server BI components, Integration Services (SSIS), Analysis Services (SSAS) and Reporting Services (SSRS).
* Possess excellent interpersonal skills, effective written & oral communication, and presentation skills.
* Lead cross-functional project teams and works with Business Analysts/partners to determine and translate business requirements into technology solutions.

**PROFESSIONAL EXPERIENCE:**

**JP Morgan Chase**

**Chicago, IL March 2018 - Present**

**Sr Business Analyst**

**Responsibilities:**

* Systematically streamlined all Scrum processes for both teams via the use of Rally's Agile Management Tool.
* Documenting all requirements gathered in JAD sessions into Business Requirement Document (BRD) and Functional Requirement Document (FRD).
* Involved in developing financial models to include components like ROI, IRR and profit-loss measures.
* Compose charts and investment commentary summarizing all private equity fund-of-funds performances such as ROI, and other multiples on monthly, quarterly, or annual bases for marketing materials, client reports, and reports to senior-level management.
* Implementation of a portfolio rebalancer/order management system by interfacing to broker trading, DTCC, SWIFT and reconciliation systems.
* Responsible for scoping and planning requirements gathering phase definitions and identifying potential source systems and dimensions.
* Performed GAP analysis, impact analysis to check compatibility of the existing system infrastructure with new business requirements and suggested methods to overcome them.
* Worked with Business Units Executives in building monthly and quarterly budgets and forecasting expenses and losses related to Loss Events in the future.
* Developed use cases, process flow diagrams (As-is/To-be flows) and UI mockups/wireframes to represent business requirements.
* Worked extensively on MS Access and Excel to generate reports and manipulate data to research for any errors like duplicates and missing information.
* Interview business area experts asking detailed questions and carefully recording the requirements in a format that can be reviewed and understood by both business and technical people.
* Performed GAP Analysis of business rules, business and system process flows, user administration, and requirements.
* Performed requirements modeling and develop analysis diagrams, activity diagrams, sequence diagrams, state diagrams, data models, and use-case realizations in Agile/Scrum.
* Performed GAP analysis, Process Mapping and Data Structure Diagrams.
* Conducting JAD Sessions to resolve open issues, change requests so that the application meets the business requirements and deadlines.
* Utilized SQL Server Management Studio to profile data attributes across several potential source systems.
* Worked on Microsoft Dynamics CRM and contains the knowledge of all the functionality and customization of it.
* Verify all market prices were processed correctly on the general ledger every month.
* Responsible for coordinating the production of risk analysis and reporting. Design reports, dashboards, and presentations according to department guidelines.
* Prepared use cases defining the user entitlement process and new interfaces.
* Responsible of establishing and maintaining relationships with Line of Business risk partners to facilitate information flow between the executive mgt. and risk team.
* Co-authored detailed Business Requirements Document and Functional Specification Document.
* Create subsequent release workflow diagrams.
* Closely worked with QA team in delivering detailed Test Plan, Test Cases, Scripts, highly involved with unit testing, system testing and integration testing.
* Coordinated User Acceptance Testing (UAT), developed and maintained quality procedures and ensured that appropriate documentation was in place.
* Identify source systems, their connectivity and related tables and fields and ensure data suitably for mapping.
* Generated reports using Crystal Reports.

