

# SURYA PRAKASH GUPTA

## Certified Salesforce Consultant

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## SUMMARY

IT professional with 7+ years of experience as a Salesforce Consultant, Currently working at LTIMindtree as a Senior Salesforce Developer & Lead with Responsibility for Story Development, Unit testing, Defect fixing (UAT/SIT/Production Incidents), and Deployment and Data Migration. In addition to this, I also actively participate in Solution Factory, Sprint Planning, and Story Refinement to better understand business requirements and solutions.

## CERTIFICATIONS & AWARDS

Salesforce Platform Developer I & II

Salesforce Certified Administrator

Service Cloud Consultant and Field Service Lightning

Sharing and Visibility Architect

Copado Certified Developer

Pat on Back & Bravo Award

## PROFESSIONAL EXPERIENCE

04/2021 - Ongoing

Hyderabad, IN

### Specialist

#### LTIMindtree(Projects : Honda Canada, Veolia Water Solutions)

- Designing Solution and solving problem with Salesforce Best Practices and Design Patterns.
- Creating the Data Model for the Enhanced CPO Checklist Form along with Communities Expertise.
- Involved in developing Lightning Web Components, triggers, and apex classes as per the business Requirements.
- Involved in Data Migration Strategy and Design and Integration with eBix via Mulesoft.
- Demo per sprint builds to Product Owner and Business Process Experts.
- System and Data Integration of Salesforce org with External Systems JD Edwards using connected application, Rest/Soap Callouts and Rest/Soap Web Services.

05/2019 - 03/2021

Hyderabad, IN

### Senior Development Engineer

#### Pramati Technologies(Projects : Novideasoft)

- Led and mentored a team of 3 junior resources.
- Involved in Developing Power shell code for the Joined Report Requirements.
- Involved in developing Lightning Components, triggers and apex classes as per the business Requirements.
- Developed POC in Lightning Component and LWC for LDR Application for Client.

04/2018 - 04/2019

Bengaluru, IN

### Programmer Analyst

#### Cognizant (Projects : Philips Healthcare)

- Involved in System and Data Integration of Salesforce org with External Systems Hybris, Decisions and SAP using REST.
- Involved in Creating Test Classes and Methods using Test Utility Class to ensure proper code coverage.
- Defect fixing (Integration Testing/User Acceptance Testing /Production Incidents).
- Using ServiceMax - I have been setting up PM Process, Configuring Dispatch Console, Setting up Mobile Configuration and Permission, Setup Service Contracts and Product Warranties.
- Created SFM Wizards, SFM-Transactions, SFM Mapping, Scheduled SFM and SFM App Permission

08/2015 - 03/2018

Hyderabad, IN

### Software Engineer

#### Tech Mahindra(Projects : GE Healthcare)

- Design and Invoking the Workflows to automate the Business Process.
- Designing Solution and solving problem with Salesforce Best Practices and Design Patterns.
- Created Test Classes and Methods using Test Utility Class to ensure proper code coverage and functional testing.
- Created Workflow Rules, Process Builder, and Validation Rules while developing this project.
- Created SFM Wizards, SFM-Transactions, SFM Mapping, Scheduled SFM and SFM App Permission.

## EDUCATION

2011 - 2015

Hyderabad, IN

### Bachelor of Technology, Computer Science

#### Jawaharlal Nehru Technological University

## TECHNICAL SKILLS

Salesforce

ServiceMax

Lightning Web Components

APEX

SOQL

Data Migration

Data Integration(REST & SOAP)

Aura

AWS

HTML

Javascript

VS Code

JIRA

DEVOPS