### Jayachandran K.R., B.E., CSM, CSPO, PRINCE2, ITIL, CAA-AWS, CDA-Azure

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| OVERALL SUMMARY |

* Agile Project Manager / Scrum Master / Product Owner / Technical Manager with 13 years 6 months of experience involved in managing all aspects of the SDLC and working with IT partners / Business partners to oversee all phases of the project.
* Manage project initiation activities including managing related contractual obligations, client needs and goals, existing situation, necessary contacts, and access to existing information as needed.
* Removing impediments or guiding the team to remove impediments by finding the right personnel to remove the impediments.
* Leading a large team to execute the Business needs at its best. Managing the tasks and guiding the Team starting from Story grooming with Business, Project Schedules, Resource plans, Quality Plan.
* Proficiency over full SDLC, Agile, Waterfall models and using SCRUM and KANBAN methods with proven capability to manage multiple on-going projects.
* Controlling project requirements, scope, and change management issues.
* Contributed significantly by providing Architecture solutions for Release Support Activities, Test Execution and Project Delivery to reduce the manual efforts in various Applications.
* Experienced in various Methodologies Waterfall, Scrum, SAFe and LEAN. Tools like Azure DevOps Board, Version 1, GIT, TFS, Rally and JIRA.
* Having substantial domain experience in handling large scale projects in Healthcare, especially with Payer & Provider.

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| Core Skills & Expertise |

* Agile Project Manager / Scrum Master / Product Manager.
* Technical Project Manager / Subject Matter Expert / Release Train Engineer.

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| Skills |

* **Methodologies** : SCRUM, KANBAN, SAFe, LEAN, Waterfall.
* **Technologies/Tools/DB** : Mainframe, IBM IIB/ACE, IBM DataPower, MS SQL, SSIS, SSRS, ETL PowerCenter, StreamSets, KAFKA, Python, MongoDB, Azure-Devops, GIT, Google Cloud Storage, Power BI, Power APPS, Jenkins, Kubernetes.

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| **CERTIFICATIONS & TRAININGS** |

* Certified Scrum Master (**CSM**) – 2018
* Certified Scrum Product Owner (**CSPO**) – 2018
* Information Technology Infrastructure Library (**ITIL**) – 2018
* Projects IN Controlled Environments (**PRINCE2**) – 2018
* AWS Certified Solutions Architect – Associate (**CAA-AWS**) – 2019
* Azure Developer Associate – (**CDA-Azure**) – 2019
* Syntel Healthcare University certified **E1** Certification – 2008

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| PROFESSIONAL EXPERIENCE |

* Started my career in 2007 and till date working with Atos-Syntel Ltd (formerly Syntel Ltd) with various roles and responsibility.

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| **EDUCATION** |

* **B.E., (ECE)** – Jaya Engineering College (Anna University), Tamilnadu, India – May 2007.

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| PROJECTS HIGHLIGHTS |

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| **Client** | **Humana** |
| **Role** | As an Agile Project Manager, Scrum Master, Technical Manager, Product Manager in Agile/SAFe model. |
| **Period** | Onshore (Louisville, KY, US) – Feb 2013 to July 2017  Offshore (Chennai, TN, India) – July 2017 to Till Date |
| **Tools & Technology Experienced** | Mainframe, IBM IIB/ACE, IBM DataPower, SSIS, SSRS, StreamSets, Kafka, GCS, Python, MySQL, MongoDB, Hadoop. |

Roles and Responsibilities:

* Facilitating Clients’ meeting for Requirements gathering/clarification and Status update.
* Manage internal/external stakeholders of the engagement, work with global teams.
* Provide technical leadership to the team members to ensure successful project delivery.
* Interface with customers from technical expertise standpoint in areas such as architecture/design/analysis.
* Finding the Business gap and providing incremental solutions with less cost.
* Estimating the Requirements, prioritizing, allocating, reviewing, and delivering with highest Quality.
* Conducting Brainstorming sessions across teams to fine tune the solution for Business benefits.
* Identifying the gaps/challenges on existing process and apply on new modernization/LEAN.

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| **Client** | **Blue Cross Blue Shield of Georgia/WellPoint** |
| **Role** | As a Technical Project Coordinator, Subject Matter Expert, Business Coordinator |
| **Period** | Offshore (Chennai, TN, India) – Nov 2007 to June 2011  Onshore (Columbus, GA, US) – June 2011 to Feb 2013 |
| **Tools & Technology Experienced** | Mainframe |

Roles and Responsibilities:

* Drive overall vision, roadmap, product features and delivery using technical expertise.
* Balancing priorities to deliver on measurable outcomes to increase developer productivity and enable the features to our customers quickly with high quality.
* Coordinated with development and QA team to make sure that entry and exit criteria are met.
* Preparing Technical program Specifications document.
* Subject Matter Expert and Module Lead for various application.
* Estimating the Requirements, prioritizing, allocating, reviewing, and delivering with highest Quality.
* Managing all project resources including subcontractors and establishing effective communication plan with the project team and client.

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| PERSONAL DETAILS |

Father’s name : Mr. Ramalingam. K.

Date of birth : 29 September 1985

Sex : Male

Marital Status : Single

Languages Known : Tamil, English, and Hindi (Read only)

Nationality : Indian