**Discover Financial Services**

**Phoenix, AZ June 2015 - Feb 2018**

**Sr Business Analyst**

**Responsibilities:**

* Created and maintained Business requirements document (BRD), Uses Cases, Functional Specifications, Technical Specifications and Design Specifications using Case Complete.
* Developed Request for Proposal (RFP) and Contract documents for bidding process.
* Followed state procedures and policies and assisted Contract Administration throughout procurement process.
* Fixing up stake holder meetings and end user meetings for JAD session and creating user profiles
* Assumed the role of Project Manager and developed timelines, managed tasks, activities and resources using Project Portfolio System (PPS), identified and mitigated risks and developed project presentations.
* Developed communications plan and RACI matrix resulting in increased capacity through well-defined accountability.
* Presented to stakeholders during monthly sprint conclusions as part of the System Development Life Cycle (SDLC)
* Created user interface (UI) design and user experience (UX) for iOS and Android app based on requirements using wireframes and mockups.
* Worked with developer in creating informative user centric app.
* Communications - Manage inter and intra-project communications and status reporting; Interface with Business owners for deliverables management; Interface with senior management on project status, risks and issues.
* Conducted GAP analysis to derive requirements for existing systems enhancements and created workflows and process flows to highlight the changes
* Gathered Business Requirements from customer and prepared Technical Design documents
* Research, analysis, prototyping and validating of mobile apps for click and collect functionality.
* Translated Requirements to the offshore (India) development team and also walked them through the design diagrams.
* Created Use-Cases and Business Use-Case Model after accessing the status and scope of the project and understanding the business processes.
* Designed wireframes and web page mock-ups using modeling tools.
* Developed UAT test plans, test scenarios, test conditions and test cases based on business requirements and functional/technical specifications and participated in UAT using Quality Center.
* Change Control Process - Led the Change Control Process for changes submitted for the BRD once the document was submitted to IT department.
* Defined and validated the missing data elements and potential source systems across multiple business channels
* Implemented Waterfall Model of SDLC process customized according to the company standards throughout the life cycle of the project
* Gap analysis of management reporting needs supporting project prioritization
* Analyzed data using Oracle SQL server queries for reporting on-time performance.
* Worked with IT to resolve issues and clarify Business Requirements from the Business Owners.
* Proactively identified opportunities for process improvement and cost savings and delivered detailed recommendations to senior decision makers.

**BMO Harris Bank**

**Chicago, IL March 2013- May 2015**

**Business Analyst**

**Responsibilities:**

* Expertise in understanding the business and functional, non-functional requirements.
* Gather requirements from application users, process team and service owners and translate into functional and non-functional requirements.
* Conducted JAD sessions with Business Banking and Consumer Banking for the full integration of all requirements in the BRD, FRD and NFRD
* Worked as a Business Analyst for multiple module wise development teams. The project followed full project life cycle as per the SDLC specifications using MS Project.
* Created Test Plan documents by reviewing functional requirements and solution descriptions.
* Perform due diligence to understand the existing framework of the various applications.
* Gathered the functional requirements and created the vision, scope, and other artifacts during the inception phase of the project.
* Acquired strong understanding of investment banking and knowledge related to fixed income, derivatives (ex - cash flow analysis, stocks, bonds, mutual funds, call options, put options, front-loading, back-loading etc).
* Participated in business requirement definition workshops along with client SMEs and analyzed the GAP in the new product.
* Excellent SSIS working knowledge and used extensively for ETL purposes and automation.
* Defined the business process models and milestone deliverables for the various phases of the project.
* Created workflows, use case diagrams, activity diagrams, and sequence diagrams.
* Documented and delivered the signed - off business requirements document (BRD) for the commencement of coding.
* Conducted Joint Application Development (JAD) sessions with stakeholders throughout SDLC to resolve open issues.
* Worked with QA team to design test plan and test cases for System testing and User Acceptance Testing (UAT).
* Interfaced with business users to prepare and update Business Process Requirements (BPR) and Software System Requirements (SSR).
* Performed GAP analysis of business rules, business and system process flows and requirements.
* Documented and maintained the business rules catalogue.
* Created SQLs to analyze the data pattern to accommodate the various business scenarios.
* Liaised with business SMEs, development team and QA teams.
* Created SRD (System Requirements Doc) to facilitate the ETL team to develop their SDS (System Design Specification doc).
* Updated System Change Request (SCR) forms for enhancements or change requests and implemented version controls across all impacted documents.
* Traced test cases and functional specifications to System Specification Requirements.
* Reported the status, metrics, risks, issues and mitigation plan to various stake holders of the project.
* Performed Regression testing, Functional testing and User Acceptance testing.
* Executed scripts to load the source files into the system using UNIX.
* Profiling/Reviewing data from potential source systems