

## PRATIK LANDGE

Application Development Sr. Analyst

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## TECHNICAL SKILLS

C, C++, Java, Apex,  
JavaScript, AngularJS,  
HTML, CSS, XML,  
Windows, Visual Studio,  
Workbench, Data Loader,  
Postman, Developer  
Console

## CERTIFICATIONS

- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Platform Developer I
- Vlocity Developer Essentials
- Vlocity Communications CPQ Developer I
- Attended Vlocity Rapid Enablement Program Training

## CAREER OBJECTIVE

To maintain consistent growth at every stage in career, thus making maximum contribution in achieving organizational goals and helping it grow.

## PROFILE SUMMARY

- Working as a Senior Salesforce and Vlocity Developer at Accenture.
- Overall, 4 years of experience working as a Salesforce developer for multiple projects, including 3 years of experience as a Vlocity developer.
- 3x Salesforce Certified
- 2x Vlocity Certified.
- Experience on working with various Salesforce applications like Sales Cloud, Service Cloud, Community Cloud and Industry Cloud (Previously Vlocity Communications)
- Extensive hands on experience on various Vlocity features like Vlocity Omniscrypt, Integration Procedures, Dataraptors, Cards and Templates.
- Senior Developer for the first LWC framework based Vlocity Communications implementation globally in October 2019.
- Extensive hands on experience on various Salesforce features but not limited to Lightning Components, Apex Classes, Apex Triggers, LWC.
- Closely worked with various third-party applications to build outbound and inbound integrations with Salesforce using REST and SOAP APIs.
- Developed tools, accelerators and offerings on Vlocity and Salesforce platforms for different clients.
- Worked with Technical Architects on Client side while solutioning complex requirements.
- Configured Products, Product Attributes and Pricing using Vlocity EPC.
- Hands on Experience on Vlocity Cart APIs and Digital Commerce APIs.
- Configured Salesforce Lightning including profiles and permissions, sharing settings, validation rules, workflows, custom labels, custom settings. Also worked on setting up Customer and Partner communities.
- Well versed with Agile development framework.
- Flexible to collaborate with BA, QA and other Dev teams.
- Good experience of successful application delivery.
- Quick learner with a drive to find solutions to any complex problem.

## EDUCATIONAL QUALIFICATION

- B.E. (Information Technology), MIT College of Engineering, Pune in 2016

## WORK SUMMARY

Duration	Organization	Designation	Role
Dec 2019 – Till Date	Accenture Solutions Pvt Ltd.	Senior Software Engineer	Senior Vlocity/Salesforce Developer
Jun 2018 – Nov 2019	Accenture Solutions Pvt Ltd.	Software Engineer	Vlocity/Salesforce Developer
Nov 2016 – May 2018	Accenture Solutions Pvt Ltd.	Assistant Software Engineer	Vlocity/Salesforce Developer

## PROFESSIONAL EXPERIENCE

### Project: Verizon VBM

Role	Developer
Date	Feb 2018
Technologies/Tools	Vlocity Omniscrypts, Vlocity Integration Procedures, Vlocity Cards and Layouts, Vlocity Templates, Lightning Experience, Apex, REST APIs, Triggers, Vlocity Cart APIs, Vlocity Saved Omniscrypts, Communities, Service Console.
Responsibilities	<ul style="list-style-type: none"> <li>○ Development of a complex customer facing application using various Vlocity/Salesforce tools, providing capabilities to the customer to buy internet services and additional products as a guest. Also to track, move, change, cancel, etc. his inflight orders or existing services.</li> <li>○ Command on various Vlocity OOTB tools like Vlocity Omniscrypts, Vlocity Cards and Layouts, Vlocity Integration Procedures, Vlocity Cart APIs.</li> <li>○ Command on various customization options offered by Vlocity and Salesforce like Vlocity Templates, Apex, REST APIs, Triggers.</li> <li>○ Development of complex integrations with number of client downstream systems to keep them in sync with the activities end customer is performing on the customer facing app.</li> <li>○ Reusing features, components and integrations build for the customer facing app on Salesforce's agent console.</li> <li>○ Using Vlocity Omniscrypt's Save for Later feature to enable multiple resuming points in a customer's buy journey.</li> </ul>

### Project: Century Link Consumer PRM

Role	Developer
Date	March 2020
Technologies/Tools	Vlocity Omniscrypts, Vlocity Integration Procedures, REST/SOAP APIs, LWC, Vlocity Digital Commerce APIs, Apex, Communities, Profile permissions and sharing settings, Connected Apps.
Responsibilities	<ul style="list-style-type: none"><li>○ Building a Partner facing application to help customers in buying high speed internet and related add-ons using LWC based Vlocity Omniscrypt.</li><li>○ Worked on building 21 outbound and 7 inbound Integrations in a span of 6 months along with the Partner facing application.</li><li>○ Designing and building Partner APIs using REST services by exposing Vlocity Integration Procedures as external services to partners who prefer selling on their own portal.</li><li>○ Development of integration with various downstream systems using Vlocity Integration Procedures in a way where same components can be reused in both, Partner facing application as well as Partner APIs.</li><li>○ Customization of various screens in the flow using LWC. Apex customization to build complex API JSON structures.</li><li>○ Using Vlocity Digital Commerce APIs to get product information configured in Vlocity CPQ and add product and attribute selections to virtual cart.</li><li>○ Configuring product, attribute and pricing information in Vlocity CPQ.</li></ul>

### Project: Verizon VBO

Role	Developer
Date	October 2019
Technologies/Tools	Vlocity Omniscrypts, LWC, Vlocity Digital Commerce APIs, Vlocity Integration Procedures, Apex, Communities, Profile permissions and sharing settings.
Responsibilities	<ul style="list-style-type: none"><li>○ Development of a customer facing application to buy mobile devices, configure various attributes and purchase add-on products using LWC based Vlocity Omniscrypt.</li><li>○ Customization of various screens in the flow using LWC. Apex customization to help enhance the buy journey.</li><li>○ Using Vlocity Digital Commerce APIs to get product information configured in Vlocity CPQ to the Omniscrypt and add product and attribute selections to the cart.</li><li>○ Configuring product, attribute and pricing information in Vlocity CPQ.</li><li>○ Customized SSO in order to seamlessly change user context from guest to a registered user during the buy journey.</li><li>○ Designed and configured minimum required guest sharing model to accommodate restriction on guest user access introduced in latest Salesforce release.</li></ul>

**Project: VMware**

Project	VMware
Role	Developer
Date	May 2017
Technologies/Tools	Lightning Components, Lightning Experience, Lightning, Apex, Triggers, Salesforce1 App, Profiles and Permission sets.
Responsibilities	<ul style="list-style-type: none"><li>○ Enhancements on Lightning App</li><li>○ Enhancements and bug fixes on Salesforce1 App.</li><li>○ Simplifying over 40 partner profiles into 4 generic profiles and permission sets.</li></ul>