**Satyacharan M CSM Certified Scrum Master** 

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**9 years of experience in IT Industry as Scrum Master, Business Analyst and Project Manager.**

**CAREER OBJECTIVE**

Perform to the best of my abilities by continually acquiring new skills to keep abreast with the dynamic industry. I look at establishing myself for delivering and executing solutions to business goals/ problems.

**Experience Summary**

9 years of experience as a Scrum Master, Business Analyst and PMO with Highly organized, analytical and effective communicator with excellent techno-functional qualifications seeking challenging role in business analysis and project management. Working knowledge of multiple software development life cycles, traditional and agile, and software project management. Good understanding and working knowledge on hospitality information systems.

* Advanced analytical and project management skills and strong knowledge of Software Development Life Cycle (Project Planning, Requirements Analysis, Design, Development, Testing, Implementation, and Support) and SDLC Models like Agile, Waterfall, Prototyping, Iterative, Scrum Good Understanding on Project Management Life Cycle.
* Planned and facilitated all standard ceremonies and activities including: **Sprint Planning, Release planning, Daily Scrum, Backlog Grooming, Sprint reviews and Retrospectives.**
* Mentoring Agile Team/s and provided them guidance in adapting **Scrum, Kanban best practices**
* Have strong knowledge of **Agile engineering practices such as Continuous Integration.**
* Facilitated scrum events and delivered **Product Vision, Road Maps, Backlog, Release Plan**, and Iteration Plan.
* Experience in creating Business Process Models, Use Case Design/Specifications, Workflow diagrams using Unified Modeling Language (UML), Wireframes by using the tools Lucid chart.
* Experience in performing GAP Analysis, SWOT Analysis, Risk Analysis, Impact Analysis, Functional and Non Functional Analysis.
* Excellent Business writing skills in creating Business Requirement Document (BRD), Use Case Specifications, Functional / Non Functional Requirement Specifications (FRS).
* Working collaboratively with the Development, SME’s, Sales, Support and Product teams as per the Business requirements.
* Coordinating with different teams for getting estimates on the client requirements.
* Experienced in performing User Acceptance Testing and System Installations.
* Experienced in documenting project related information like test cases/execution procedures, backup plans, installer document, update process document and release notes etc.
* Experience and exposure to work on multiple client projects.
* Participate in the scrum of scrums meetings
* Working collaboratively with team by conducting the scrum ceremonies and make the team to follow the agile principles.
* Analyzing different client’s custom requirements that can be consider as a potential product feature.
* Handling product related questions/queries/doubts/clarifications etc.
* Performing round of product level testing during any product releases for identifying the implemented feature and check for any potential workflow gaps or bugs etc.
* Used good time-management skills to meet all project deadlines.

### CERTIFICATIONS:

* ITIL Certified
* CSM Certified
* PMP – Training
* SAS Base Certified
* Post Graduate Diploma in Banking operation (PGDBO,NIIT)

### ACHEIVEMENTS:

**AGILE SCRUM DEVELOPMENT** - Led powerful redesign of development and release process of primary web application in rapid 2-week Agile Scrum sprints, increasing communication and deliverables by 90%

**TEAM MANAGEMENT** - Enhanced associates’ performance through mentoring and training on project management methodologies & technical skills. Guided & mentored junior team member to become Adobe Certified Professional within 6 months

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**ACADEMIC CREDENTIALS**

* B.Tech (CSE) – JNTU
* M.B.A  Specialized in HRM & HRD from  Osmania University.

**Technology**

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| --- | --- |
| **Skills** | **Remarks** |
| Software Model | Waterfall, Agile & Scrum, Kanban |
| Business Modelling Tools | MS Family |
| Technical Skills | Analytics , Power B I ,SAS, SPSS |
| Project Management Tools | JIRA, Confluence , Aha ! , MS Project, |
| OS | Windows Family |
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**Since Feb 2020- Till Date eHealth Connect Agile PM**

* Adding transparency to project by:
  + Facilitate scrum ceremonies – backlog grooming, sprint planning, daily stand-ups, sprint retrospectives etc.
  + Guided projects to completion on time, within scope, and on budget.
  + Managed project scope to ensure delivery was compliant with scope commitment.
  + Tracked and managed product backlog, burndown metrics, velocity, and task breakdown.
  + Addressed problems through risk management and contingency planning.

**Since Oct’18- Nov 19 RealPage India Pvt ltd Scrum Master/PM**

* **Scrum Events :**
  + Scrum Evets – Stand Up/ Sprint Reviews, Sprint Retrospectives, Grooming ,Metrics
  + Removing Impediments, challenges – Working with Cross functional teams
  + Act as Liaison Between Project Owner and Development Team
  + Increase Productivity of Development Teams and Organization
  + Keep Team Focused on Current Sprint Requirements
  + Learn Everything Agile- Implementing SaFe Practices across the portfolio.
  + Maintain a Proper Balance Between Project Owner, Scrum Team, and Management
  + Conducting product backlog review meetings and work for finalizing the scope for sprint/project with required stakeholders.
  + Managing print planning meeting, understand product backlog prioritization and finalizing scope for sprint/iteration.
  + System engineer team to manage estimation and budgeting for the project.
* **Development Team Synch up :**
  + Overcome any impediments, dependencies and issue by working with team and product owner.
  + Sprint Demo and Release Go/No Go discussions.

**Since Mar’18- Jun’18 Neilsen (Avazzar) Scrum Master**

* + Creating and timely updating of the Jira Dashboards and Scrum Rapid Boards.
* Working closely with Team:
  + Product owner and work as point of contact Scrum Team for sprint estimation.
  + Conducting product backlog review meetings and work for finalizing the scope for sprint/project with required stakeholders.
  + Managing print planning meeting, understand product backlog prioritization and finalizing scope for sprint/iteration.
  + System engineer team to manage estimation and budgeting for the project.
* Conducting activities:
  + Sprint demo meeting collect feedback from client and stakeholders against the agreed dod
  + Sprint Retrospective discussion and implements findings to improvise on what did not went well.
* Facilitating development team to:
  + Overcome any impediments, dependencies and issue by working with team and product owner.
  + Sprint Demo and Release Go/No Go discussions.
* Managing:
  + JIRA /Rally dev /Project Management tools, publish daily status, Burn down reports and issues summary to client and higher management.

JIRA and Rally Dev tool for sprint/project tracking

**Since Apr’12– Dec’17 Verizon Scrum Master /PM**

* Spearheading program development to implement effectiveness regarding service delivery for assigned accounts.
* Monitoring the SLA’s and OLA’s with SLA responsibility for the accounts coordinating and monitoring the activities of Developer activities.
* Adding transparency to project by:
  + Facilitate scrum ceremonies – backlog grooming, sprint planning, daily stand-ups, sprint retrospectives etc.
  + Guided projects to completion on time, within scope, and on budget.
  + Managed project scope to ensure delivery was compliant with scope commitment.
  + Tracked and managed product backlog, burndown metrics, velocity, and task breakdown.
  + Addressed problems through risk management and contingency planning.
  + Taking appropriate action items based on the sprint retrospective
  + Applying expert judgment to the removal of impediments
  + Effectively track the software and hardware dependencies and take the mitigation plans during the sprints
  + Building high performing teams by mentoring the best engineering practices
  + Track and communicate team velocity and sprint/release progress
  + Creating and timely updating of the Jira Dashboards and Scrum Rapid Boards
* Working closely with Team:
  + Product owner and work as point of contact Scrum Team for sprint estimation.
  + Conducting product backlog review meetings and work for finalizing the scope for sprint/project with required stakeholders.
  + Managing print planning meeting, understand product backlog prioritization and finalizing scope for sprint/iteration.
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  + JIRA /Rally dev /Project Management tools, publish daily status, Burn down reports and issues summary to client and higher management.
  + JIRA and Rally Dev tool for sprint/project tracking.

**EDUCATION**

204-08 B.Tech(cse) JNTU

**PAPER PUBLISHED**

* National Level Technical paper on **“Redtacton”.**
* **Customer Attitude and Perception towards Internet Banking**: International Journal of Advance Computing, FEB 2011, Gokaraju Rangaraju Institute of Engineering and Technology (GREIT), Hyderabad. ISSN: 0975-7686

**OTHERS**

Date of Birth 02-Jan-87

Nationality Indian

Languages Known English, Hindi, Telugu